Public Opinion Survey: Residents of Donetsk and Luhansk Oblasts

August 27 – October 2, 2020

Methodology

- The survey was conducted by Info Sapiens on behalf of the International Republican Institute's Center for Insights in Survey Research.

- The survey of the two oblast-level samples was conducted throughout government-controlled areas of Donetsk and Luhansk oblasts from August 27 to September 14 through telephone interviews to residents' mobile and landline phones. The survey of fifteen city-level samples was conducted from August 28 to October 2 through telephone interviews to residents' mobile and landline phones, with the exception of Stanytsa Luhanska, Popasna, Svatove and Toretsk, which were done using the CAPI (Computer-assisted personal interviews) method. Apart from these cities, the survey was conducted by telephone interview on the basis of random digit dialing of landline phones, stratified by area code, and list-based simple random sampling of mobile phone numbers. The sampling frame for mobile numbers consisted of a database of potential respondents previously recruited from face-to-face surveys conducted on the basis of a multi-stage proportionate stratified sample with a quota at the last stage.

- The oblast-level sample consists of n=1,666 permanent residents, aged at least 16 years old, with no less than 800 each in Donetsk and Luhansk oblasts. The city level sample consists of 3,098 permanent residents, aged at least 16 years old, with no less than 200 permanent residents of each of 15 cities: Mariupol, Sloviansk, Kramatorsk, Druzhkivka, Kostiantynivka, Bakhmut, Pokrovsk, Toretsk in Donetsk oblast and Sievierodonetsk, Lysychansk, Rubizhne, Stanytsia Luhanska, Starobilsk, Popasna, Svatove in Luhansk oblast. Both samples are representative of the population by age and gender, while the oblast level samples are also representative of the population by settlement size.

- The survey data obtained was weighted by gender and age using data by the State Statistics Service of Ukraine as of January 1, 2019.

- The margin of error does not exceed ±3.3 percent for each oblast and ±6.9 percent for each city.

- The response rate averaged 5 percent for the oblast-level sample and 7 percent for the city-level sample. While this response rate is lower than IRI's standard requirements, additional data vetting did not reveal any particular bias associated with the low response rate.

- Charts and graphs may not add up to 100 percent due to rounding.

- The survey was funded by Chemonics International.

Frequently Cited Disaggregates

Disaggregate	Disaggregation Category	Base
Oblast	Donetsk	n=866
	Luhansk	n=800
City	Mariupol	n=205
	Sloviansk	n=202
	Kramatorsk	n=209
	Druzhkivka	n=221
	Konstiantynivka	n=205
	Bakhmut	n=206
	Pokrovsk (Myrnohrad)	n=203
	Toretsk	n=191
	Sievierodonetsk	n=205
	Lysychansk	n=200
	Rubizhne	n=200
	Stanytsia Luhansk	n=211
	Starobilsk	n=214
	Popasna	n=214
	Svatove	n=212

Moods and Attitudes

Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?
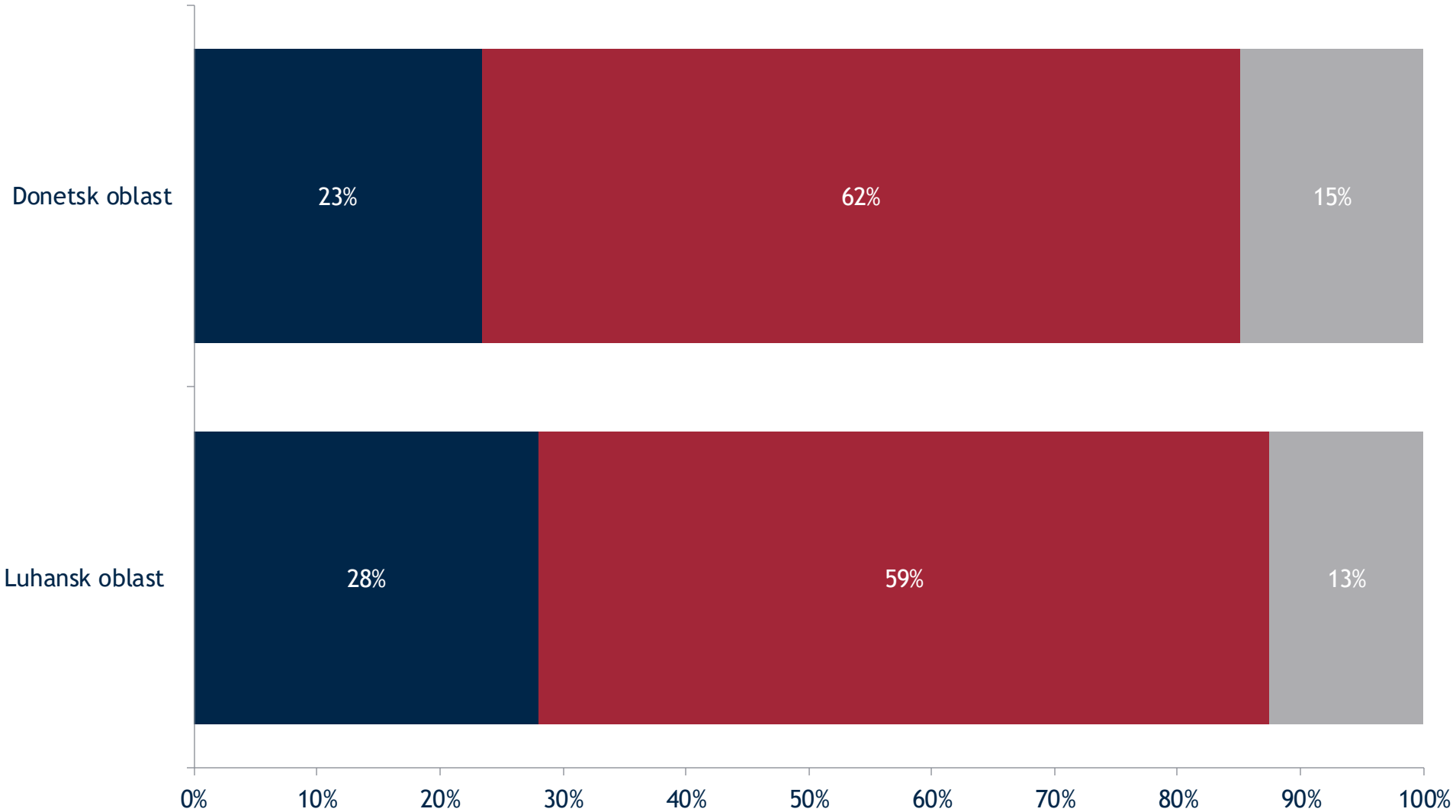
■ Right direction　■ Wrong direction　■ Difficult to answer/No answer

Generally speaking, do you think that things in Ukraine are going in the right direction or wrong direction?

■ Right direction   ■ Wrong direction   ■ Difficult to answer/No answer

City	Right direction	Wrong direction	Difficult to answer/No answer
Starobilsk	31%	50%	18%
Mariupol	29%	60%	12%
Sievierodonetsk	27%	57%	15%
Bakhmut	27%	59%	14%
Sloviansk	26%	61%	13%
Toretsk	26%	68%	6%
Rubizhne	25%	67%	9%
Pokrovsk	24%	60%	16%
Svatove	23%	70%	7%
Kramatorsk	23%	62%	16%
Lysychansk	22%	61%	17%
Druzhkivka	21%	64%	15%
Stanytsia Luhanska	20%	73%	6%
Popasna	18%	75%	8%
Kostiantynivka	15%	75%	9%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Generally speaking, do you think that things in your rayon are going in the right direction or wrong direction?

■ Right direction   ■ Wrong direction   ■ Difficult to answer/No answer

Donetsk oblast: Right direction 51%, Wrong direction 39%, Difficult to answer/No answer 10%

Luhansk oblast: Right direction 32%, Wrong direction 58%, Difficult to answer/No answer 9%

Generally speaking, do you think that things in your rayon are going in the right direction or wrong direction?

■ Right direction   **■ Wrong direction**   **■ Difficult to answer/No answer**

City	Right direction	Wrong direction	Difficult to answer/No answer
Mariupol	74%	17%	9%
Popasna	61%	36%	3%
Kramatorsk	57%	35%	9%
Bakhmut	55%	35%	9%
Pokrovsk	45%	42%	12%
Starobilsk	44%	39%	17%
Sloviansk	42%	49%	9%
Svatove	42%	52%	7%
Sievierodonetsk	39%	51%	10%
Druzhkivka	36%	52%	12%
Toretsk	36%	54%	10%
Rubizhne	32%	55%	14%
Lysychansk	19%	72%	9%
Stanytsia Luhanska	11%	76%	13%
Kostiantynivka	10%	85%	6%

Confidence in, and Understanding of, Key National Reforms

In your opinion, to what extent have the following reforms been successful since 2014?

- ■ Very successful
- ■ Somewhat successful
- ■ Somewhat unsuccessful
- ■ Not successful at all
- ■ I am not aware of this reform
- ■ Difficult to answer/No answer

Reform	Oblast	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Infrastructure	Donetsk	13%	42%	19%	16%	5%	4%
Infrastructure	Luhansk	7%	31%	21%	33%	5%	3%
Language	Donetsk	6%	31%	26%	23%	5%	8%
Language	Luhansk	8%	31%	24%	22%	6%	9%
Law enforcement	Donetsk	5%	32%	24%	22%	9%	8%
Law enforcement	Luhansk	6%	33%	23%	21%	8%	9%
Decentralization and local self-governance	Donetsk	6%	32%	19%	14%	16%	14%
Decentralization and local self-governance	Luhansk	5%	22%	24%	25%	11%	13%
Decommunization	Donetsk	10%	19%	15%	20%	18%	17%
Decommunization	Luhansk	9%	21%	15%	20%	18%	17%
Education and science	Donetsk	2%	20%	27%	32%	11%	9%
Education and science	Luhansk	3%	18%	30%	29%	11%	10%
Healthcare	Donetsk	2%	12%	25%	53%	4%	4%
Healthcare	Luhansk	3%	11%	26%	51%	5%	3%
Judicial reform	Donetsk	1%	8%	20%	27%	25%	20%
Judicial reform	Luhansk	2%	10%	17%	24%	26%	21%
Anticorruption	Donetsk	1%	7%	23%	50%	10%	9%
Anticorruption	Luhansk	1%	8%	20%	52%	11%	8%

In your opinion, to what extent have the following reforms been successful since 2014?

Infrastructure, such as roads, etc.

- Very successful
- Somewhat successful
- Somewhat unsuccessful
- Not successful at all
- I am not aware of this reform
- Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Mariupol	21%	57%	12%	6%	3%	2%
Kramatorsk	18%	54%	13%	5%	7%	3%
Bakhmut	14%	48%	17%	9%	6%	5%
Popasna	8%	50%	19%	18%	3%	1%
Rubizhne	11%	47%	18%	13%	5%	6%
Sloviansk	6%	51%	20%	15%	4%	5%
Druzhkivka	8%	47%	23%	13%	6%	3%
Toretsk	11%	36%	22%	19%	9%	3%
Stanytsia Luhanska	7%	40%	14%	18%	13%	8%
Starobilsk	8%	38%	20%	24%	6%	4%
Sievierodonetsk	8%	36%	30%	16%	6%	4%
Pokrovsk	7%	30%	29%	24%	5%	3%
Svatove	2%	32%	24%	36%	4%	1%
Kostiantynivka	5%	26%	23%	38%	5%	3%
Lysychansk	4%	22%	23%	47%	2%	2%

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In your opinion, to what extent have the following reforms been successful since 2014?

Language (official language in institutions and public sphere, including in educational and medical facilities)

■ Very successful ■ Somewhat successful ■ Somewhat unsuccessful
■ Not successful at all ■ I am not aware of this reform ■ Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Sloviansk	11%	35%	20%	26%	1%	7%
Lysychansk	6%	39%	20%	25%	2%	8%
Starobilsk	7%	36%	20%	21%	8%	9%
Kramatorsk	14%	27%	25%	18%	6%	11%
Pokrovsk	8%	32%	25%	24%	5%	5%
Rubizhne	4%	32%	26%	26%	4%	8%
Druzhkivka	4%	31%	27%	23%	4%	11%
Sievierodonetsk	5%	30%	30%	22%	6%	6%
Svatove	3%	32%	26%	30%	5%	4%
Bakhmut	6%	28%	26%	29%	4%	7%
Mariupol	4%	29%	25%	31%	5%	5%
Kostiantynivka	5%	28%	25%	29%	3%	10%
Popasna	7%	20%	32%	29%	5%	7%
Stanytsia Luhanska	7%	20%	21%	33%	8%	11%
Toretsk	5%	21%	20%	38%	11%	4%

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In your opinion, to what extent have the following reforms been successful since 2014?

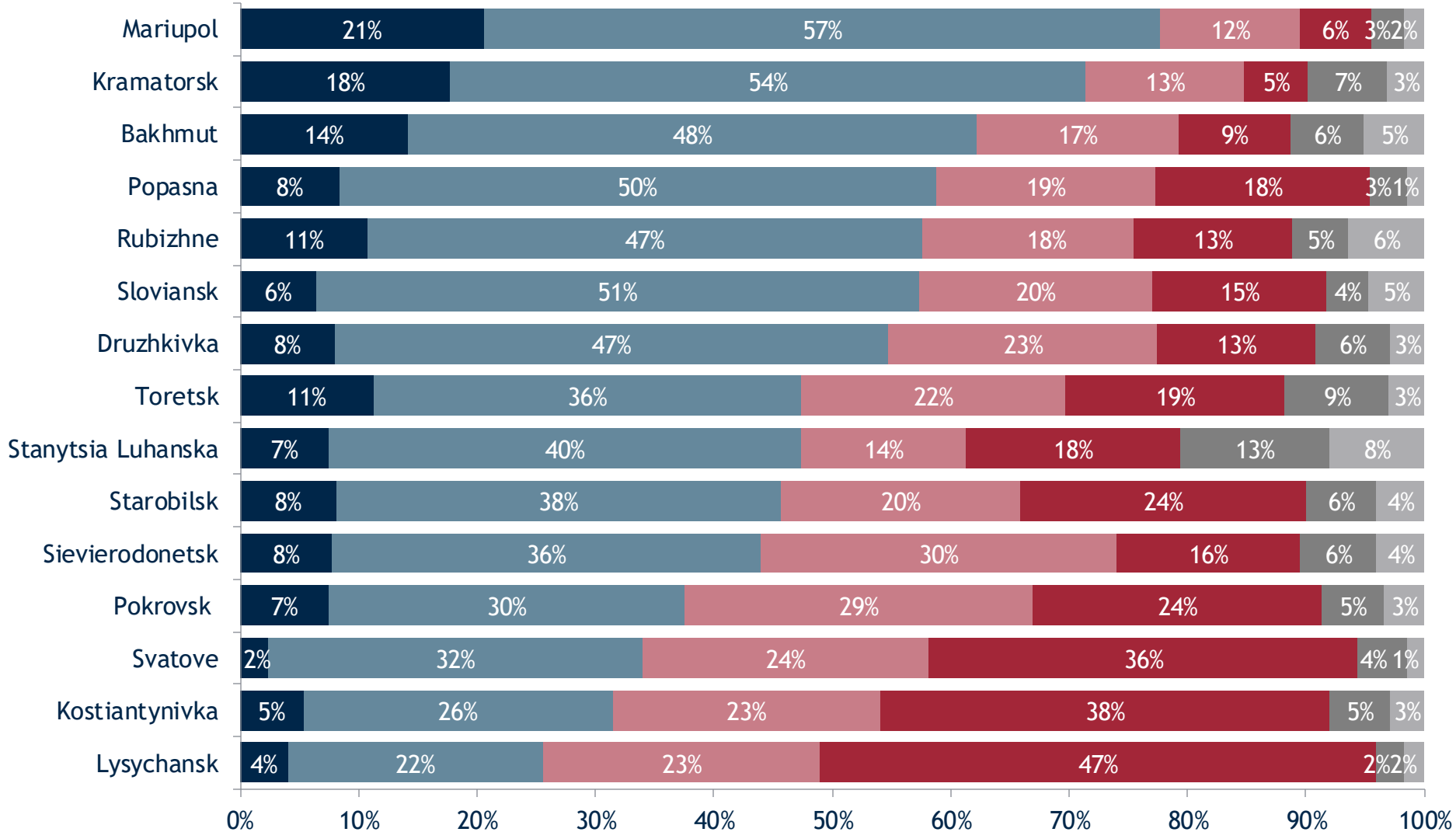## Law enforcement such as reform of the patrol police

- ■ Very successful
- ■ Somewhat successful
- ■ Somewhat unsuccessful
- ■ Not successful at all
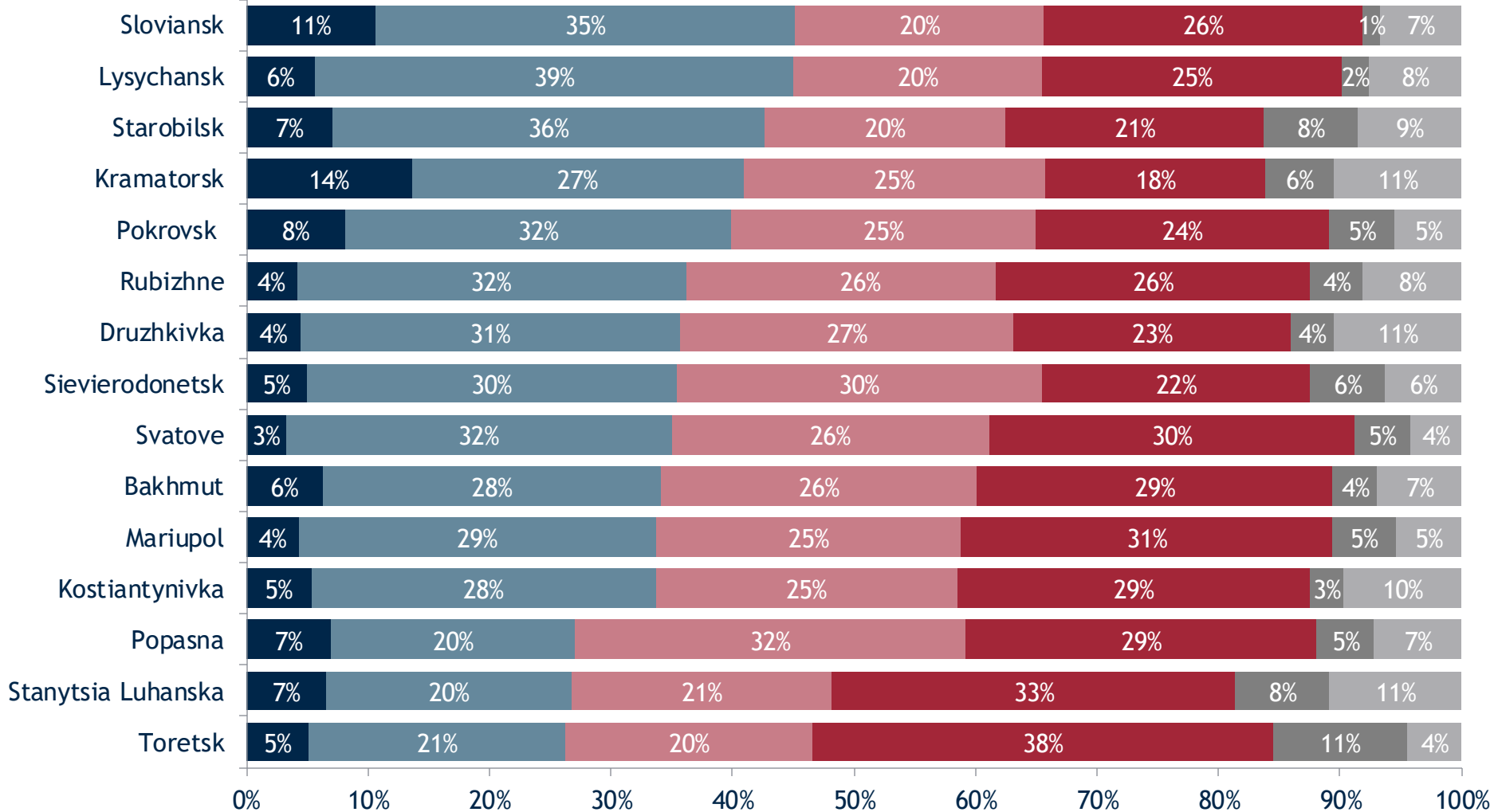- ■ I'm not aware of this reform
- ■ Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I'm not aware of this reform	Difficult to answer/No answer
Mariupol	7%	39%	21%	20%	9%	4%
Stanytsia Luhanska	20%	26%	19%	18%	8%	9%
Rubizhne	7%	34%	17%	27%	8%	6%
Pokrovsk	7%	32%	20%	23%	10%	8%
Toretsk	8%	31%	21%	16%	19%	6%
Kramatorsk	7%	32%	28%	19%	6%	8%
Sloviansk	7%	31%	24%	24%	7%	7%
Lysychansk	5%	31%	29%	22%	8%	5%
Sievierodonetsk	6%	29%	31%	20%	7%	6%
Popasna	4%	24%	32%	22%	17%	1%
Starobilsk	4%	24%	21%	24%	18%	11%
Bakhmut	5%	21%	28%	24%	12%	11%
Druzhkivka	2%	21%	30%	25%	10%	12%
Kostiantynivka	3%	19%	28%	29%	10%	12%
Svatove	1%	19%	30%	35%	10%	4%

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In your opinion, to what extent have the following reforms been successful since 2014?

Decentralization and local self-governance, including amalgamation of communities

- ■ Very successful
- ■ Somewhat successful
- ■ Somewhat unsuccessful
- ■ Not successful at all
- ■ I am not aware of this reform
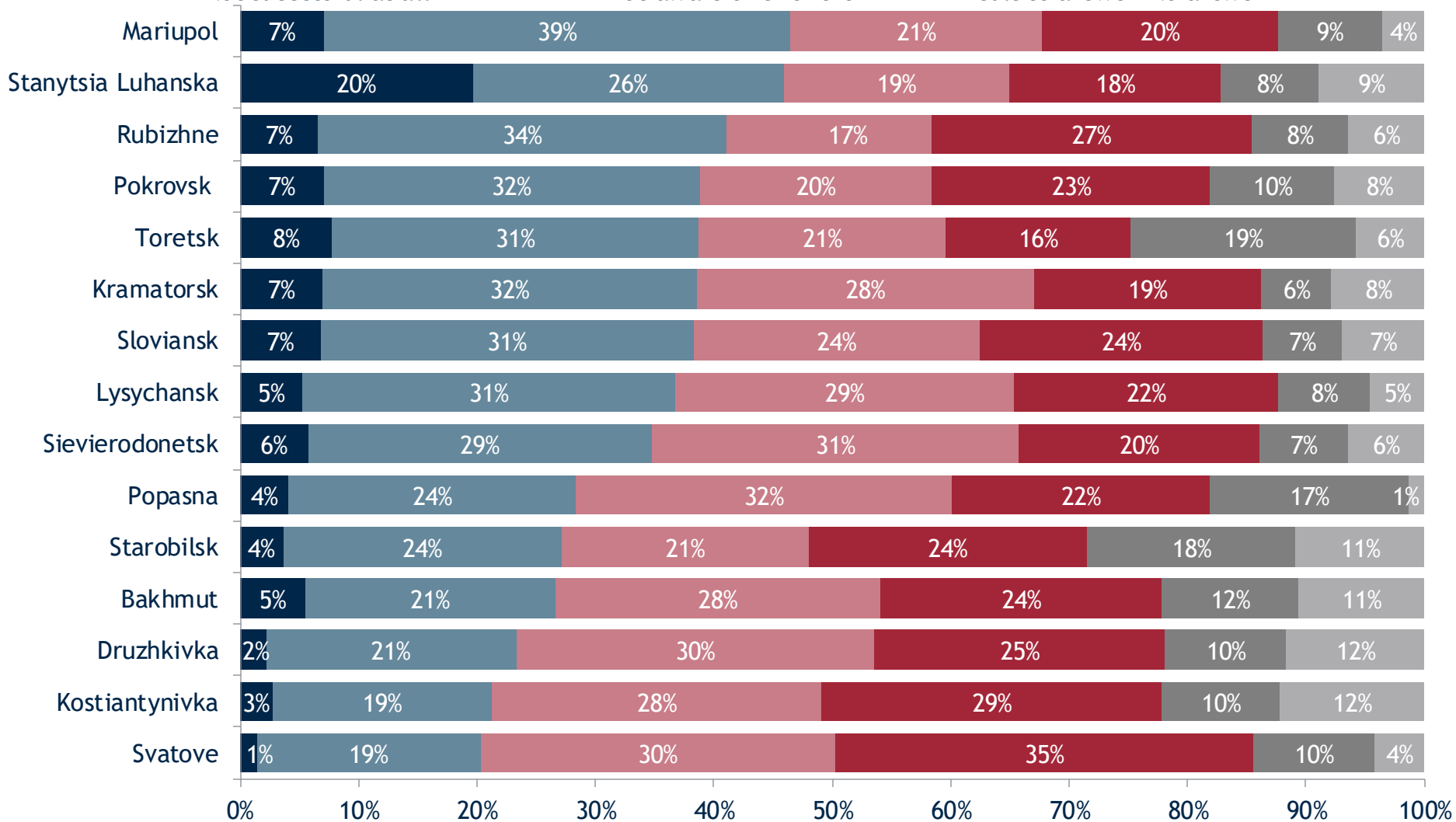- ■ Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Mariupol	10%	36%	16%	10%	13%	15%
Starobilsk	8%	35%	24%	10%	15%	8%
Pokrovsk	8%	35%	18%	11%	12%	16%
Sloviansk	6%	36%	26%	12%	11%	10%
Bakhmut	8%	31%	21%	11%	12%	17%
Kramatorsk	7%	28%	19%	15%	14%	18%
Toretsk	8%	25%	16%	13%	28%	8%
Druzhkivka	3%	28%	23%	12%	18%	15%
Rubizhne	4%	25%	18%	22%	19%	11%
Svatove	3%	26%	28%	23%	16%	4%
Stanytsia Luhanska	9%	18%	21%	22%	13%	16%
Lysychansk	4%	21%	24%	22%	16%	13%
Sievierodonetsk	2%	23%	30%	17%	15%	13%
Popasna	2%	18%	37%	22%	17%	4%
Kostiantynivka	3%	16%	23%	25%	17%	16%

In your opinion, to what extent have the following reforms been successful since 2014?
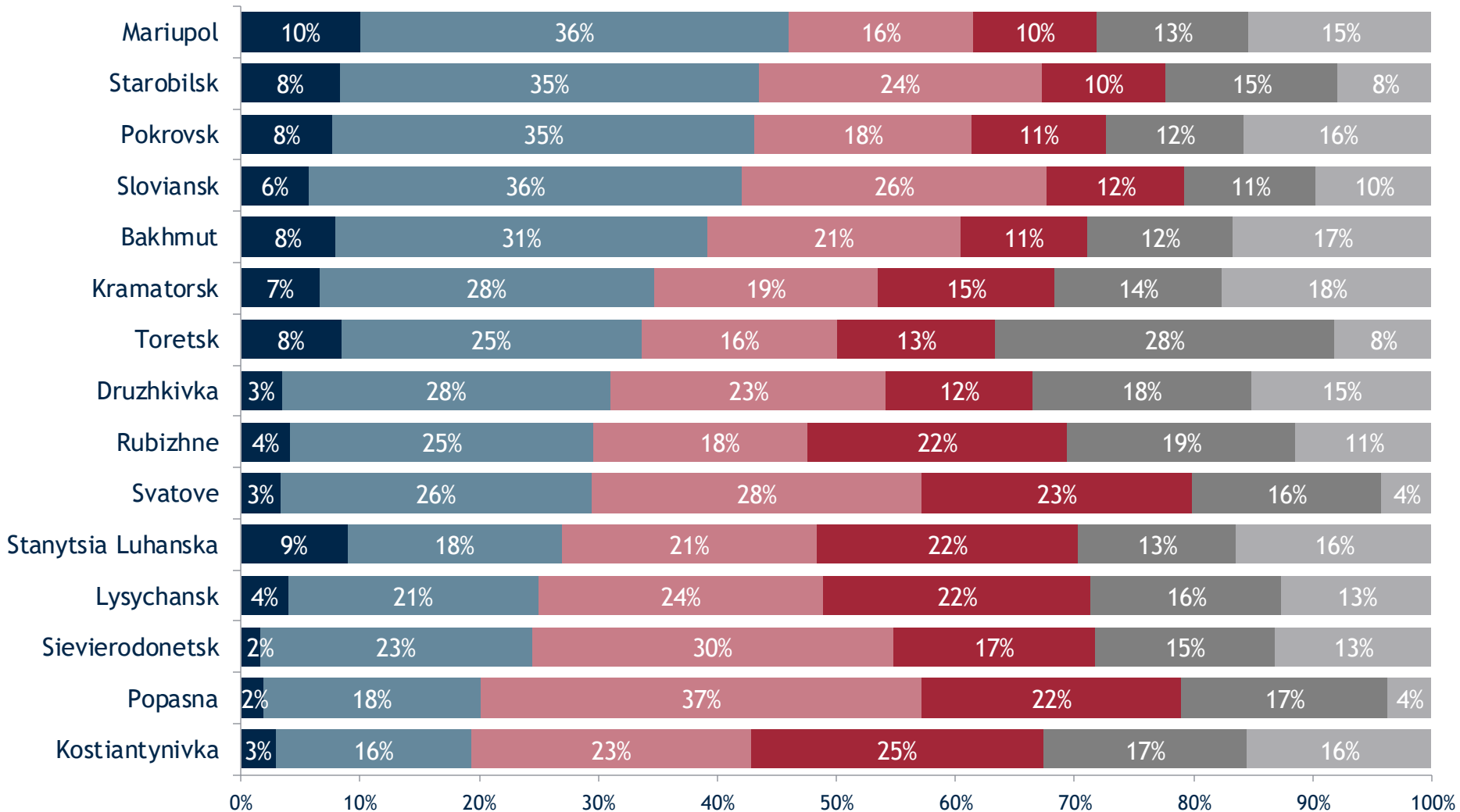
Decommunization

- Very successful
- Somewhat successful
- Somewhat unsuccessful
- Not successful at all
- I am not aware of this reform
- Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Svatove	6%	35%	17%	33%	5%	4%
Kramatorsk	16%	23%	13%	20%	14%	14%
Sloviansk	16%	23%	15%	19%	14%	13%
Stanytsia Luhanska	24%	13%	10%	22%	12%	19%
Mariupol	11%	24%	12%	22%	20%	10%
Druzhkivka	9%	26%	12%	24%	13%	16%
Bakhmut	12%	22%	15%	21%	13%	17%
Lysychansk	8%	26%	19%	20%	12%	16%
Sievierodonetsk	10%	21%	16%	23%	13%	17%
Rubizhne	7%	24%	15%	19%	19%	16%
Starobilsk	7%	23%	13%	18%	24%	15%
Toretsk	8%	22%	14%	22%	26%	8%
Kostiantynivka	7%	20%	13%	28%	14%	18%
Pokrovsk	9%	17%	20%	24%	13%	17%
Popasna	9%	13%	25%	21%	21%	10%

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In your opinion, to what extent have the following reforms been successful since 2014?

Education and science

- ■ Very successful
- ■ Somewhat successful
- ■ Somewhat unsuccessful
- ■ Not successful at all
- ■ I am not aware of this reform
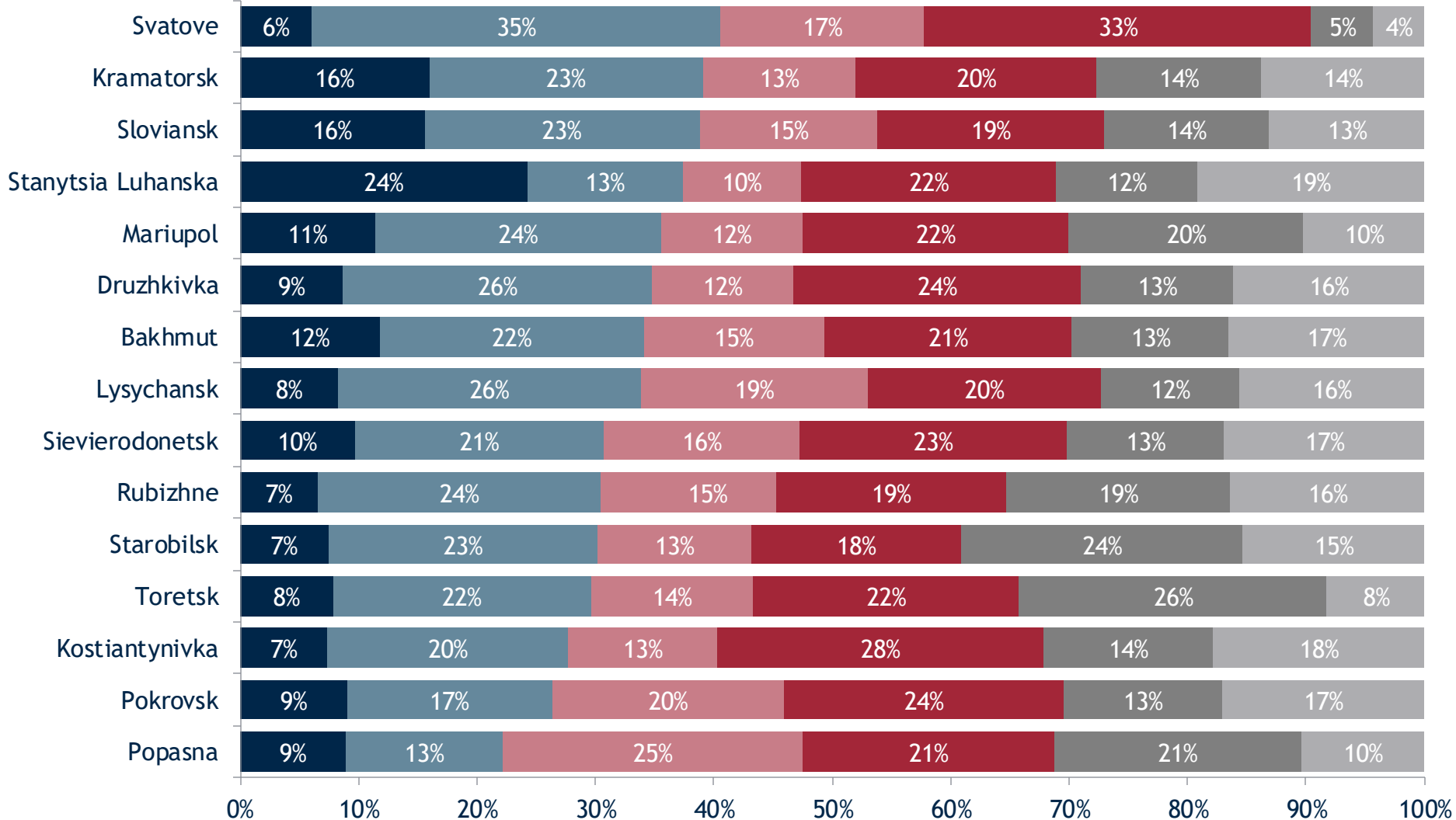- ■ Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Stanytsia Luhanska	5%	23%	19%	24%	17%	12%
Kramatorsk	1%	25%	21%	32%	7%	12%
Sloviansk	3%	21%	31%	31%	8%	7%
Starobilsk	3%	19%	27%	28%	16%	8%
Bakhmut	4%	16%	25%	34%	10%	10%
Lysychansk	4%	16%	26%	31%	13%	10%
Popasna	1%	18%	31%	38%	7%	4%
Toretsk	3%	16%	21%	32%	22%	6%
Mariupol	1%	17%	28%	34%	7%	13%
Svatove	2%	16%	29%	40%	9%	4%
Sievierodonetsk	1%	16%	33%	28%	13%	9%
Rubizhne	2%	15%	25%	36%	11%	11%
Pokrovsk	2%	15%	30%	31%	11%	12%
Druzhkivka	1%	14%	27%	35%	11%	11%
Kostiantynivka	3%	11%	29%	37%	11%	9%

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In your opinion, to what extent have the following reforms been successful since 2014?
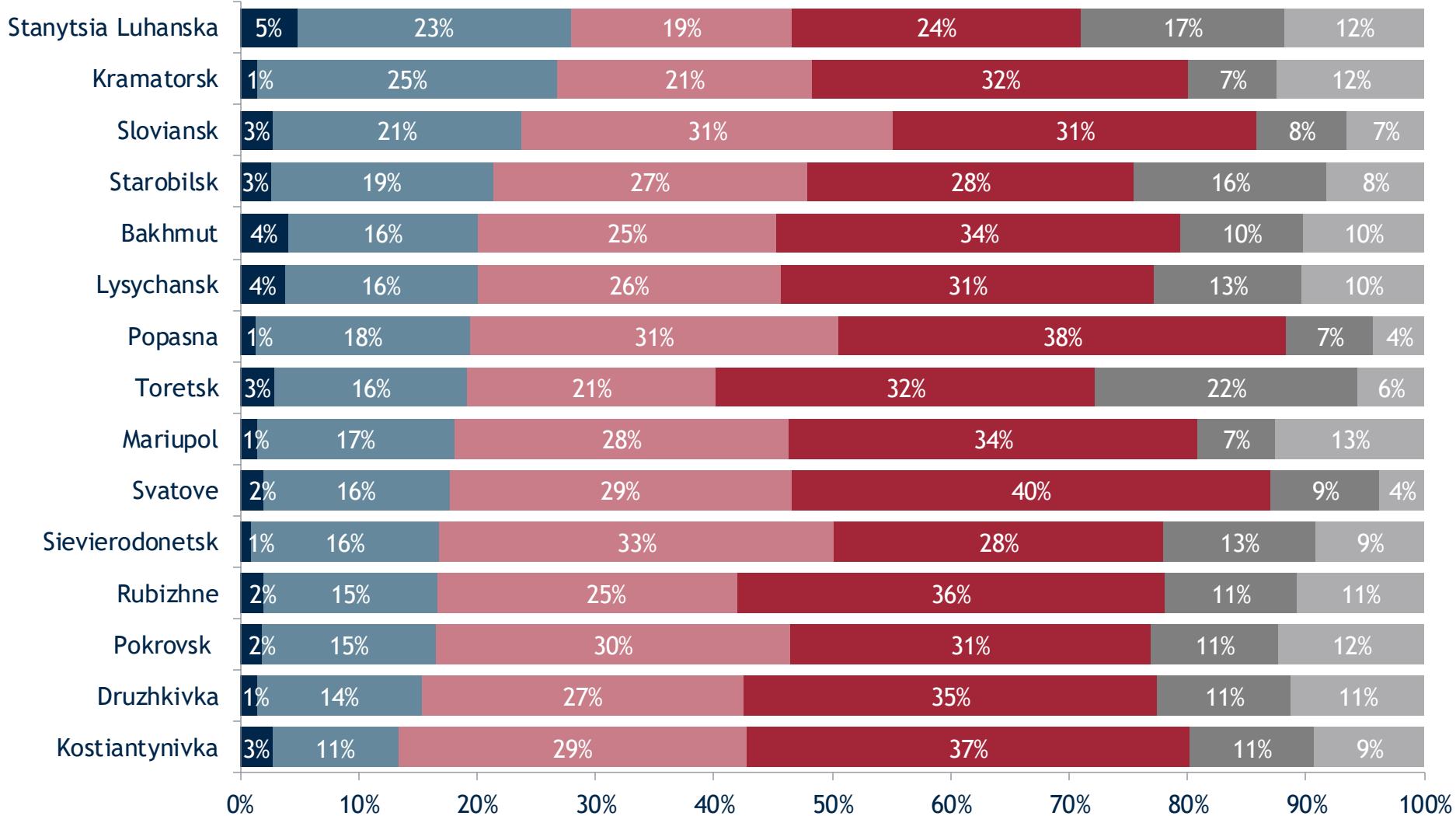
Healthcare

- Very successful
- Somewhat successful
- Somewhat unsuccessful
- Not successful at all
- I am not aware of this reform
- Difficult to answer/No answer

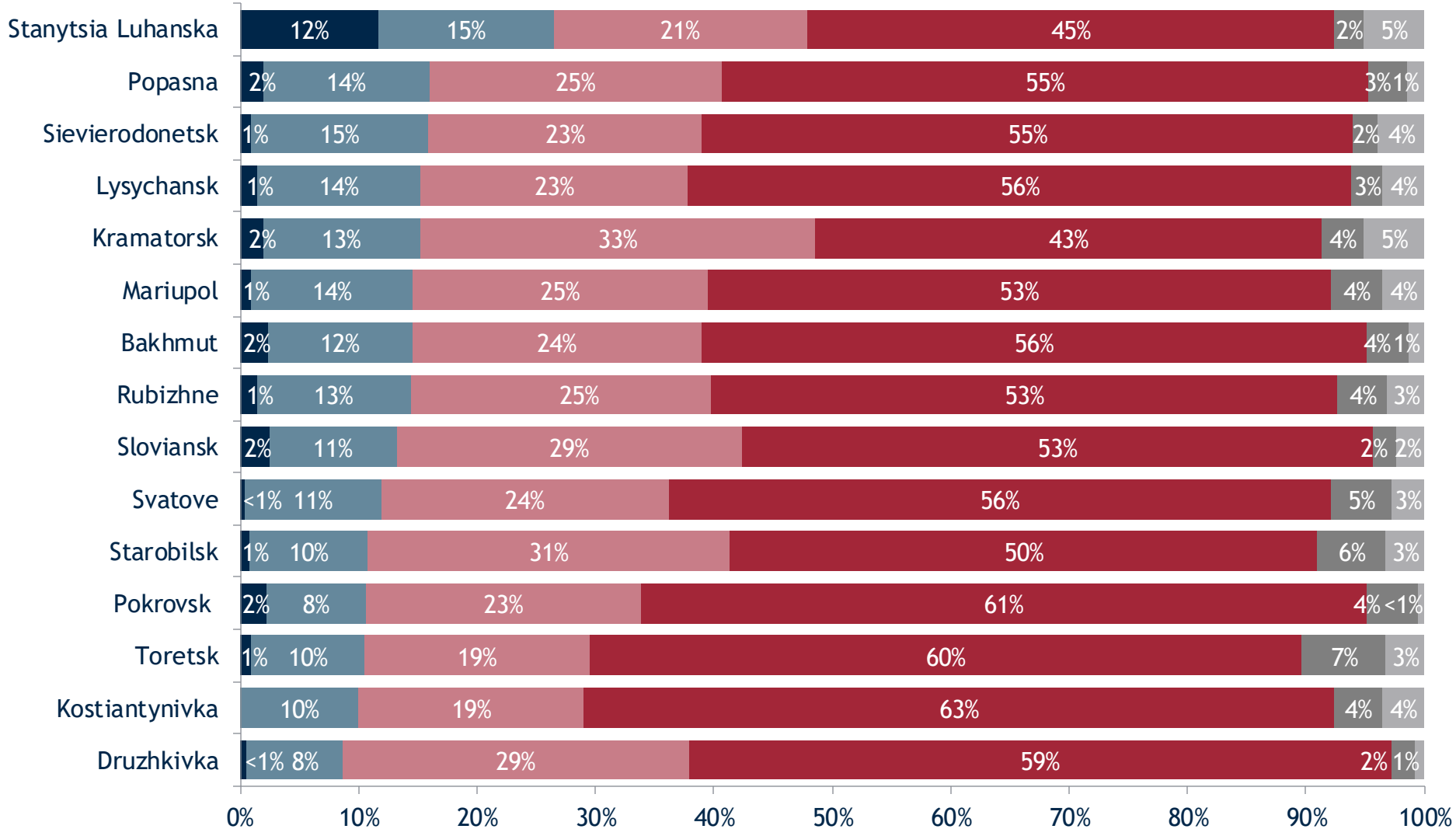| City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Stanytsia Luhanska	12%	15%	21%	45%	2%	5%
Popasna	2%	14%	25%	55%	3%	1%
Sievierodonetsk	1%	15%	23%	55%	2%	4%
Lysychansk	1%	14%	23%	56%	3%	4%
Kramatorsk	2%	13%	33%	43%	4%	5%
Mariupol	1%	14%	25%	53%	4%	4%
Bakhmut	2%	12%	24%	56%	4%	1%
Rubizhne	1%	13%	25%	53%	4%	3%
Sloviansk	2%	11%	29%	53%	2%	2%
Svatove	<1%	11%	24%	56%	5%	3%
Starobilsk	1%	10%	31%	50%	6%	3%
Pokrovsk	2%	8%	23%	61%	4%	<1%
Toretsk	1%	10%	19%	60%	7%	3%
Kostiantynivka		10%	19%	63%	4%	4%
Druzhkivka	<1%	8%	29%	59%	2%	1%

In your opinion, to what extent have the following reforms been successful since 2014?

Judicial reform

- ■ Very successful
- ■ Somewhat successful
- ■ Somewhat unsuccessful
- ■ Not successful at all
- ■ I am not aware of this reform
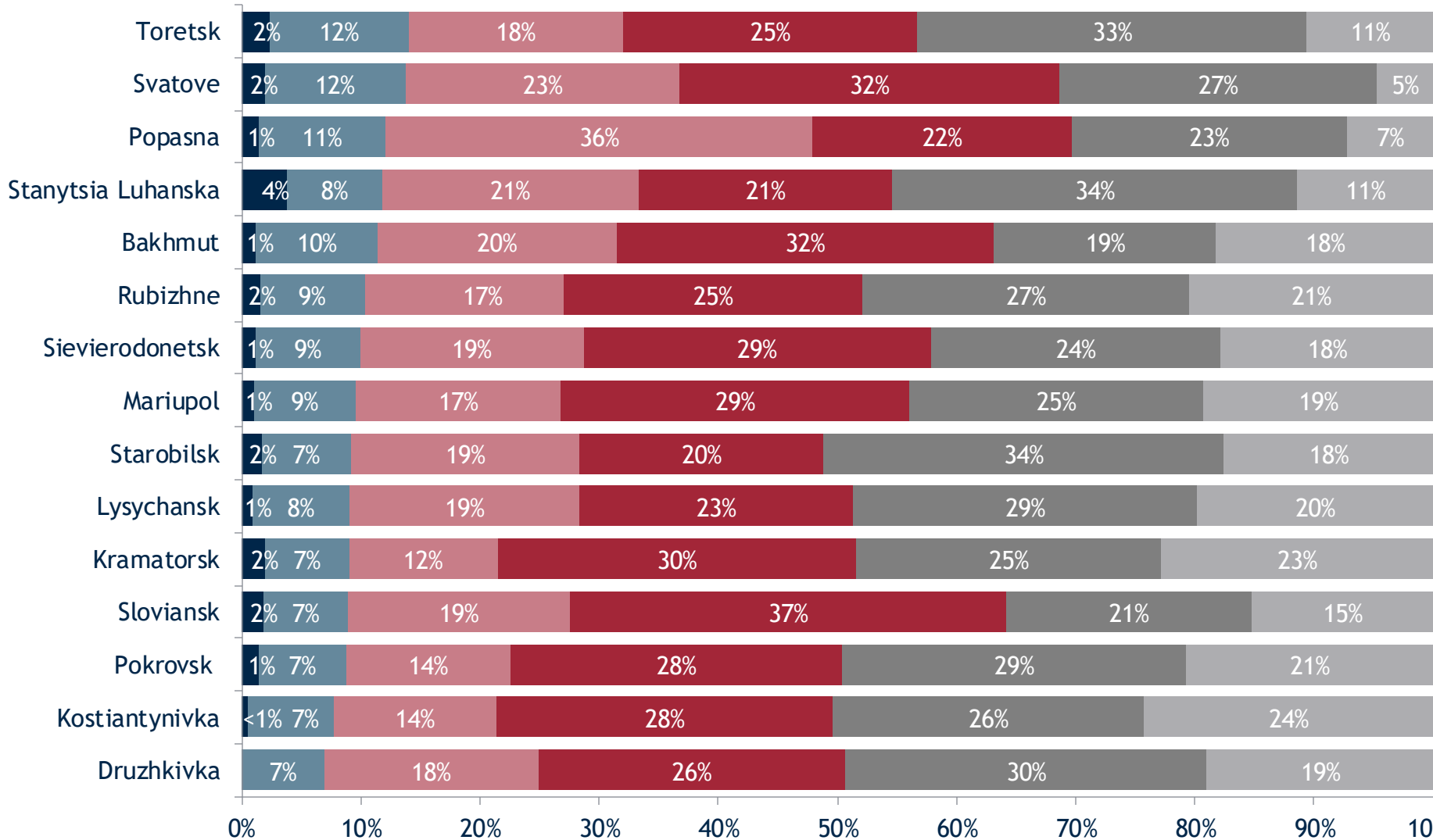- ■ Difficult to answer/No answer

City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Toretsk	2%	12%	18%	25%	33%	11%
Svatove	2%	12%	23%	32%	27%	5%
Popasna	1%	11%	36%	22%	23%	7%
Stanytsia Luhanska	4%	8%	21%	21%	34%	11%
Bakhmut	1%	10%	20%	32%	19%	18%
Rubizhne	2%	9%	17%	25%	27%	21%
Sievierodonetsk	1%	9%	19%	29%	24%	18%
Mariupol	1%	9%	17%	29%	25%	19%
Starobilsk	2%	7%	19%	20%	34%	18%
Lysychansk	1%	8%	19%	23%	29%	20%
Kramatorsk	2%	7%	12%	30%	25%	23%
Sloviansk	2%	7%	19%	37%	21%	15%
Pokrovsk	1%	7%	14%	28%	29%	21%
Kostiantynivka	<1%	7%	14%	28%	26%	24%
Druzhkivka		7%	18%	26%	30%	19%

In your opinion, to what extent have the following reforms been successful since 2014?

Anticorruption

- ■ Very successful
- ■ Somewhat successful
- ■ Somewhat unsuccessful
- ■ Not successful at all
- ■ I am not aware of this reform
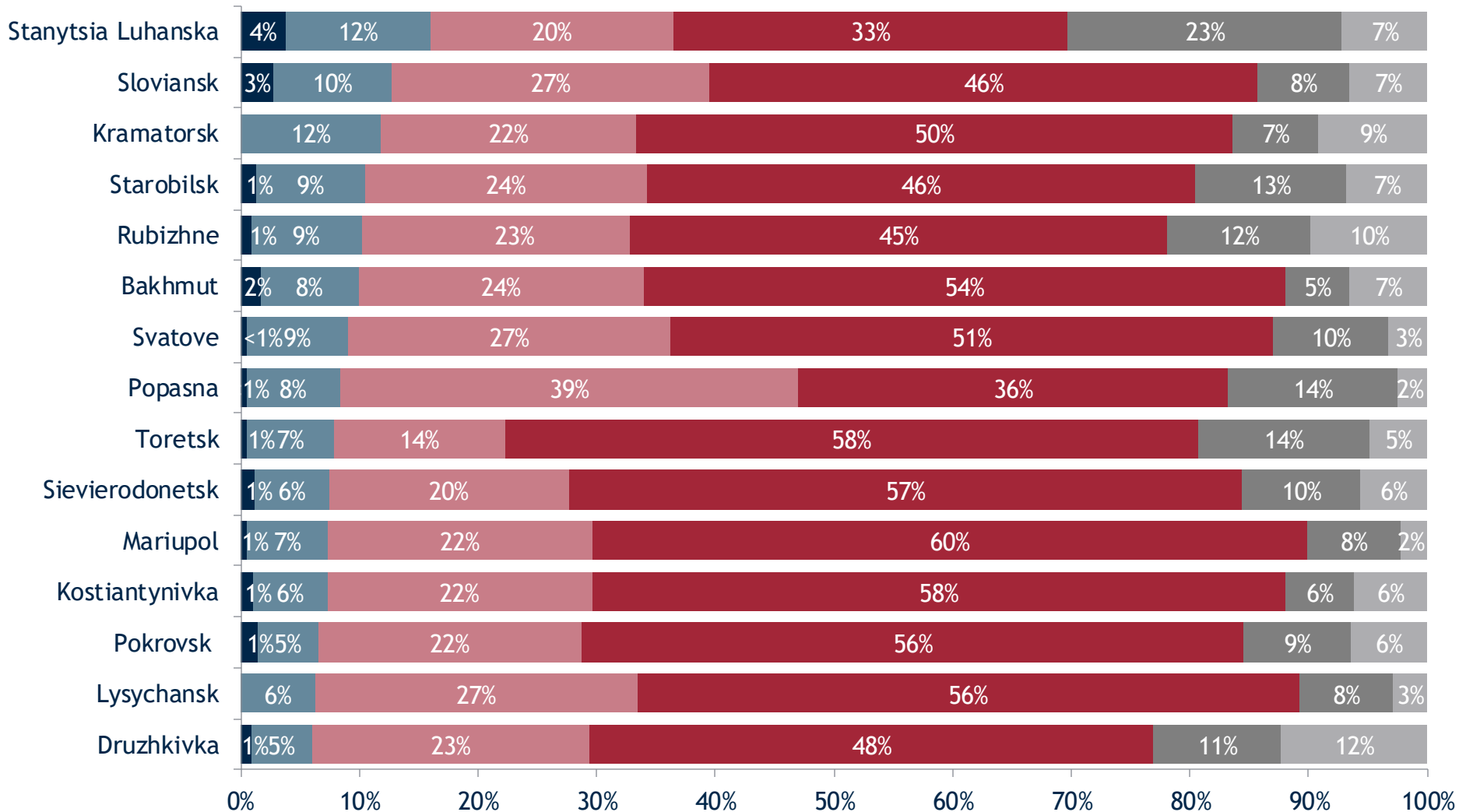- ■ Difficult to answer/No answer

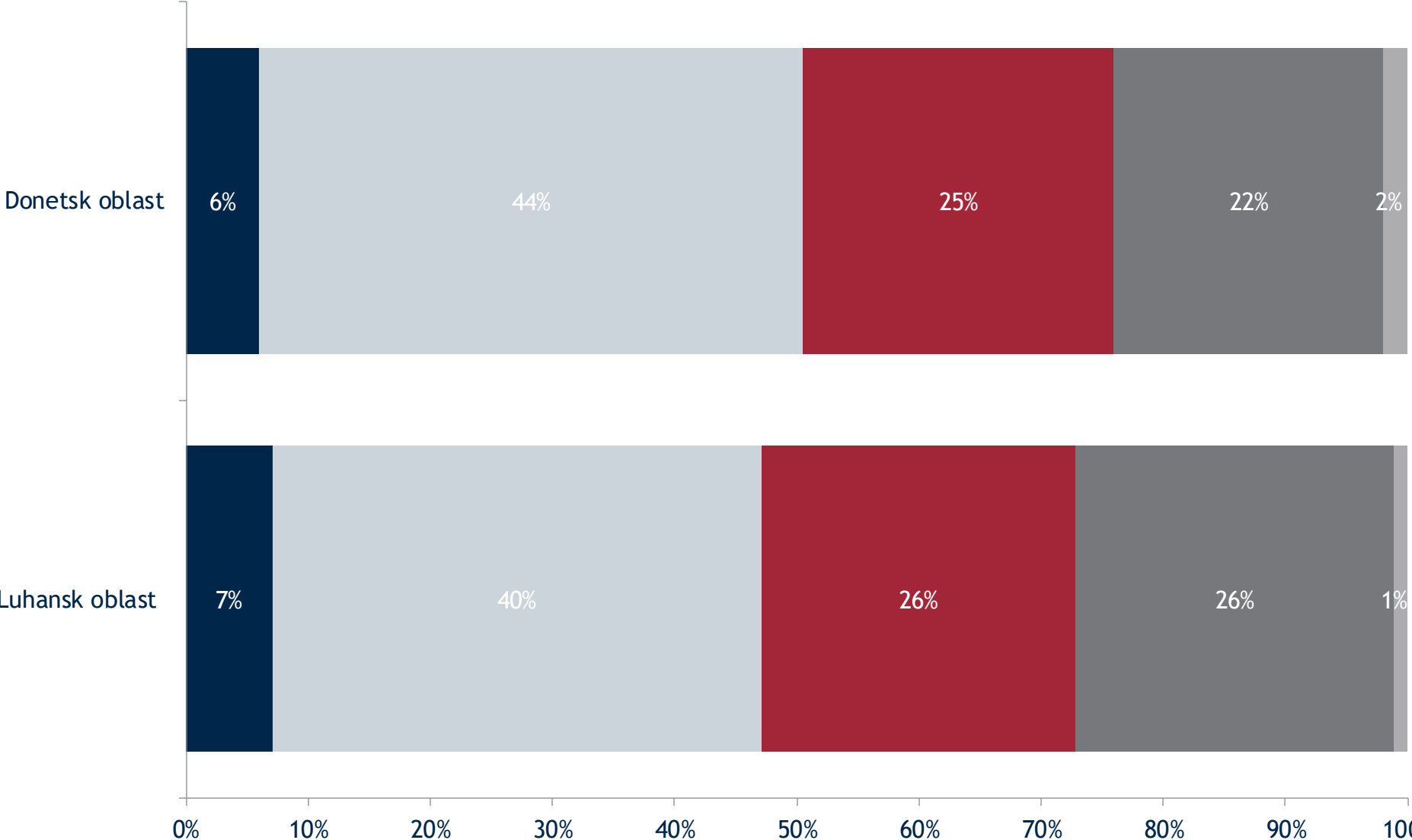| City	Very successful	Somewhat successful	Somewhat unsuccessful	Not successful at all	I am not aware of this reform	Difficult to answer/No answer
Stanytsia Luhanska	4%	12%	20%	33%	23%	7%
Sloviansk	3%	10%	27%	46%	8%	7%
Kramatorsk		12%	22%	50%	7%	9%
Starobilsk	1%	9%	24%	46%	13%	7%
Rubizhne	1%	9%	23%	45%	12%	10%
Bakhmut	2%	8%	24%	54%	5%	7%
Svatove	<1%	9%	27%	51%	10%	3%
Popasna	1%	8%	39%	36%	14%	2%
Toretsk	1%	7%	14%	58%	14%	5%
Sievierodonetsk	1%	6%	20%	57%	10%	6%
Mariupol	1%	7%	22%	60%	8%	2%
Kostiantynivka	1%	6%	22%	58%	6%	6%
Pokrovsk	1%	5%	22%	56%	9%	6%
Lysychansk		6%	27%	56%	8%	3%
Druzhkivka	1%	5%	23%	48%	11%	12%

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Have you experienced any results of these reforms?

■ Mostly positive results
■ Both negative and positive results
■ Mostly negative results of reforms
■ I have not experienced any results
■ Difficult to answer/No answer

	Mostly positive results	Both negative and positive results	Mostly negative results of reforms	I have not experienced any results	Difficult to answer/No answer
Donetsk oblast	6%	44%	25%	22%	2%
Luhansk oblast	7%	40%	26%	26%	1%

Have you experienced any results of these reforms?

■ Mostly positive results ■ Both negative and positive results ■ Mostly negative results
■ I have not experienced any results ■ Difficult to answer/No answer

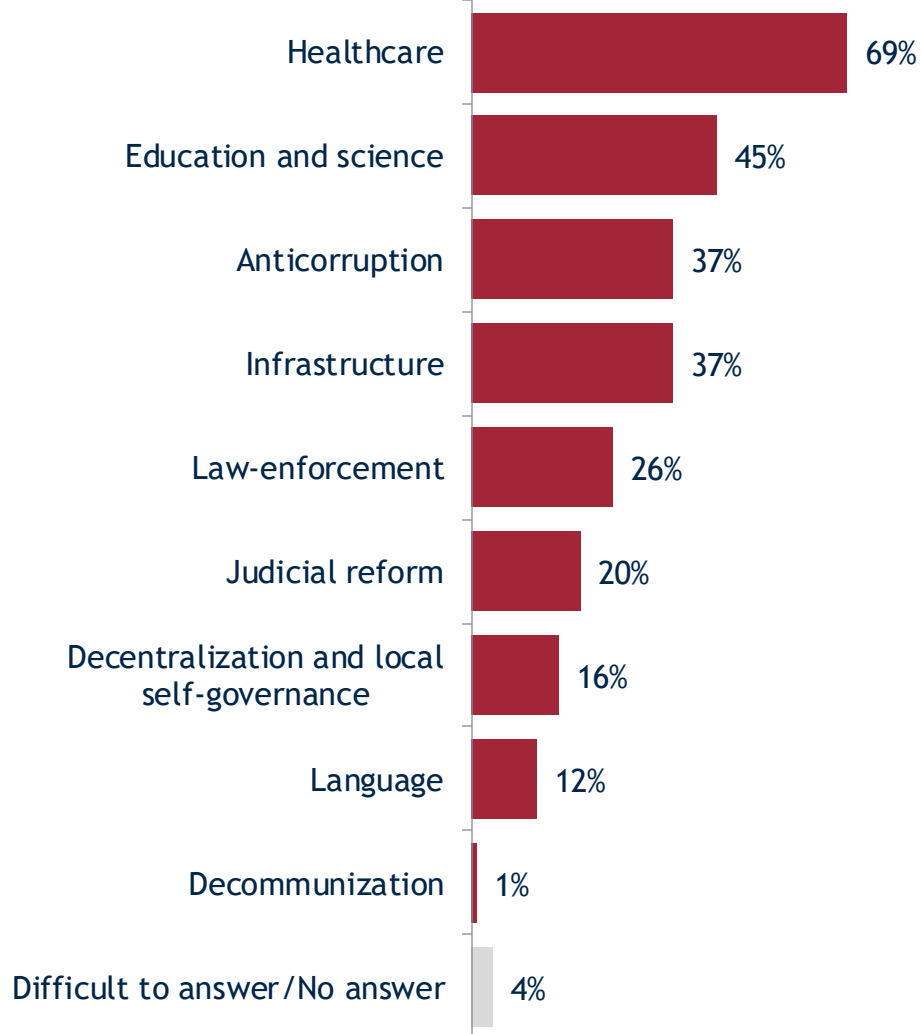| City	Mostly positive	Both neg. and pos.	Mostly negative	Not experienced	Difficult
Kramatorsk	14%	39%	19%	24%	4%
Bakhmut	10%	36%	31%	21%	2%
Mariupol	9%	44%	26%	18%	3%
Toretsk	9%	45%	27%	17%	2%
Sloviansk	9%	43%	23%	25%	1%
Pokrovsk	6%	35%	25%	33%	1%
Popasna	6%	31%	35%	27%	1%
Svatove	5%	19%	40%	35%	1%
Starobilsk	5%	48%	26%	19%	3%
Druzhkivka	4%	37%	31%	27%	1%
Stanytsia Luhanska	4%	31%	33%	28%	3%
Sievierodonetsk	4%	46%	23%	27%	1%
Rubizhne	3%	39%	31%	25%	2%
Lysychansk	3%	38%	27%	31%	1%
Kostiantynivka	3%	30%	34%	30%	3%

In your opinion, reforms in which three of the following areas should be priorities for the national government of Ukraine?
Up to three responses accepted

Donetsk

Area	Percentage
Healthcare	73%
Education and science	48%
Anticorruption	35%
Infrastructure	25%
Law enforcement	23%
Judicial reform	23%
Language	16%
Decentralization and local self-governance	13%
Decommunization	2%
Difficult to answer/No answer	5%

Luhansk

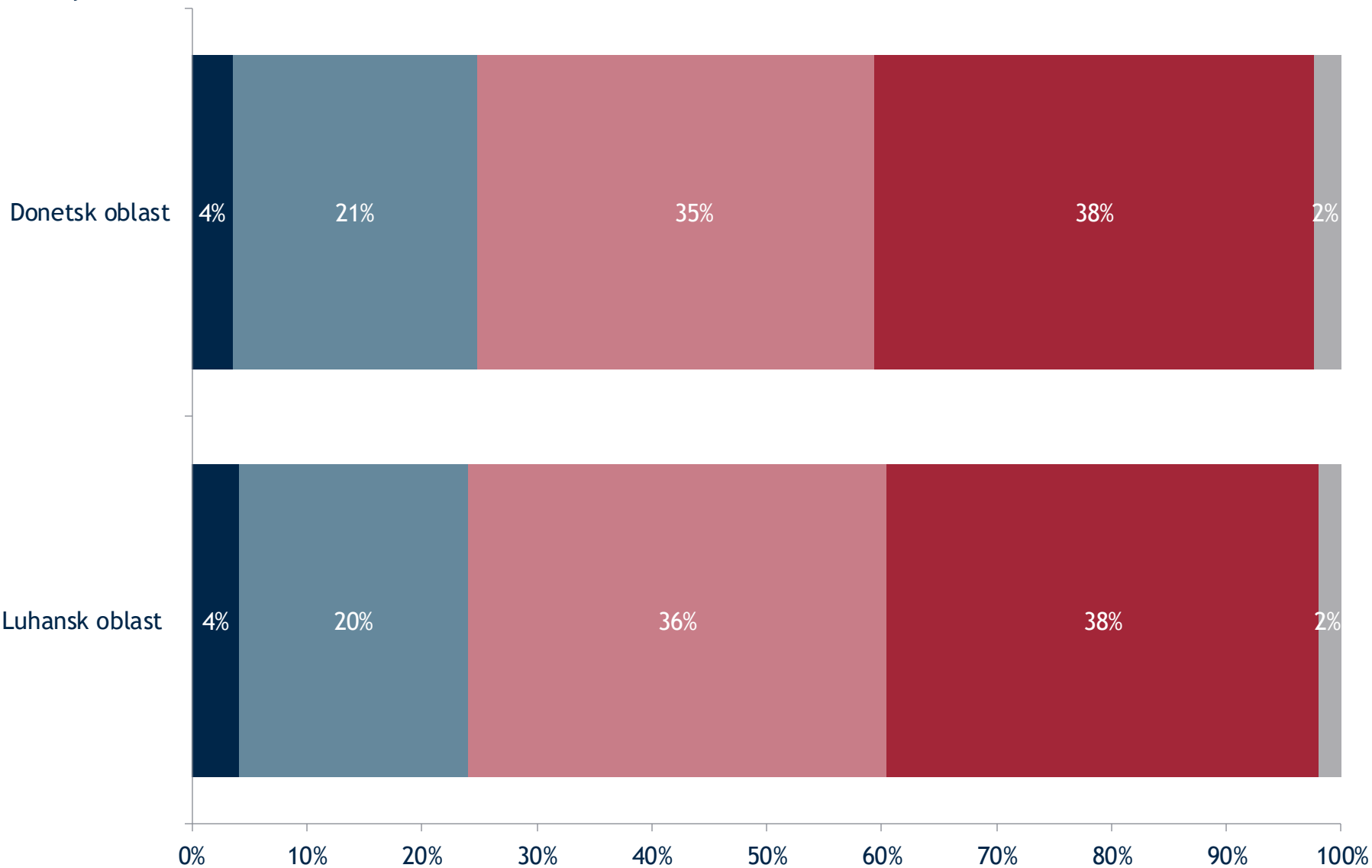| Area	Percentage
Healthcare	69%
Education and science	45%
Anticorruption	37%
Infrastructure	37%
Law-enforcement	26%
Judicial reform	20%
Decentralization and local self-governance	16%
Language	12%
Decommunization	1%
Difficult to answer/No answer	4%

22

In your opinion, reforms in which three of the following areas should be priorities for the national government of Ukraine?
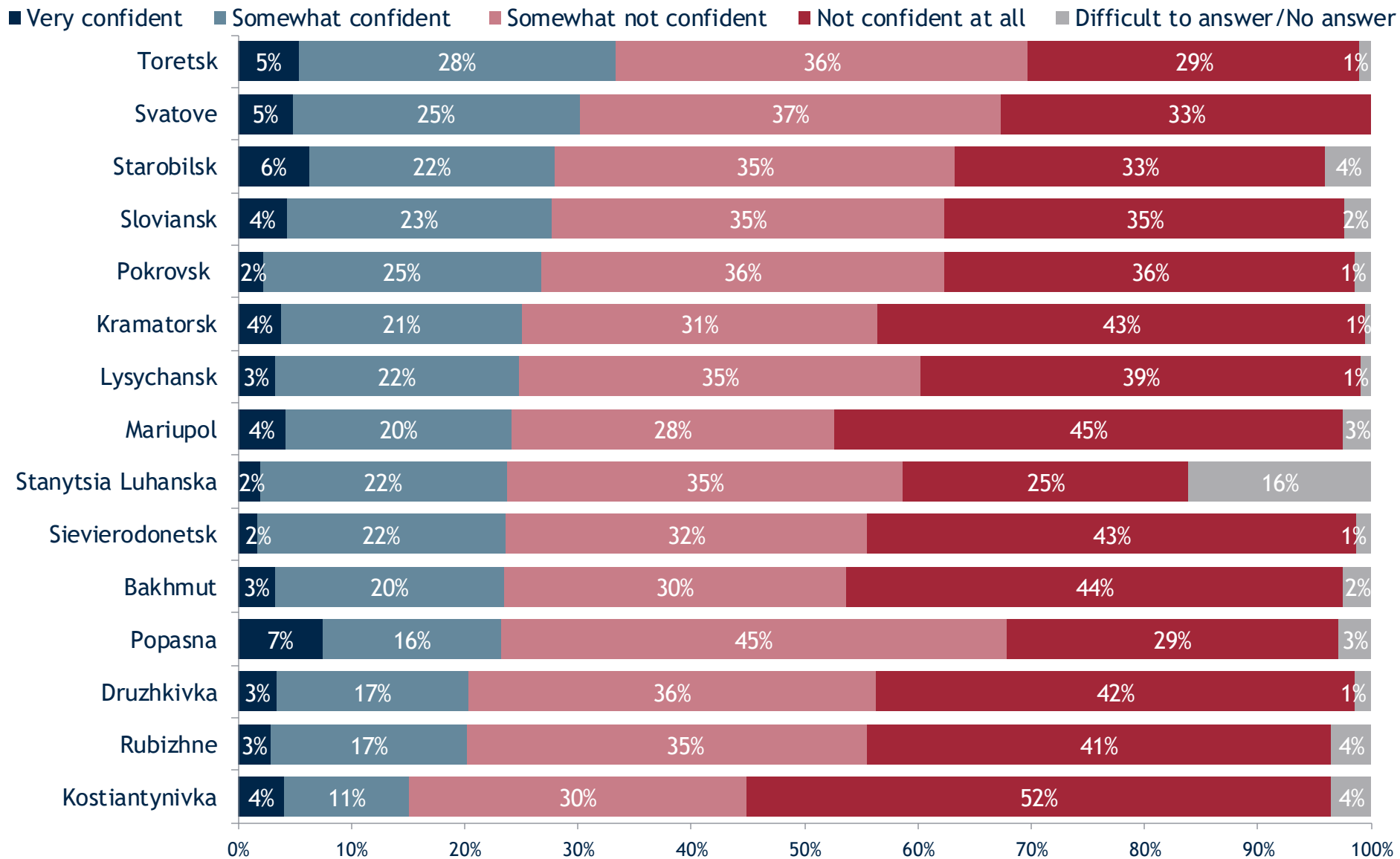
Up to three responses accepted

	Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
Decentralization and local self-governance, including amalgamation of communities	17%	12%	18%	12%	11%	19%	8%	12%	10%	10%	11%	18%	9%	6%	12%
Judicial Reform	23%	24%	31%	28%	20%	20%	24%	17%	24%	25%	24%	23%	20%	12%	24%
Law-enforcement such as reform of the patrol police	25%	20%	30%	26%	24%	26%	25%	24%	31%	28%	22%	22%	6%	23%	21%
Anticorruption	43%	45%	35%	42%	41%	38%	40%	38%	42%	43%	49%	37%	42%	43%	45%
Education and science	41%	54%	48%	49%	48%	44%	49%	49%	41%	46%	40%	40%	27%	52%	54%
Language (official language in institutions and public sphere, incl. in educational and medical facilities)	15%	18%	11%	14%	14%	16%	15%	10%	18%	17%	23%	16%	12%	8%	1%
Healthcare	69%	76%	71%	74%	79%	69%	74%	75%	71%	74%	78%	63%	74%	80%	79%
Infrastructure, such as roads, etc.	25%	22%	25%	23%	38%	22%	29%	26%	18%	24%	18%	36%	30%	18%	15%
Decommunization	1%	1%	3%	3%	2%	1%	4%	1%	2%	4%	8%	1%	1%	2%	3%
Difficult to answer/No answer	4%	2%	4%	3%	1%	8%	2%	6%	5%	3%	0%	4%	10%	2%	4%

How confident are you in the national government's ability to enact the priority reforms you have just named?

■ Very confident ■ Somewhat confident ■ Somewhat not confident ■ Not confident at all ■ Difficult to answer/No answer

Donetsk oblast: 4%, 21%, 35%, 38%, 2%

Luhansk oblast: 4%, 20%, 36%, 38%, 2%

How confident are you in the national government's ability to enact the priority reforms you have just named?

■ Very confident ■ Somewhat confident ■ Somewhat not confident ■ Not confident at all ■ Difficult to answer/No answer

City	Very confident	Somewhat confident	Somewhat not confident	Not confident at all	Difficult to answer/No answer
Toretsk	5%	28%	36%	29%	1%
Svatove	5%	25%	37%	33%	
Starobilsk	6%	22%	35%	33%	4%
Sloviansk	4%	23%	35%	35%	2%
Pokrovsk	2%	25%	36%	36%	1%
Kramatorsk	4%	21%	31%	43%	1%
Lysychansk	3%	22%	35%	39%	1%
Mariupol	4%	20%	28%	45%	3%
Stanytsia Luhanska	2%	22%	35%	25%	16%
Sievierodonetsk	2%	22%	32%	43%	1%
Bakhmut	3%	20%	30%	44%	2%
Popasna	7%	16%	45%	29%	3%
Druzhkivka	3%	17%	36%	42%	1%
Rubizhne	3%	17%	35%	41%	4%
Kostiantynivka	4%	11%	30%	52%	4%

In your opinion, who is primarily responsible for implementing each of the following reforms?

■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local Authorities ■ Difficult to answer/No answer

Reform	Oblast	President	Parliament	Cabinet of Ministers	Local Authorities	Difficult to answer/No answer
Infrastructure	Donetsk	17%	14%	29%	36%	4%
	Luhansk	25%	13%	29%	29%	4%
Language	Donetsk	29%	32%	18%	13%	8%
	Luhansk	31%	32%	17%	13%	7%
Law enforcement	Donetsk	25%	17%	34%	18%	6%
	Luhansk	27%	15%	37%	17%	5%
Decentralization and local self-governance	Donetsk	19%	22%	13%	37%	10%
	Luhansk	19%	19%	12%	39%	11%
Decommunization	Donetsk	23%	29%	9%	21%	18%
	Luhansk	22%	27%	11%	23%	17%
Education and science	Donetsk	21%	25%	42%	6%	6%
	Luhansk	22%	26%	41%	8%	3%
Healthcare	Donetsk	26%	22%	39%	9%	4%
	Luhansk	27%	23%	38%	8%	4%
Judicial reform	Donetsk	38%	28%	20%	6%	9%
	Luhansk	39%	28%	18%	7%	8%
Anticorruption	Donetsk	48%	24%	14%	7%	7%
	Luhansk	49%	24%	14%	8%	6%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

In your opinion, who is primarily responsible for implementing each of the following reforms?

Infrastructure, such as roads, etc.
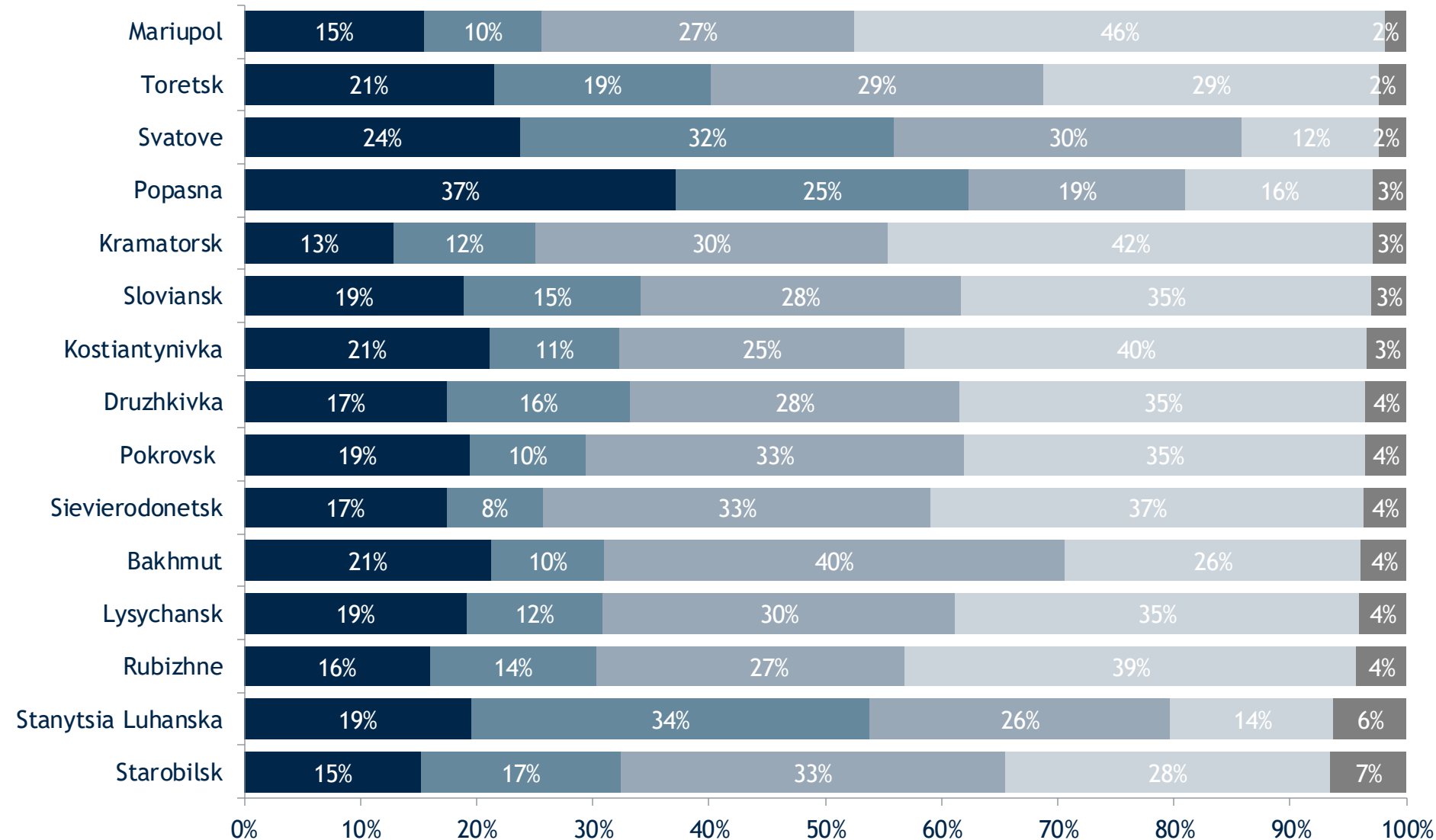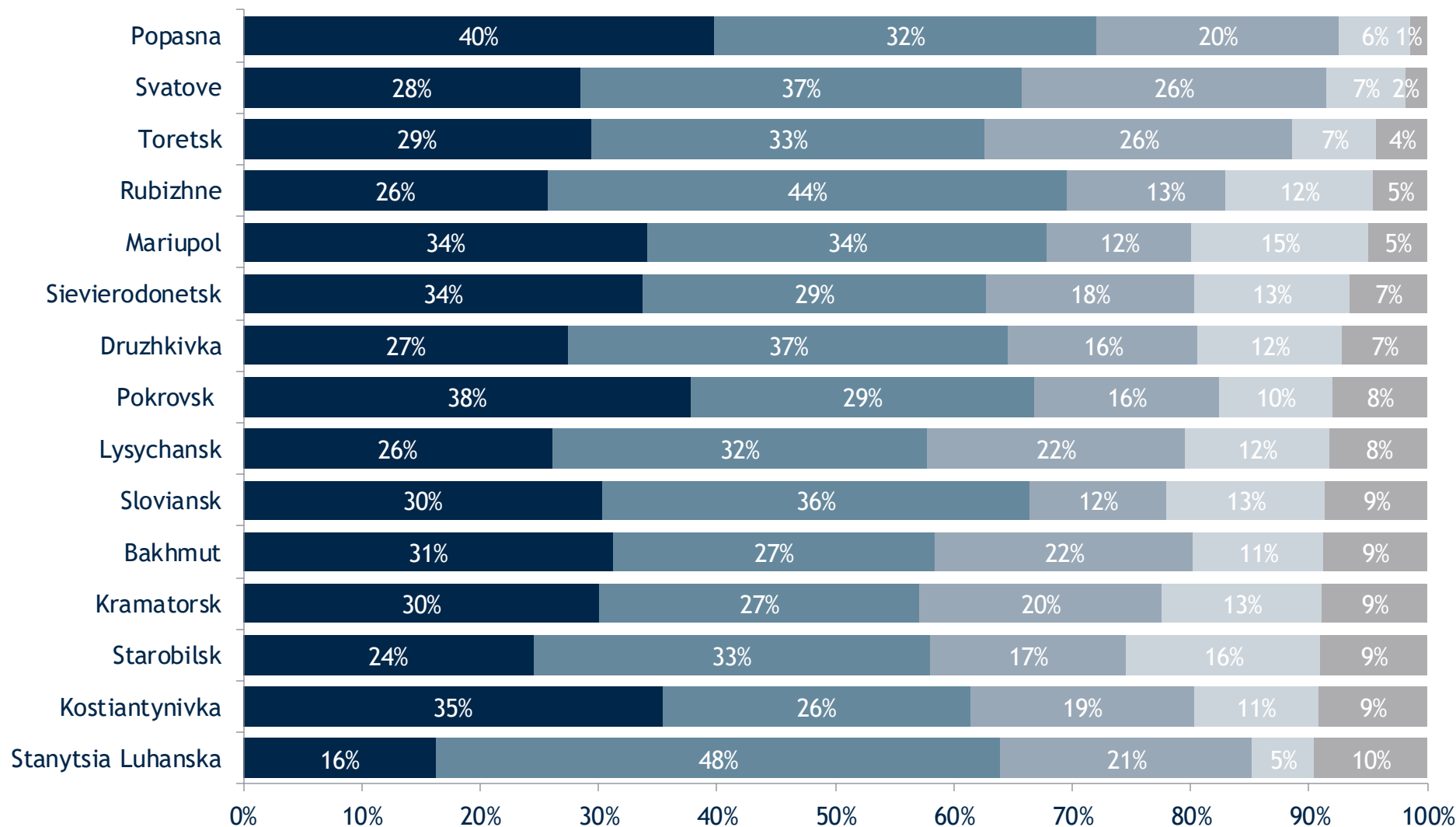
■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local authorities ■ Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Mariupol	15%	10%	27%	46%	2%
Toretsk	21%	19%	29%	29%	2%
Svatove	24%	32%	30%	12%	2%
Popasna	37%	25%	19%	16%	3%
Kramatorsk	13%	12%	30%	42%	3%
Sloviansk	19%	15%	28%	35%	3%
Kostiantynivka	21%	11%	25%	40%	3%
Druzhkivka	17%	16%	28%	35%	4%
Pokrovsk	19%	10%	33%	35%	4%
Sievierodonetsk	17%	8%	33%	37%	4%
Bakhmut	21%	10%	40%	26%	4%
Lysychansk	19%	12%	30%	35%	4%
Rubizhne	16%	14%	27%	39%	4%
Stanytsia Luhanska	19%	34%	26%	14%	6%
Starobilsk	15%	17%	33%	28%	7%

In your opinion, who is primarily responsible for implementing each of the following reforms?

Language (official language in institutions and public sphere, incl. in educational and medical facilities)
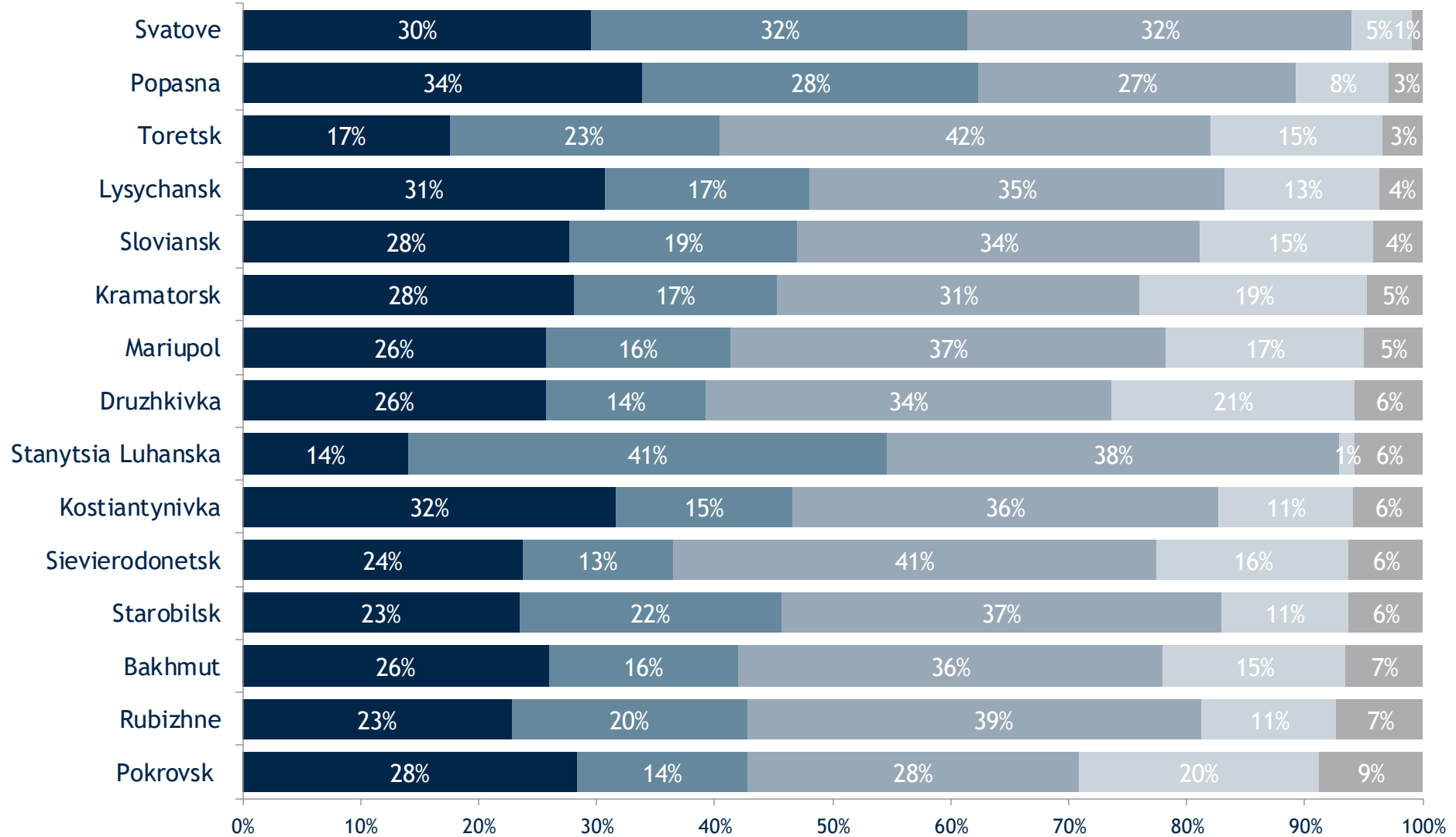
■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local authorities ■ Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Popasna	40%	32%	20%	6%	1%
Svatove	28%	37%	26%	7%	2%
Toretsk	29%	33%	26%	7%	4%
Rubizhne	26%	44%	13%	12%	5%
Mariupol	34%	34%	12%	15%	5%
Sievierodonetsk	34%	29%	18%	13%	7%
Druzhkivka	27%	37%	16%	12%	7%
Pokrovsk	38%	29%	16%	10%	8%
Lysychansk	26%	32%	22%	12%	8%
Sloviansk	30%	36%	12%	13%	9%
Bakhmut	31%	27%	22%	11%	9%
Kramatorsk	30%	27%	20%	13%	9%
Starobilsk	24%	33%	17%	16%	9%
Kostiantynivka	35%	26%	19%	11%	9%
Stanytsia Luhanska	16%	48%	21%	5%	10%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

In your opinion, who is primarily responsible for implementing each of the following reforms?
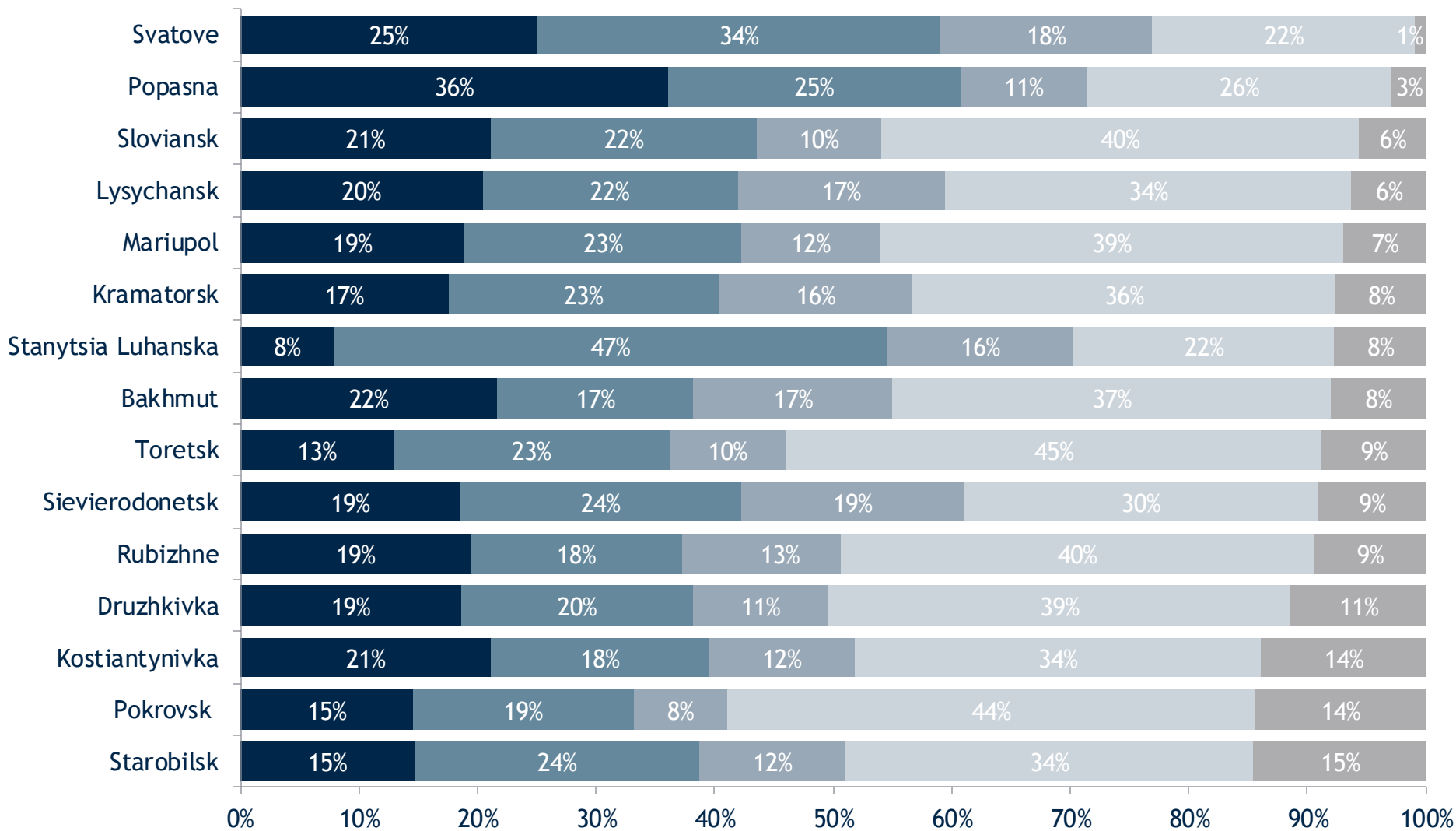
Law enforcement such as reform of the patrol police

■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry)" ■ Local authorities ■ Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer
Svatove	30%	32%	32%	5%	1%
Popasna	34%	28%	27%	8%	3%
Toretsk	17%	23%	42%	15%	3%
Lysychansk	31%	17%	35%	13%	4%
Sloviansk	28%	19%	34%	15%	4%
Kramatorsk	28%	17%	31%	19%	5%
Mariupol	26%	16%	37%	17%	5%
Druzhkivka	26%	14%	34%	21%	6%
Stanytsia Luhanska	14%	41%	38%	1%	6%
Kostiantynivka	32%	15%	36%	11%	6%
Sievierodonetsk	24%	13%	41%	16%	6%
Starobilsk	23%	22%	37%	11%	6%
Bakhmut	26%	16%	36%	15%	7%
Rubizhne	23%	20%	39%	11%	7%
Pokrovsk	28%	14%	28%	20%	9%

29

In your opinion, who is primarily responsible for implementing each of the following reforms?
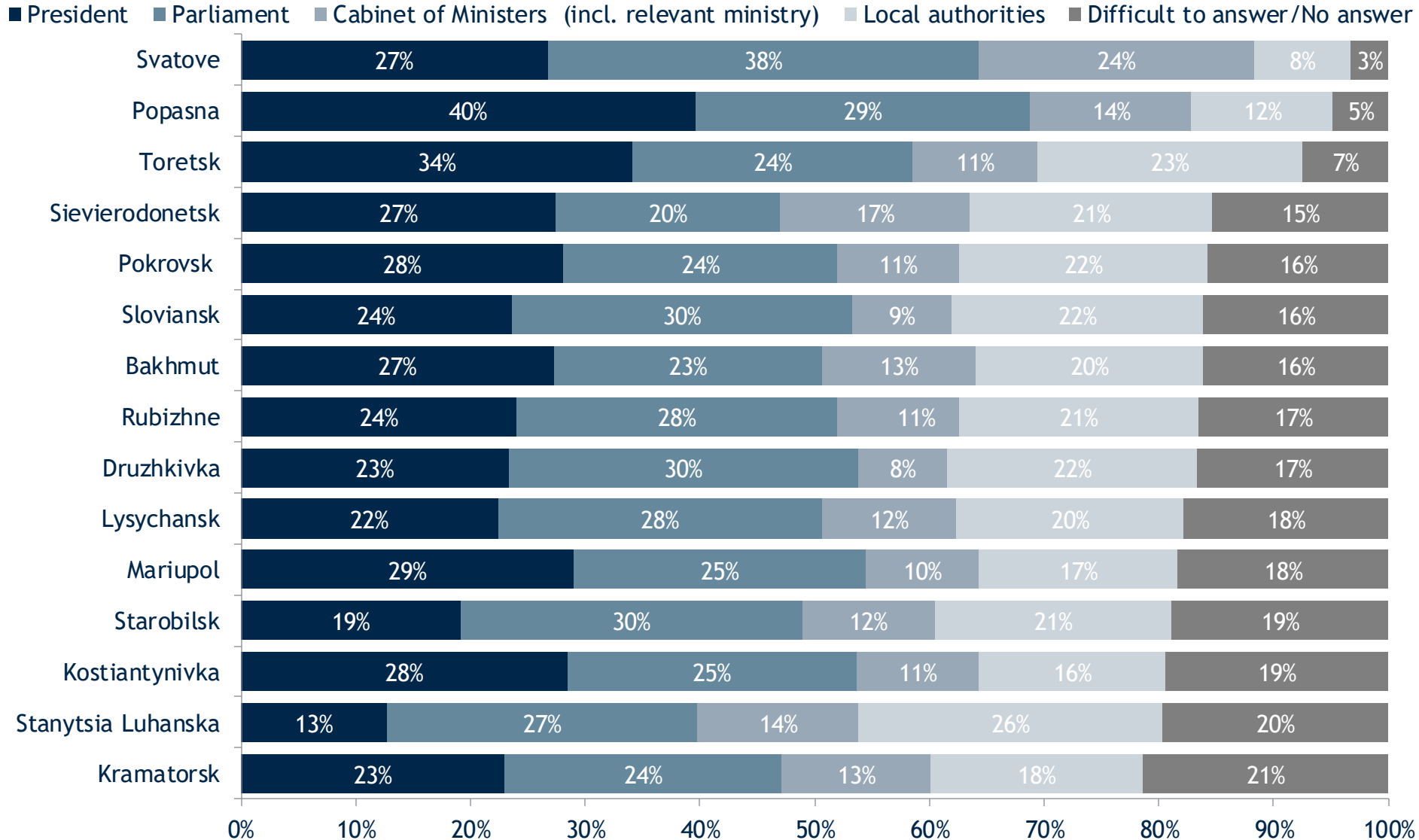
Decentralization and local self-governance, including amalgamation of communities

■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local authorities ■ Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Svatove	25%	34%	18%	22%	1%
Popasna	36%	25%	11%	26%	3%
Sloviansk	21%	22%	10%	40%	6%
Lysychansk	20%	22%	17%	34%	6%
Mariupol	19%	23%	12%	39%	7%
Kramatorsk	17%	23%	16%	36%	8%
Stanytsia Luhanska	8%	47%	16%	22%	8%
Bakhmut	22%	17%	17%	37%	8%
Toretsk	13%	23%	10%	45%	9%
Sievierodonetsk	19%	24%	19%	30%	9%
Rubizhne	19%	18%	13%	40%	9%
Druzhkivka	19%	20%	11%	39%	11%
Kostiantynivka	21%	18%	12%	34%	14%
Pokrovsk	15%	19%	8%	44%	14%
Starobilsk	15%	24%	12%	34%	15%

In your opinion, who is primarily responsible for implementing each of the following reforms?

Decommunization

■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local authorities ■ Difficult to answer/No answer

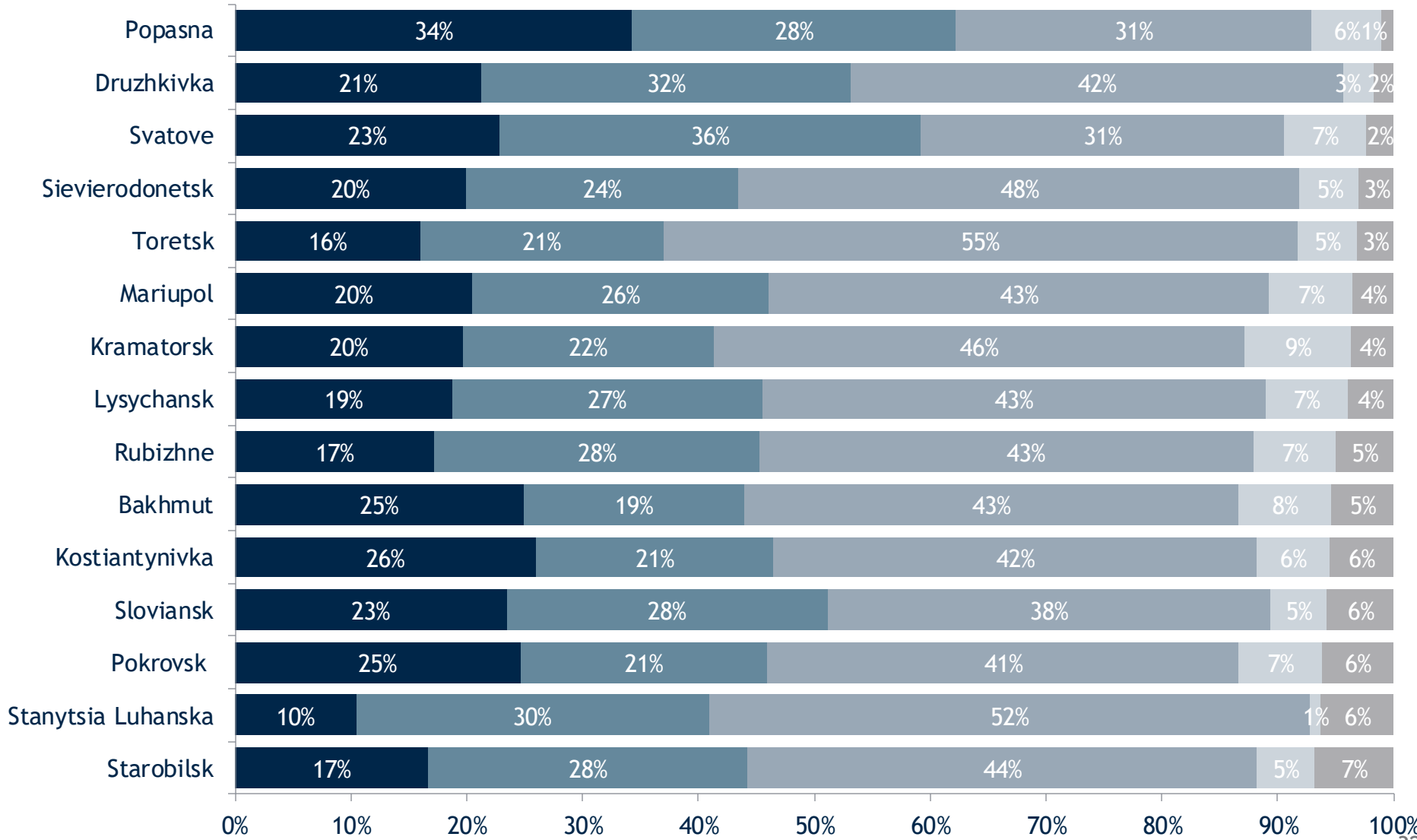| City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Svatove	27%	38%	24%	8%	3%
Popasna	40%	29%	14%	12%	5%
Toretsk	34%	24%	11%	23%	7%
Sievierodonetsk	27%	20%	17%	21%	15%
Pokrovsk	28%	24%	11%	22%	16%
Sloviansk	24%	30%	9%	22%	16%
Bakhmut	27%	23%	13%	20%	16%
Rubizhne	24%	28%	11%	21%	17%
Druzhkivka	23%	30%	8%	22%	17%
Lysychansk	22%	28%	12%	20%	18%
Mariupol	29%	25%	10%	17%	18%
Starobilsk	19%	30%	12%	21%	19%
Kostiantynivka	28%	25%	11%	16%	19%
Stanytsia Luhanska	13%	27%	14%	26%	20%
Kramatorsk	23%	24%	13%	18%	21%

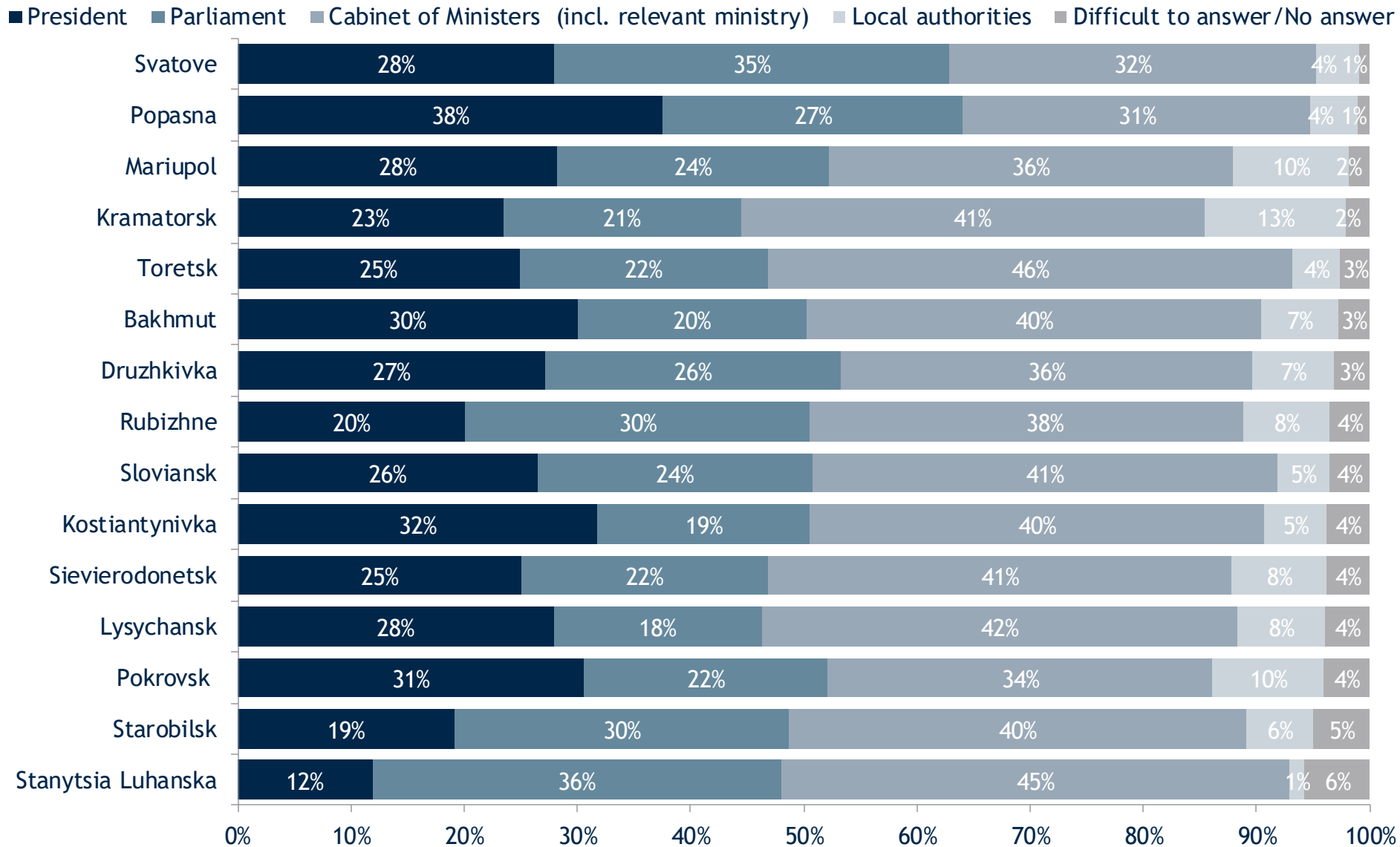# In your opinion, who is primarily responsible for implementing each of the following reforms?

Education and science

■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local authorities ■ Difficult to answer/No answer

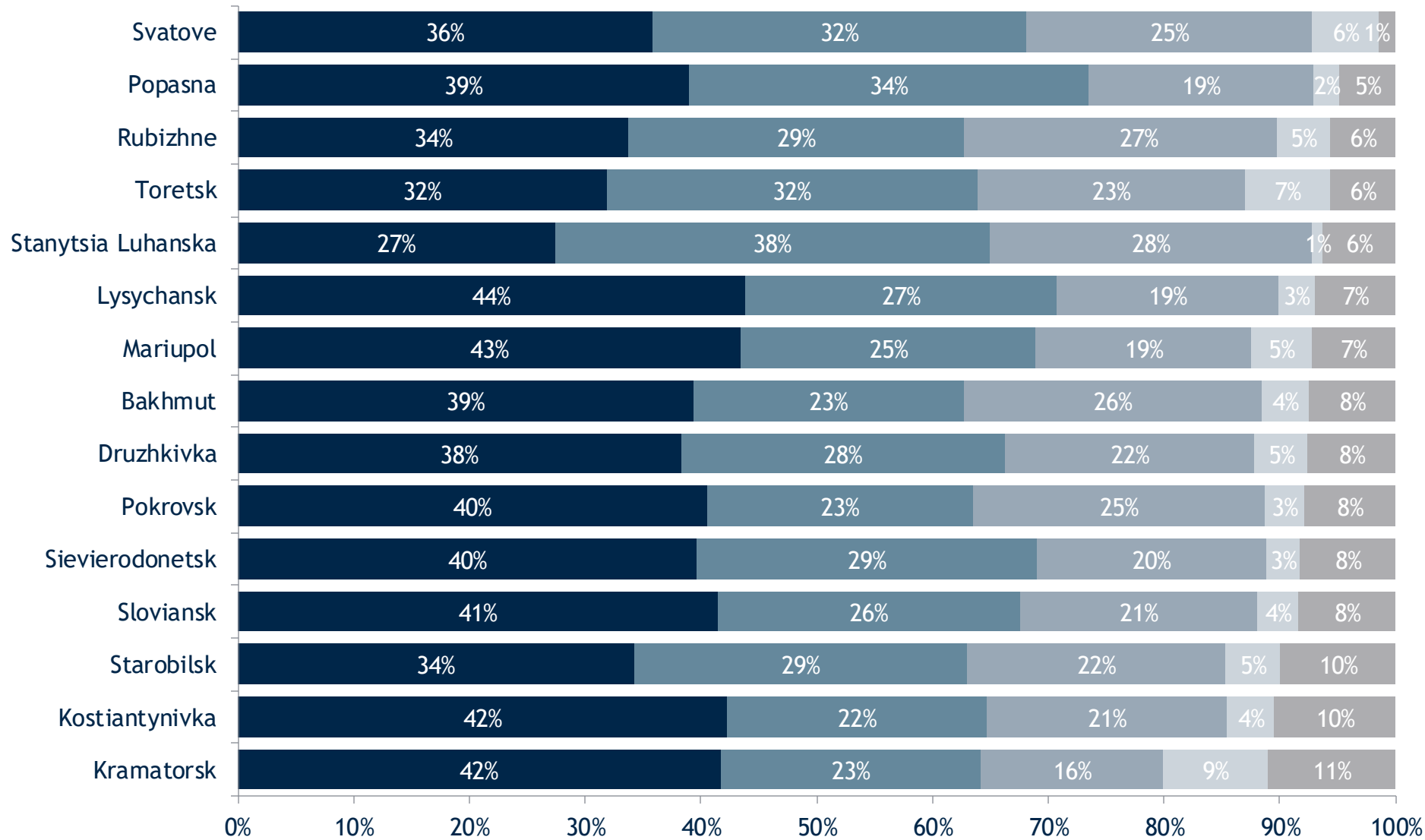| City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Popasna	34%	28%	31%	6%	1%
Druzhkivka	21%	32%	42%	3%	2%
Svatove	23%	36%	31%	7%	2%
Sievierodonetsk	20%	24%	48%	5%	3%
Toretsk	16%	21%	55%	5%	3%
Mariupol	20%	26%	43%	7%	4%
Kramatorsk	20%	22%	46%	9%	4%
Lysychansk	19%	27%	43%	7%	4%
Rubizhne	17%	28%	43%	7%	5%
Bakhmut	25%	19%	43%	8%	5%
Kostiantynivka	26%	21%	42%	6%	6%
Sloviansk	23%	28%	38%	5%	6%
Pokrovsk	25%	21%	41%	7%	6%
Stanytsia Luhanska	10%	30%	52%	1%	6%
Starobilsk	17%	28%	44%	5%	7%

In your opinion, who is primarily responsible for implementing each of the following reforms?

Healthcare

- President
- Parliament
- Cabinet of Ministers (incl. relevant ministry)
- Local authorities
- Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Svatove	28%	35%	32%	4%	1%
Popasna	38%	27%	31%	4%	1%
Mariupol	28%	24%	36%	10%	2%
Kramatorsk	23%	21%	41%	13%	2%
Toretsk	25%	22%	46%	4%	3%
Bakhmut	30%	20%	40%	7%	3%
Druzhkivka	27%	26%	36%	7%	3%
Rubizhne	20%	30%	38%	8%	4%
Sloviansk	26%	24%	41%	5%	4%
Kostiantynivka	32%	19%	40%	5%	4%
Sievierodonetsk	25%	22%	41%	8%	4%
Lysychansk	28%	18%	42%	8%	4%
Pokrovsk	31%	22%	34%	10%	4%
Starobilsk	19%	30%	40%	6%	5%
Stanytsia Luhanska	12%	36%	45%	1%	6%

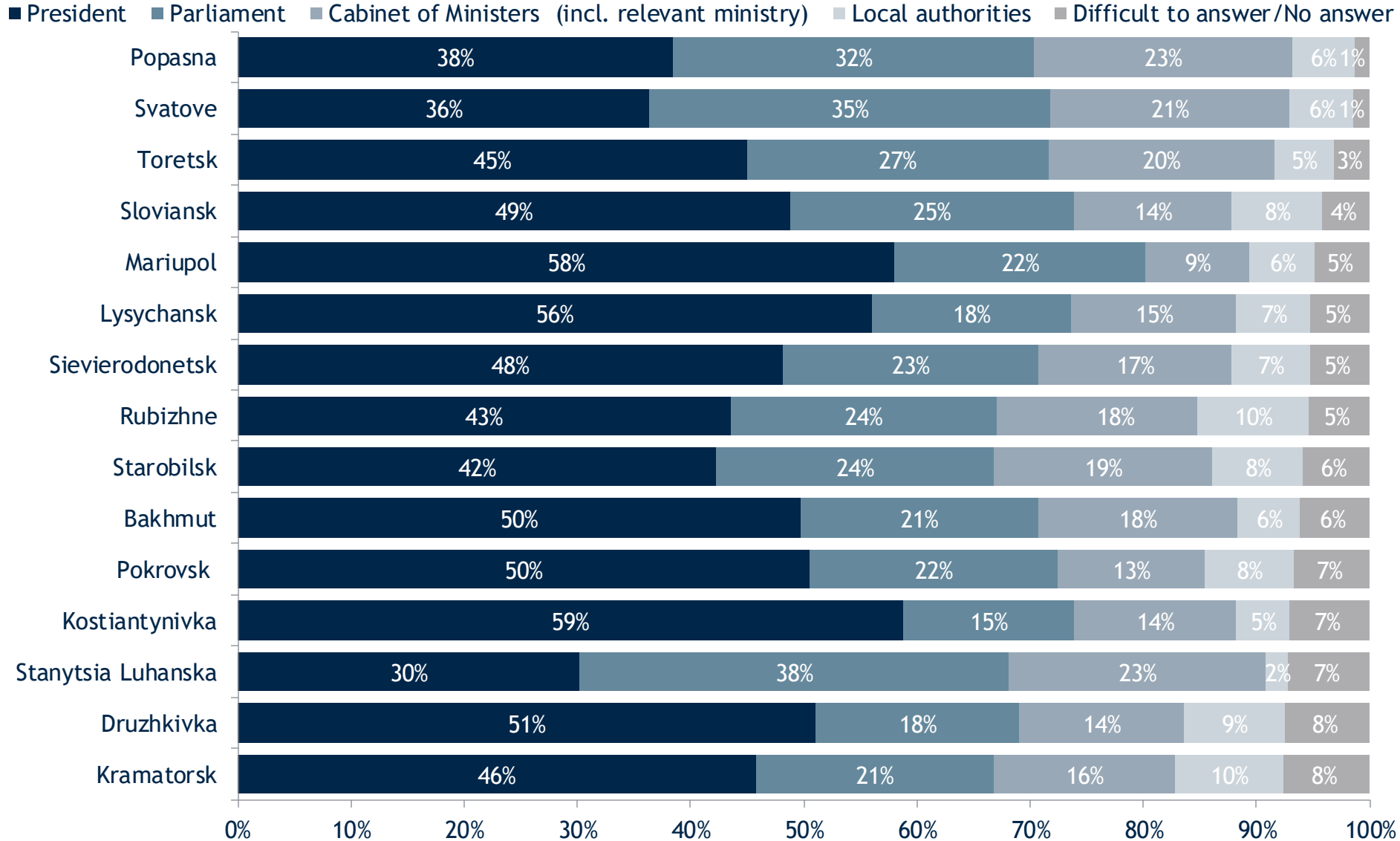# In your opinion, who is primarily responsible for implementing each of the following reforms?

Judicial reform

■ President ■ Parliament ■ Cabinet of Ministers (incl. relevant ministry) ■ Local authorities ■ Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Svatove	36%	32%	25%	6%	1%
Popasna	39%	34%	19%	2%	5%
Rubizhne	34%	29%	27%	5%	6%
Toretsk	32%	32%	23%	7%	6%
Stanytsia Luhanska	27%	38%	28%	1%	6%
Lysychansk	44%	27%	19%	3%	7%
Mariupol	43%	25%	19%	5%	7%
Bakhmut	39%	23%	26%	4%	8%
Druzhkivka	38%	28%	22%	5%	8%
Pokrovsk	40%	23%	25%	3%	8%
Sievierodonetsk	40%	29%	20%	3%	8%
Sloviansk	41%	26%	21%	4%	8%
Starobilsk	34%	29%	22%	5%	10%
Kostiantynivka	42%	22%	21%	4%	10%
Kramatorsk	42%	23%	16%	9%	11%

In your opinion, who is primarily responsible for implementing each of the following reforms?

Anticorruption

■ President   ■ Parliament   ■ Cabinet of Ministers (incl. relevant ministry)   ■ Local authorities   ■ Difficult to answer/No answer

City	President	Parliament	Cabinet of Ministers	Local authorities	Difficult to answer/No answer
Popasna	38%	32%	23%	6%	1%
Svatove	36%	35%	21%	6%	1%
Toretsk	45%	27%	20%	5%	3%
Sloviansk	49%	25%	14%	8%	4%
Mariupol	58%	22%	9%	6%	5%
Lysychansk	56%	18%	15%	7%	5%
Sievierodonetsk	48%	23%	17%	7%	5%
Rubizhne	43%	24%	18%	10%	5%
Starobilsk	42%	24%	19%	8%	6%
Bakhmut	50%	21%	18%	6%	6%
Pokrovsk	50%	22%	13%	8%	7%
Kostiantynivka	59%	15%	14%	5%	7%
Stanytsia Luhanska	30%	38%	23%	2%	7%
Druzhkivka	51%	18%	14%	9%	8%
Kramatorsk	46%	21%	16%	10%	8%

0%   10%   20%   30%   40%   50%   60%   70%   80%   90%   100%

Decentralization

What effect has decentralization had in your local community?

- Definitely positive
- Somewhat positive
- Somewhat negative
- Definitely negative
- Too early to tell
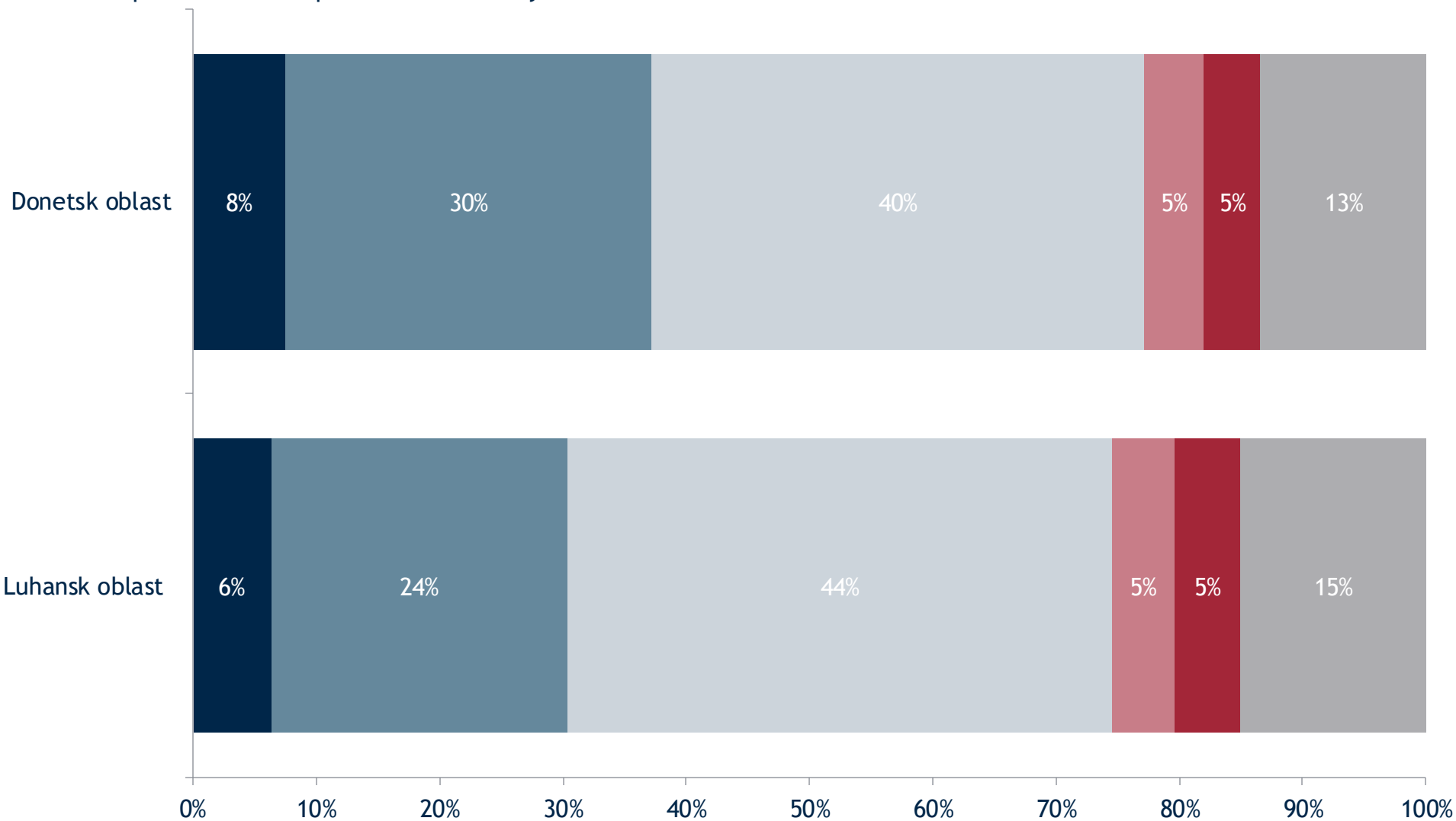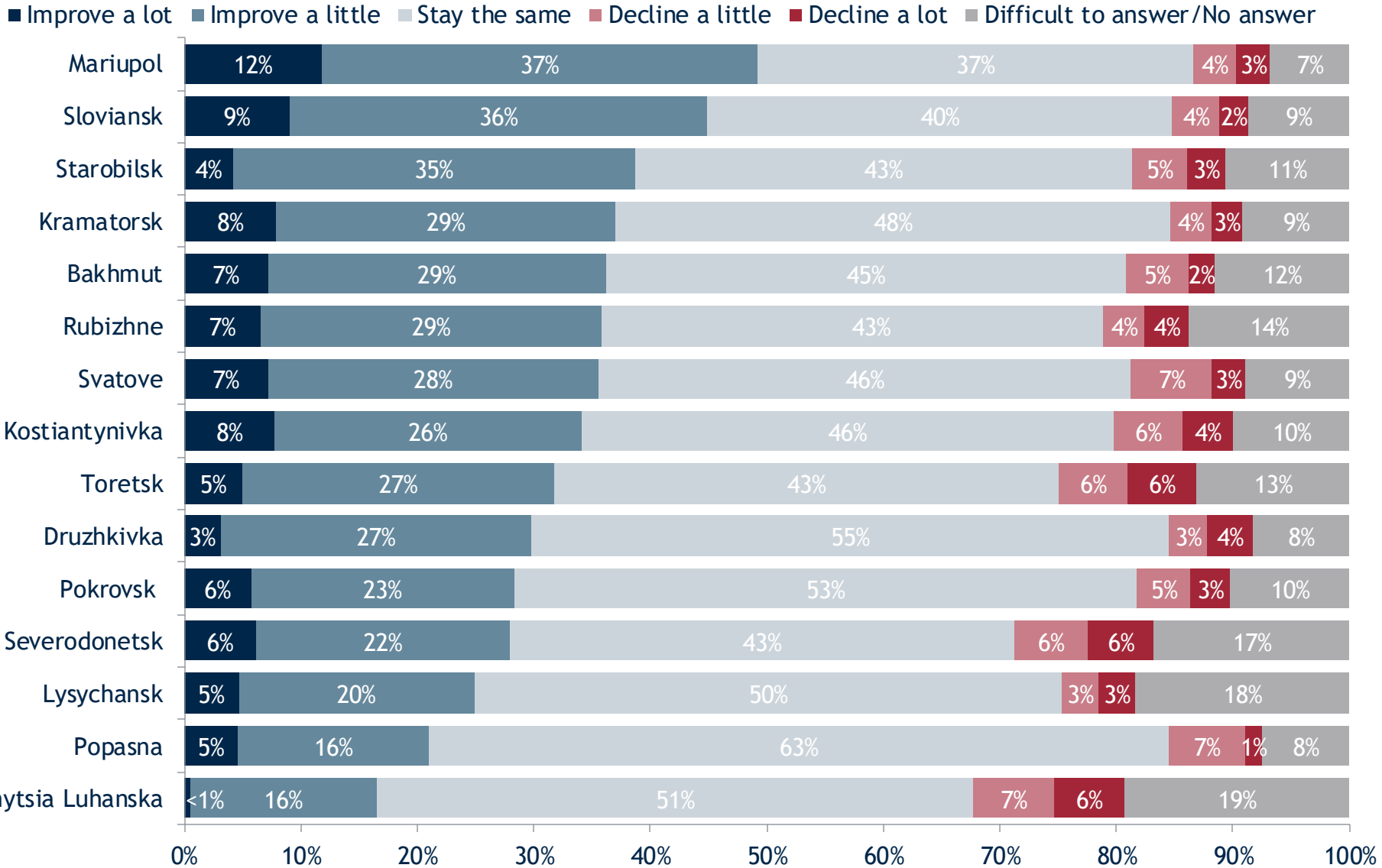- Difficult to answer/No answer

Donetsk oblast: 9% | 18% | 7% | 7% | 54% | 4%

Luhansk oblast: 3% | 12% | 10% | 11% | 57% | 6%

What effect has decentralization had in your local community?

■ Definitely positive
■ Somewhat positive
■ Somewhat negative
■ Definitely negative
■ Too early to tell
■ Difficult to answer/No answer

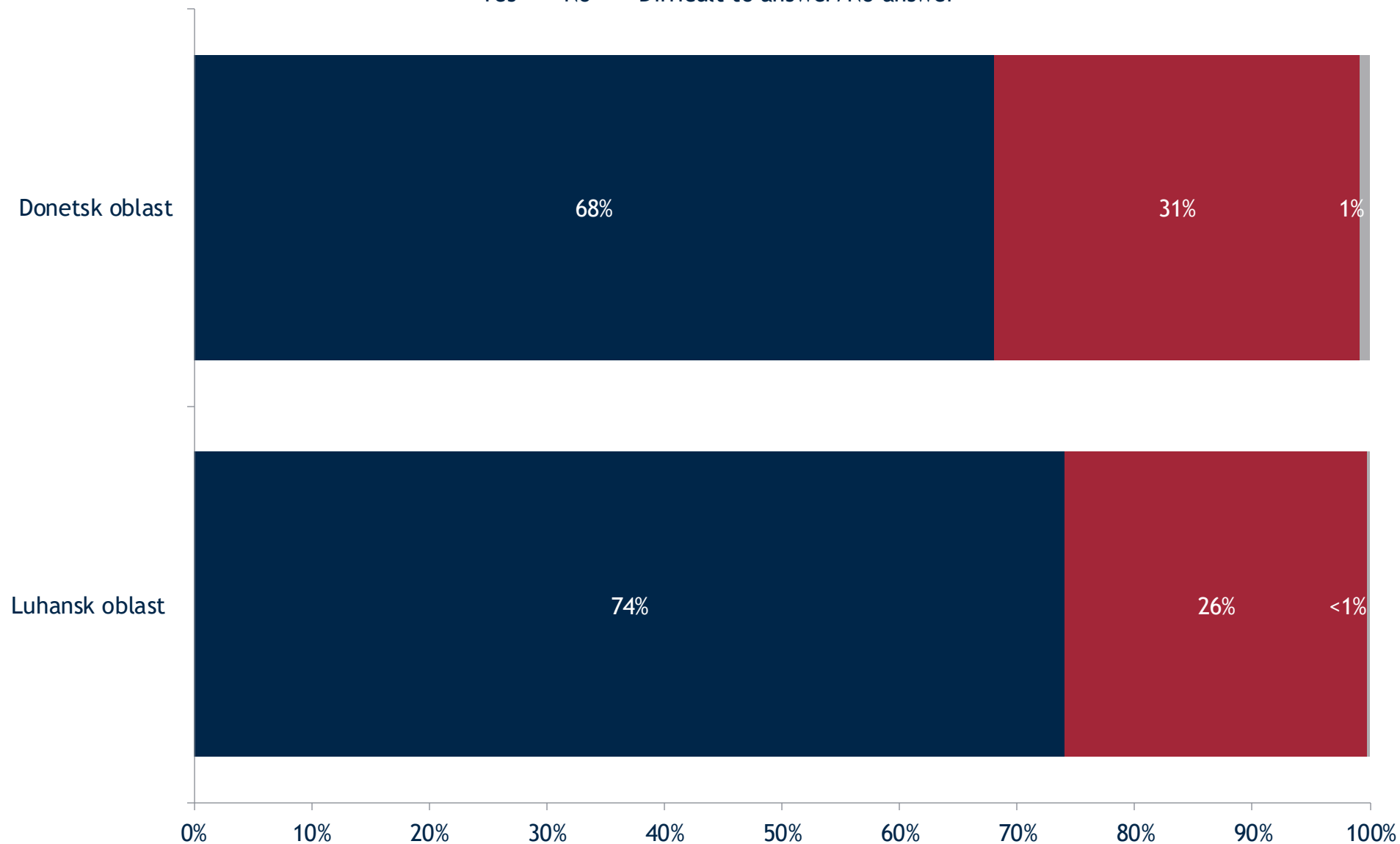| City	Definitely positive	Somewhat positive	Somewhat negative	Definitely negative	Too early to tell	Difficult to answer/No answer
Mariupol	21%	30%	5%	3%	36%	5%
Kramatorsk	10%	26%	3%	6%	49%	7%
Toretsk	6%	22%	14%	10%	43%	4%
Bakhmut	10%	19%	7%	6%	54%	5%
Pokrovsk	5%	21%	8%	4%	58%	4%
Druzhkivka	4%	21%	8%	6%	56%	6%
Sloviansk	6%	18%	9%	5%	60%	2%
Rubizhne	6%	17%	12%	7%	55%	2%
Popasna	5%	11%	13%	7%	60%	3%
Svatove	2%	14%	12%	11%	61%	1%
Starobilsk	3%	12%	6%	5%	69%	5%
Sievierodonetsk	1%	11%	7%	7%	69%	5%
Kostiantynivka	1%	4%	11%	18%	60%	6%
Lysychansk	1%	4%	14%	11%	64%	5%
Stanytsia Luhanska	<1%	3%	10%	18%	49%	18%

38

After local councils for newly amalgamated communities are elected in October 2020, do you think local authorities' ability to carry out reforms will improve or decline?
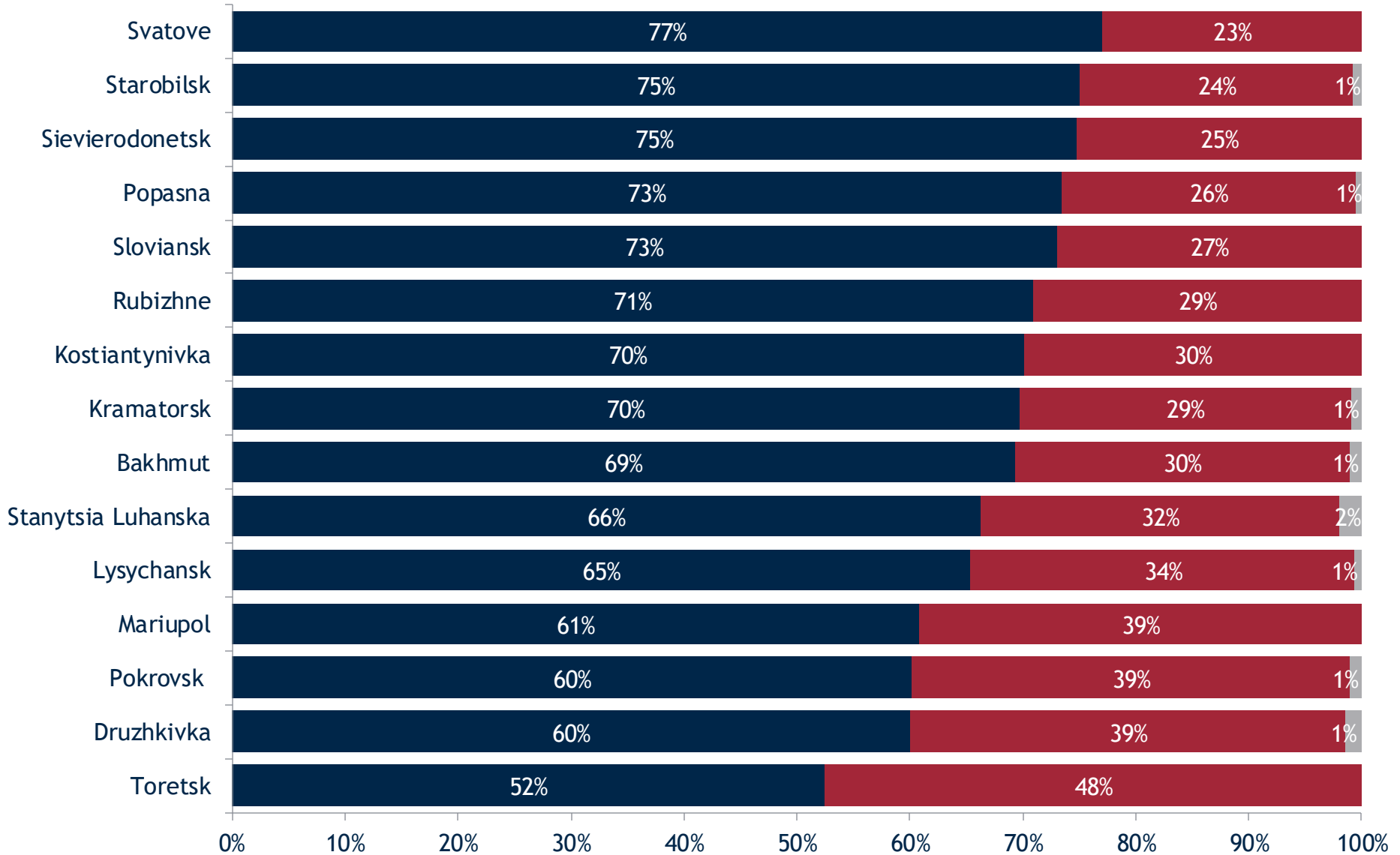
■ Improve a lot ■ Improve a little ■ Stay the same ■ Decline a little ■ Decline a lot ■ Difficult to answer/No answer

Donetsk oblast
- 8% (Improve a lot)
- 30% (Improve a little)
- 40% (Stay the same)
- 5% (Decline a little)
- 5% (Decline a lot)
- 13% (Difficult to answer/No answer)

Luhansk oblast
- 6% (Improve a lot)
- 24% (Improve a little)
- 44% (Stay the same)
- 5% (Decline a little)
- 5% (Decline a lot)
- 15% (Difficult to answer/No answer)

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

After local councils for newly amalgamated communities are elected in October 2020, do you think local authorities' ability to carry out reforms will improve or decline?

■ Improve a lot ■ Improve a little ■ Stay the same ■ Decline a little ■ Decline a lot ■ Difficult to answer/No answer

City	Improve a lot	Improve a little	Stay the same	Decline a little	Decline a lot	Difficult to answer/No answer
Mariupol	12%	37%	37%	4%	3%	7%
Sloviansk	9%	36%	40%	4%	2%	9%
Starobilsk	4%	35%	43%	5%	3%	11%
Kramatorsk	8%	29%	48%	4%	3%	9%
Bakhmut	7%	29%	45%	5%	2%	12%
Rubizhne	7%	29%	43%	4%	4%	14%
Svatove	7%	28%	46%	7%	3%	9%
Kostiantynivka	8%	26%	46%	6%	4%	10%
Toretsk	5%	27%	43%	6%	6%	13%
Druzhkivka	3%	27%	55%	3%	4%	8%
Pokrovsk	6%	23%	53%	5%	3%	10%
Severodonetsk	6%	22%	43%	6%	6%	17%
Lysychansk	5%	20%	50%	3%	3%	18%
Popasna	5%	16%	63%	7%	1%	8%
Stanytsia Luhanska	<1%	16%	51%	7%	6%	19%

40

In relation to decentralization reform, have you heard that the number of Ukraine's rayons is being reduced from 490 to 136?

■ Yes ■ No ■ Difficult to answer/No answer

Donetsk oblast: Yes 68%, No 31%, Difficult to answer/No answer 1%

Luhansk oblast: Yes 74%, No 26%, Difficult to answer/No answer <1%

In relation to decentralization reform, have you heard that the number of Ukraine's rayons is being reduced from 490 to 136?
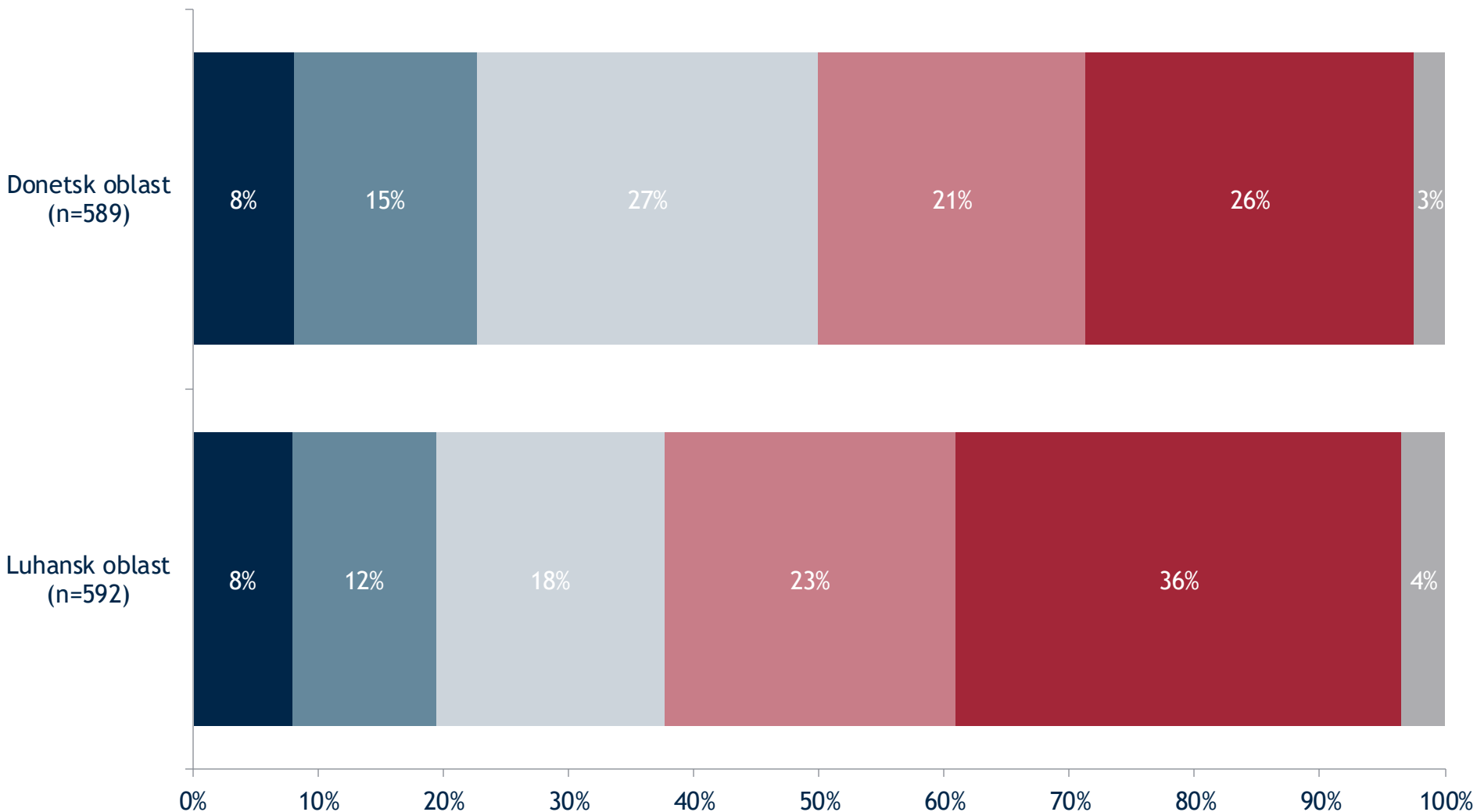
■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Svatove	77%	23%	
Starobilsk	75%	24%	1%
Sievierodonetsk	75%	25%	
Popasna	73%	26%	1%
Sloviansk	73%	27%	
Rubizhne	71%	29%	
Kostiantynivka	70%	30%	
Kramatorsk	70%	29%	1%
Bakhmut	69%	30%	1%
Stanytsia Luhanska	66%	32%	2%
Lysychansk	65%	34%	1%
Mariupol	61%	39%	
Pokrovsk	60%	39%	1%
Druzhkivka	60%	39%	1%
Toretsk	52%	48%	

What is your opinion of the restructuring of Ukraine's rayons from 490 to 136?
Among those who have heard that the number of Ukraine's rayons is being reduced

■ Strongly approve ■ Somewhat approve ■ Neither approve nor disapprove

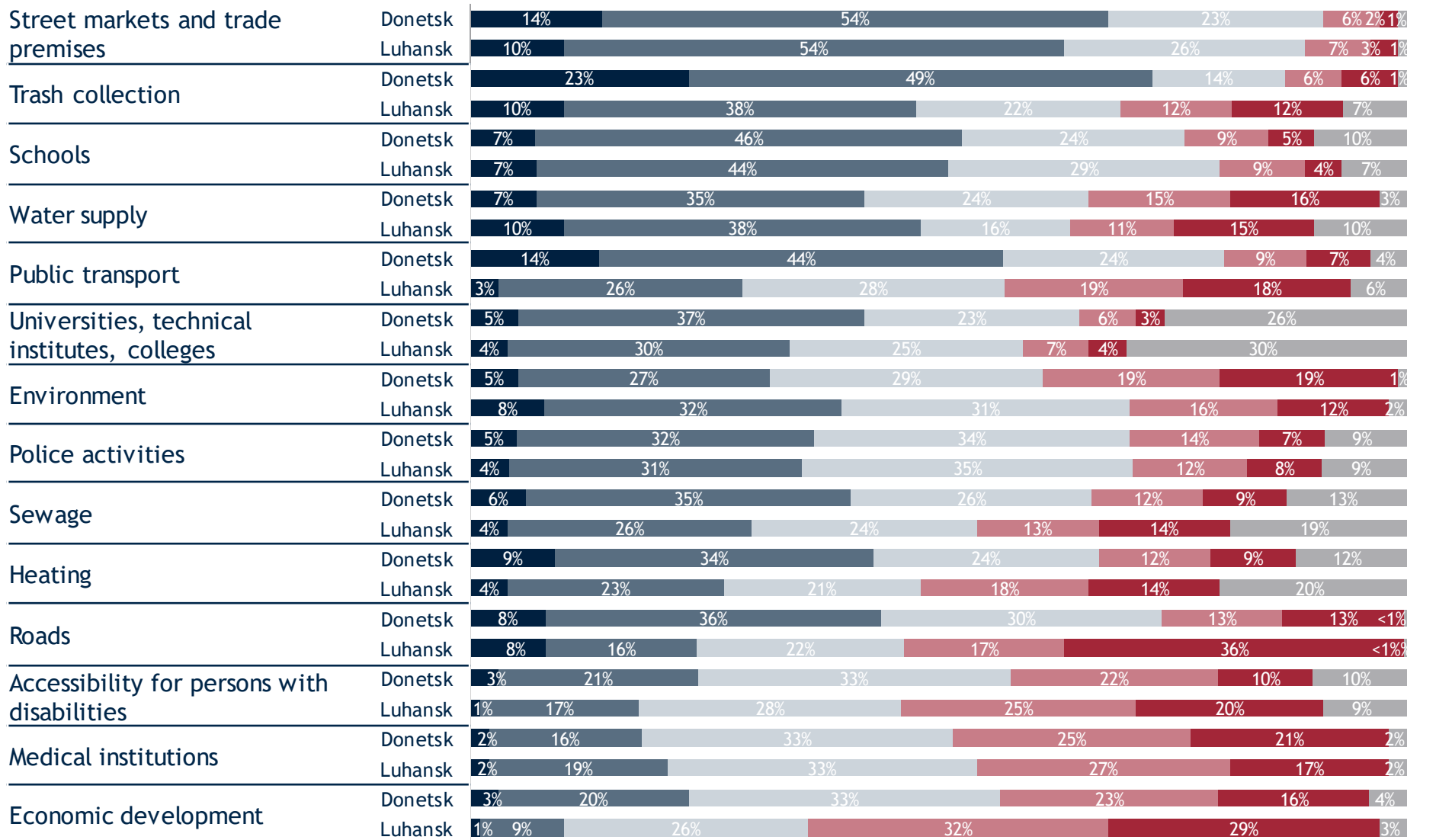■ Somewhat disapprove ■ Strongly disapprove ■ Difficult to answer/No answer

	Strongly approve	Somewhat approve	Neither approve nor disapprove	Somewhat disapprove	Strongly disapprove	Difficult to answer/No answer
Donetsk oblast (n=589)	8%	15%	27%	21%	26%	3%
Luhansk oblast (n=592)	8%	12%	18%	23%	36%	4%

What is your opinion of the restructuring of Ukraine's rayons from 490 to 136?
Among those who have heard that the number of Ukraine's s is being reduced

- ■ Strongly approve
- ■ Somewhat approve
- ■ Neither approve nor disapprove
- ■ Somewhat disapprove
- ■ Strongly disapprove
- ■ Difficult to answer/No answer

City	Strongly approve	Somewhat approve	Neither approve nor disapprove	Somewhat disapprove	Strongly disapprove	Difficult to answer/No answer
Bakhmut (n=143)	12%	20%	26%	20%	18%	3%
Lysychansk (n=131)	7%	21%	28%	21%	20%	3%
Starobilsk (n=161)	9%	17%	25%	25%	18%	5%
Rubizhne (n=142)	10%	16%	26%	21%	26%	2%
Sloviansk (n=147)	11%	14%	26%	24%	23%	2%
Pokrovsk (n=122)	9%	15%	25%	20%	27%	3%
Kramatorsk (n=146)	14%	11%	37%	14%	20%	4%
Svatove (n=163)	11%	12%	21%	28%	27%	1%
Sievierodonetsk (n=153)	9%	11%	23%	29%	24%	5%
Druzhkivka (n=133)	12%	8%	31%	24%	21%	4%
Toretsk (n=100)	6%	12%	30%	24%	26%	3%
Mariupol (n=125)	7%	11%	35%	25%	20%	2%
Kostiantynivka (n=144)	4%	12%	25%	22%	34%	4%
Popasna (n=157)	4%	5%	35%	26%	29%	1%
Stanytsia Luhanska (n=140)	1%	7%	20%	29%	41%	1%

Perceptions of Local Governance

How would you rate the quality of each of the following public goods and services that are available in your local community?
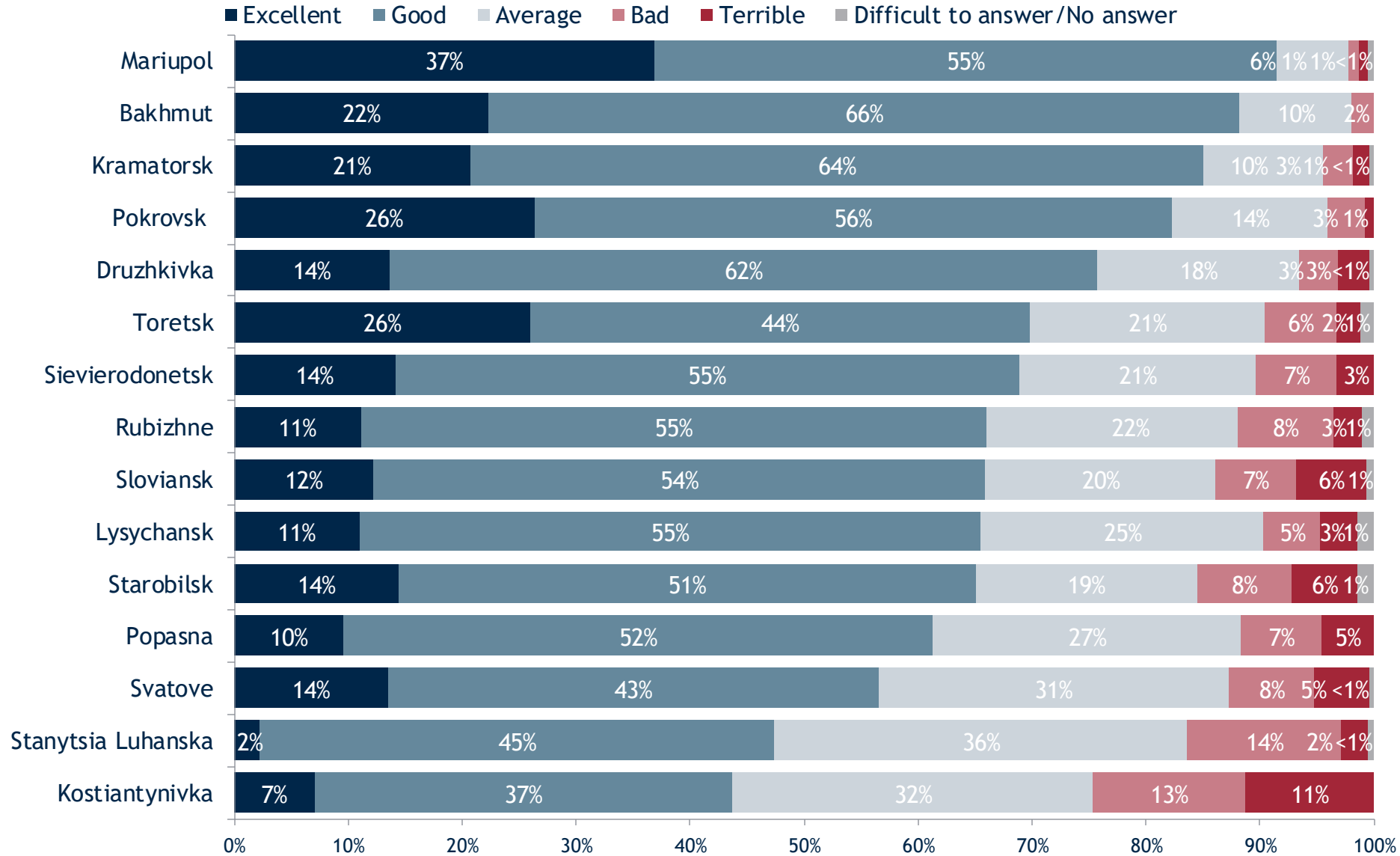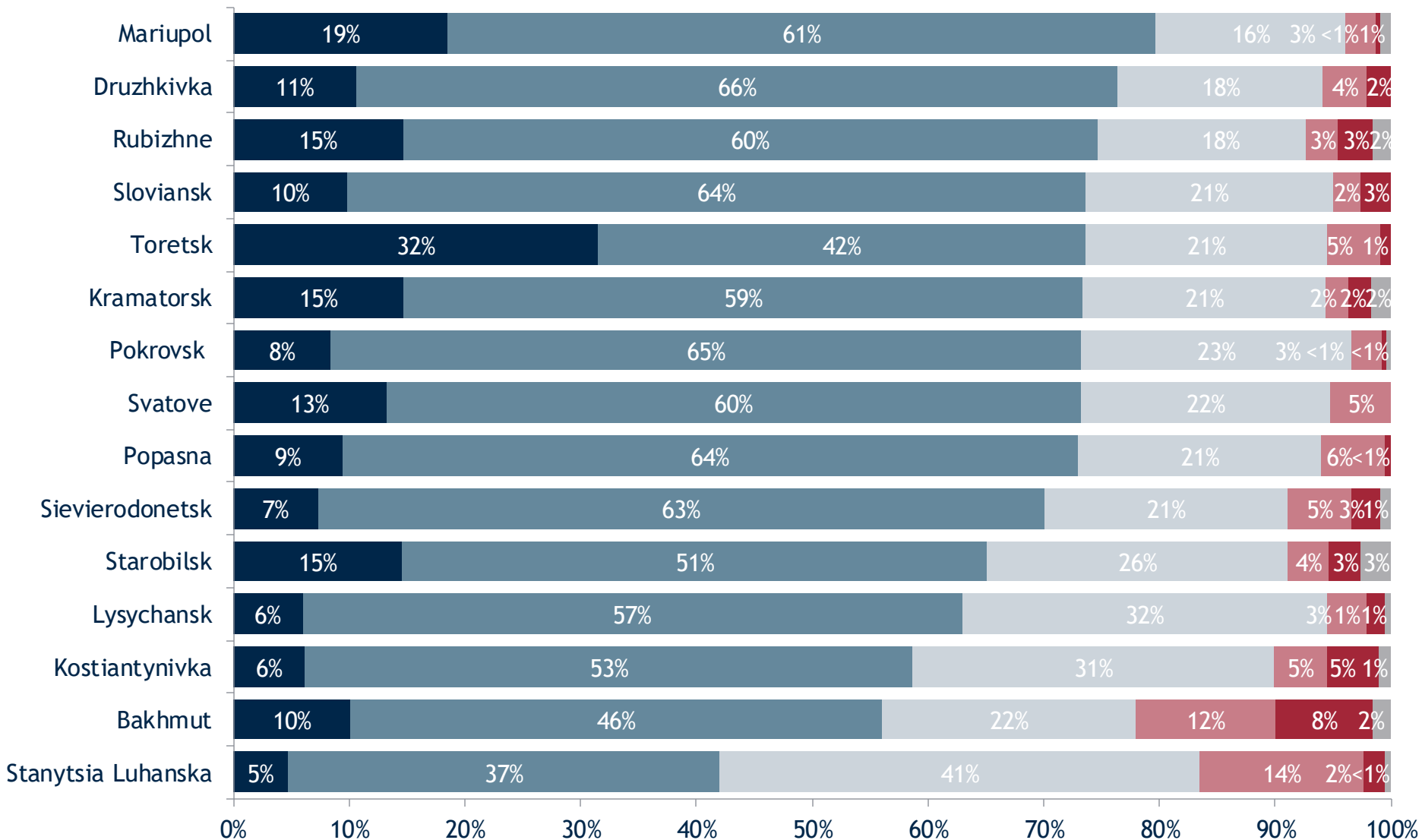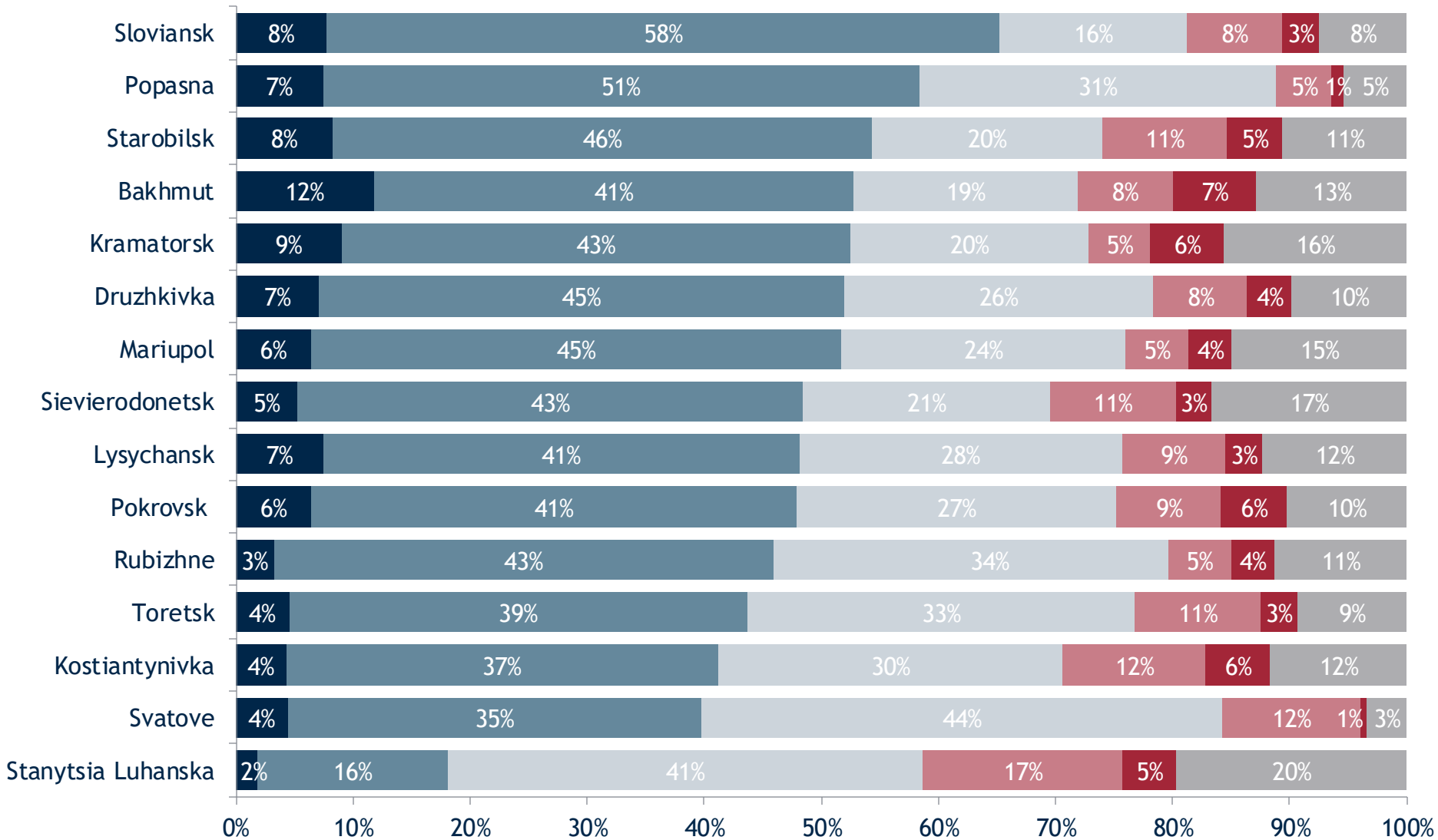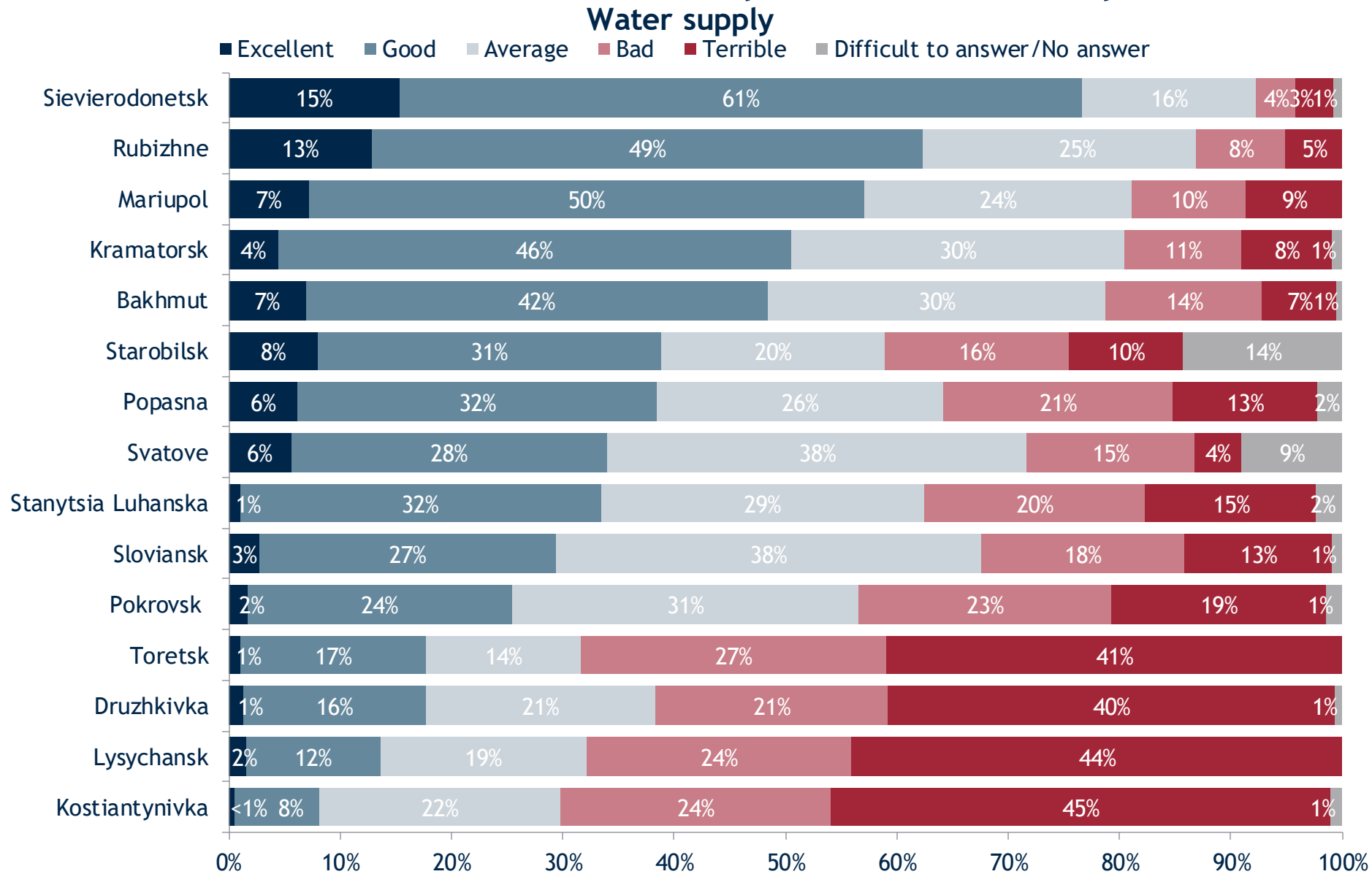
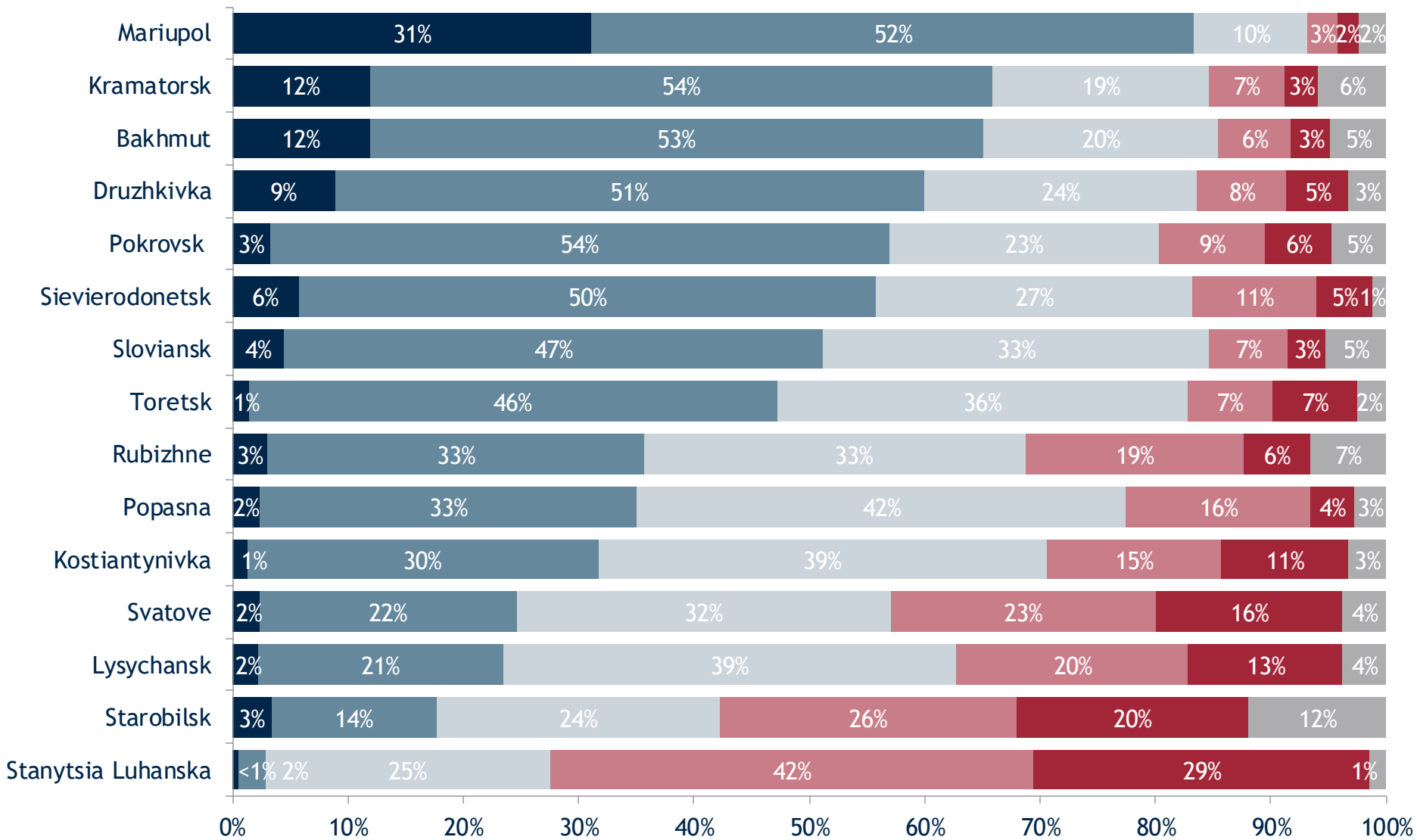■ Excellent　■ Good　■ Average　■ Bad　■ Terrible　■ Difficult to answer/No answer

		Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Street markets and trade premises	Donetsk	14%	54%	23%	6%	2%	1%
	Luhansk	10%	54%	26%	7%	3%	1%
Trash collection	Donetsk	23%	49%	14%	6%	6%	1%
	Luhansk	10%	38%	22%	12%	12%	7%
Schools	Donetsk	7%	46%	24%	9%	5%	10%
	Luhansk	7%	44%	29%	9%	4%	7%
Water supply	Donetsk	7%	35%	24%	15%	16%	3%
	Luhansk	10%	38%	16%	11%	15%	10%
Public transport	Donetsk	14%	44%	24%	9%	7%	4%
	Luhansk	3%	26%	28%	19%	18%	6%
Universities, technical institutes, colleges	Donetsk	5%	37%	23%	6%	3%	26%
	Luhansk	4%	30%	25%	7%	4%	30%
Environment	Donetsk	5%	27%	29%	19%	19%	1%
	Luhansk	8%	32%	31%	16%	12%	2%
Police activities	Donetsk	5%	32%	34%	14%	7%	9%
	Luhansk	4%	31%	35%	12%	8%	9%
Sewage	Donetsk	6%	35%	26%	12%	9%	13%
	Luhansk	4%	26%	24%	13%	14%	19%
Heating	Donetsk	9%	34%	24%	12%	9%	12%
	Luhansk	4%	23%	21%	18%	14%	20%
Roads	Donetsk	8%	36%	30%	13%	13%	<1%
	Luhansk	8%	16%	22%	17%	36%	<1%
Accessibility for persons with disabilities	Donetsk	3%	21%	33%	22%	10%	10%
	Luhansk	1%	17%	28%	25%	20%	9%
Medical institutions	Donetsk	2%	16%	33%	25%	21%	2%
	Luhansk	2%	19%	33%	27%	17%	2%
Economic development	Donetsk	3%	20%	33%	23%	16%	4%
	Luhansk	1%	9%	26%	32%	29%	3%

0%　10%　20%　30%　40%　50%　60%　70%　80%　90%　100%

How would you rate the quality of each of the following public goods and services that are available in your local community?

Trash collection

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Mariupol	37%	55%	6%	1%	1%	<1%
Bakhmut	22%	66%	10%		2%	
Kramatorsk	21%	64%	10%	3%	1%	<1%
Pokrovsk	26%	56%	14%	3%	1%	
Druzhkivka	14%	62%	18%	3%	3%	<1%
Toretsk	26%	44%	21%	6%	2%	1%
Sievierodonetsk	14%	55%	21%	7%	3%	
Rubizhne	11%	55%	22%	8%	3%	1%
Sloviansk	12%	54%	20%	7%	6%	1%
Lysychansk	11%	55%	25%	5%	3%	1%
Starobilsk	14%	51%	19%	8%	6%	1%
Popasna	10%	52%	27%	7%	5%	
Svatove	14%	43%	31%	8%	5%	<1%
Stanytsia Luhanska	2%	45%	36%	14%	2%	<1%
Kostiantynivka	7%	37%	32%	13%	11%	

How would you rate the quality of each of the following public goods and services that are available in your local community?
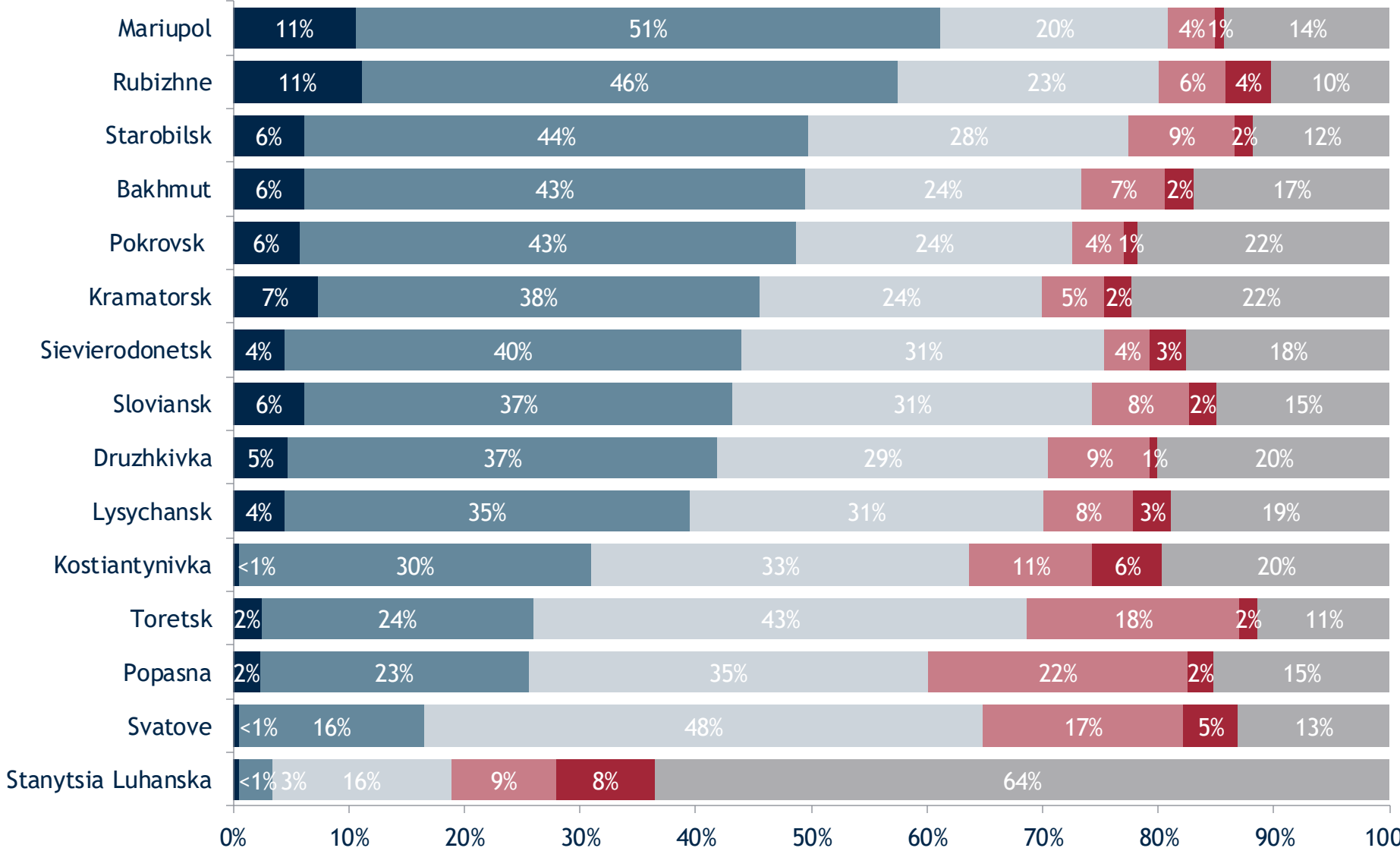
Street markets and trade premises

■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Mariupol	19%	61%	16%	3%	<1%	1%
Druzhkivka	11%	66%	18%	4%		2%
Rubizhne	15%	60%	18%	3%	3%	2%
Sloviansk	10%	64%	21%	2%		3%
Toretsk	32%	42%	21%	5%		1%
Kramatorsk	15%	59%	21%	2%	2%	2%
Pokrovsk	8%	65%	23%	3%	<1%	<1%
Svatove	13%	60%	22%	5%		
Popasna	9%	64%	21%	6%		<1%
Sievierodonetsk	7%	63%	21%	5%	3%	1%
Starobilsk	15%	51%	26%	4%	3%	3%
Lysychansk	6%	57%	32%	3%	1%	1%
Kostiantynivka	6%	53%	31%	5%	5%	1%
Bakhmut	10%	46%	22%	12%	8%	2%
Stanytsia Luhanska	5%	37%	41%	14%	2%	<1%

How would you rate the quality of each of the following public goods and services that are available in your local community?
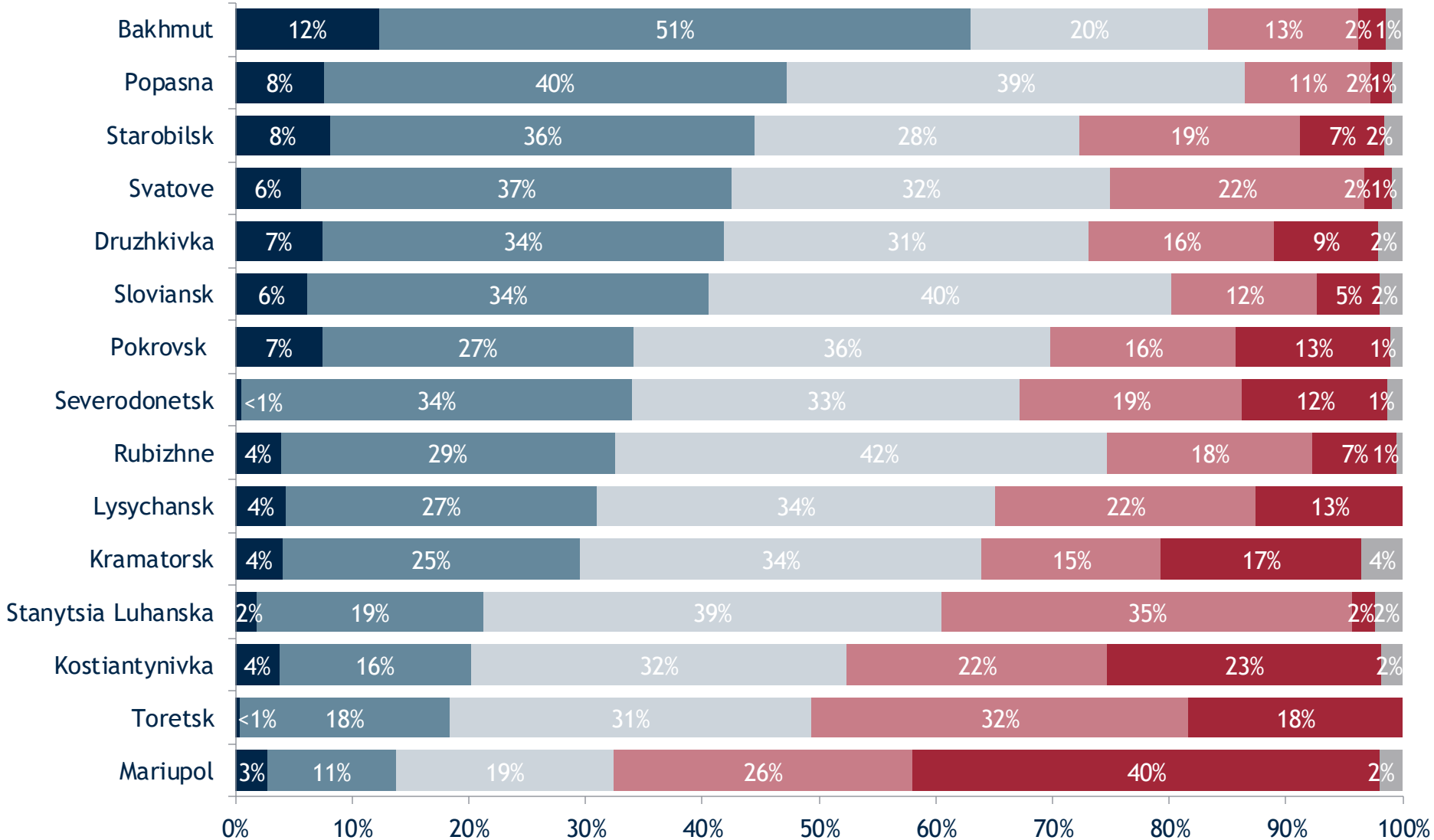
Schools

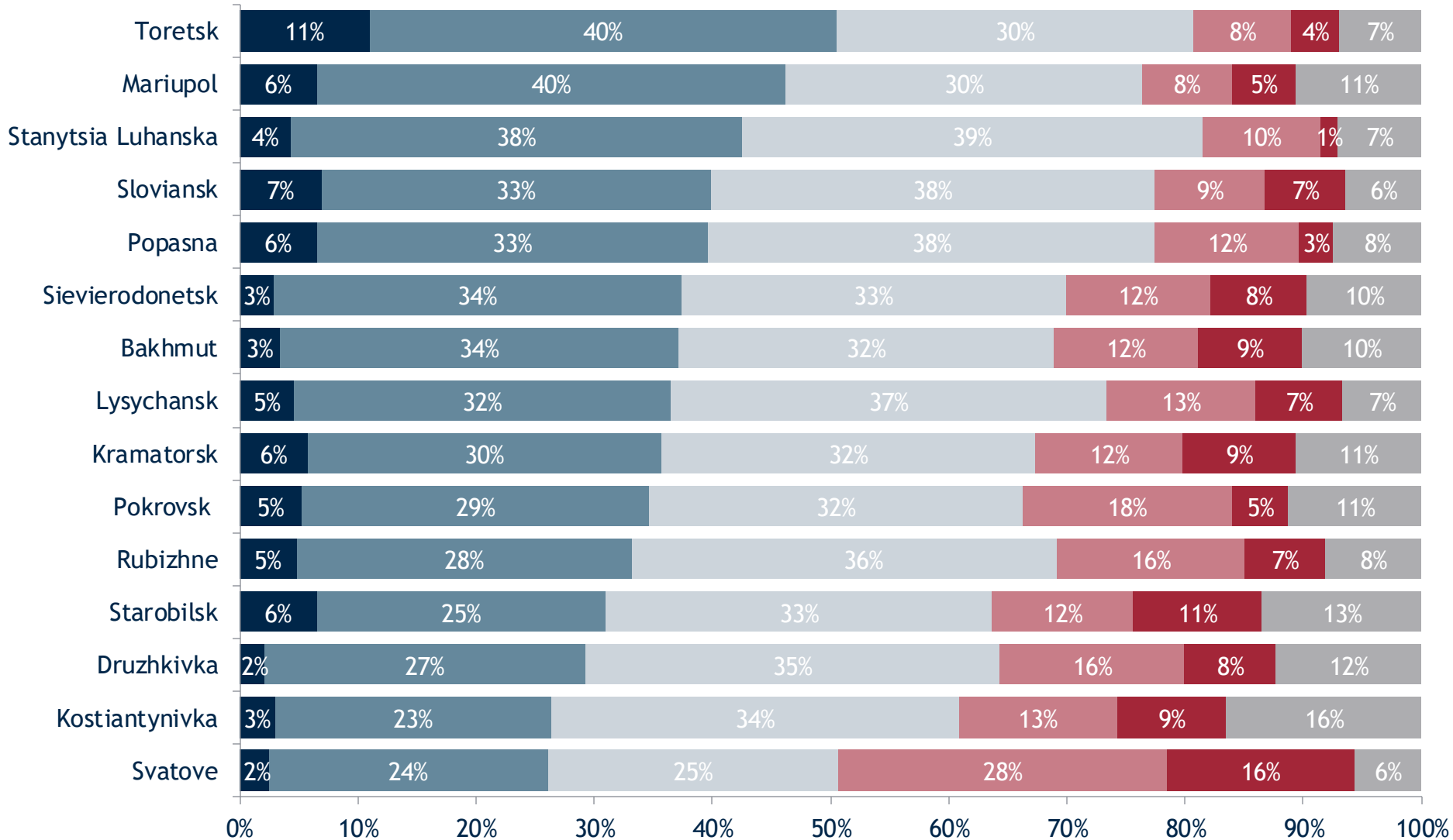Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Sloviansk	8%	58%	16%	8%	3%	8%
Popasna	7%	51%	31%	5%	1%	5%
Starobilsk	8%	46%	20%	11%	5%	11%
Bakhmut	12%	41%	19%	8%	7%	13%
Kramatorsk	9%	43%	20%	5%	6%	16%
Druzhkivka	7%	45%	26%	8%	4%	10%
Mariupol	6%	45%	24%	5%	4%	15%
Sievierodonetsk	5%	43%	21%	11%	3%	17%
Lysychansk	7%	41%	28%	9%	3%	12%
Pokrovsk	6%	41%	27%	9%	6%	10%
Rubizhne	3%	43%	34%	5%	4%	11%
Toretsk	4%	39%	33%	11%	3%	9%
Kostiantynivka	4%	37%	30%	12%	6%	12%
Svatove	4%	35%	44%	12%	1%	3%
Stanytsia Luhanska	2%	16%	41%	17%	5%	20%

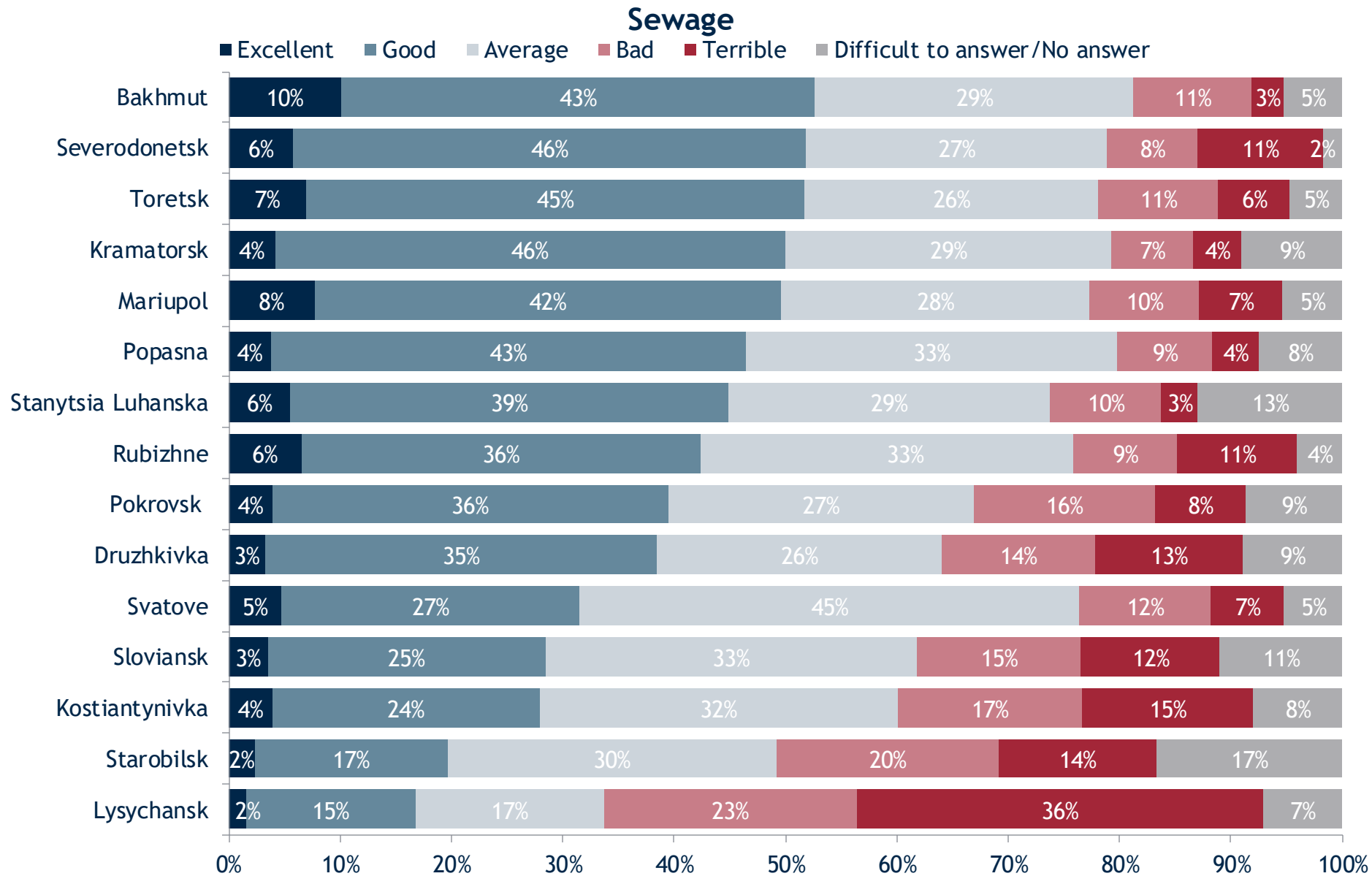# How would you rate the quality of each of the following public goods and services that are available in your local community?

Water supply

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Sievierodonetsk	15%	61%	16%	4%	3%	1%
Rubizhne	13%	49%	25%	8%	5%	
Mariupol	7%	50%	24%	10%	9%	
Kramatorsk	4%	46%	30%	11%	8%	1%
Bakhmut	7%	42%	30%	14%	7%	1%
Starobilsk	8%	31%	20%	16%	10%	14%
Popasna	6%	32%	26%	21%	13%	2%
Svatove	6%	28%	38%	15%	4%	9%
Stanytsia Luhanska	1%	32%	29%	20%	15%	2%
Sloviansk	3%	27%	38%	18%	13%	1%
Pokrovsk	2%	24%	31%	23%	19%	1%
Toretsk	1%	17%	14%	27%	41%	
Druzhkivka	1%	16%	21%	21%	40%	1%
Lysychansk	2%	12%	19%	24%	44%	
Kostiantynivka	<1%	8%	22%	24%	45%	1%

50

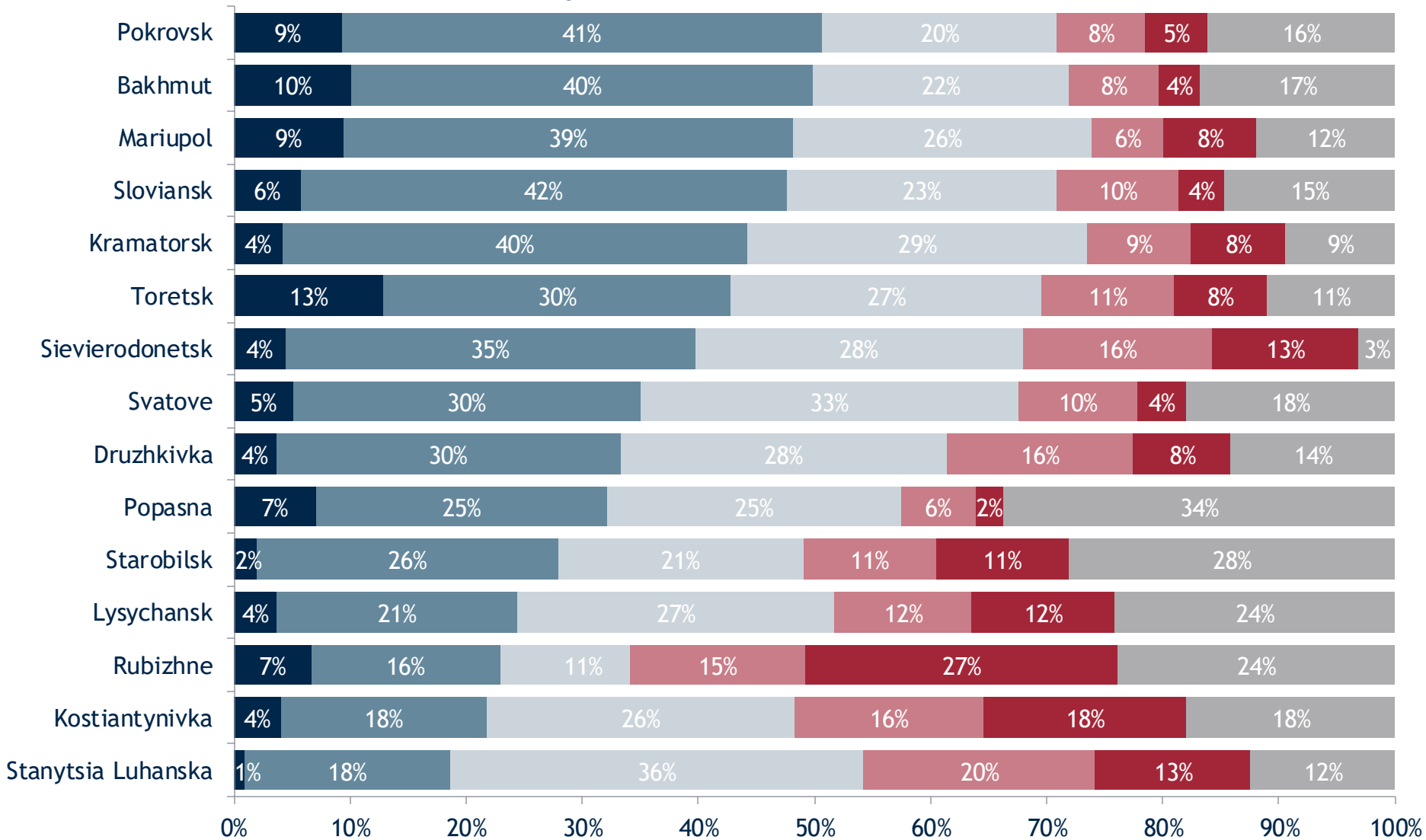# How would you rate the quality of each of the following public goods and services that are available in your local community?

Public transport
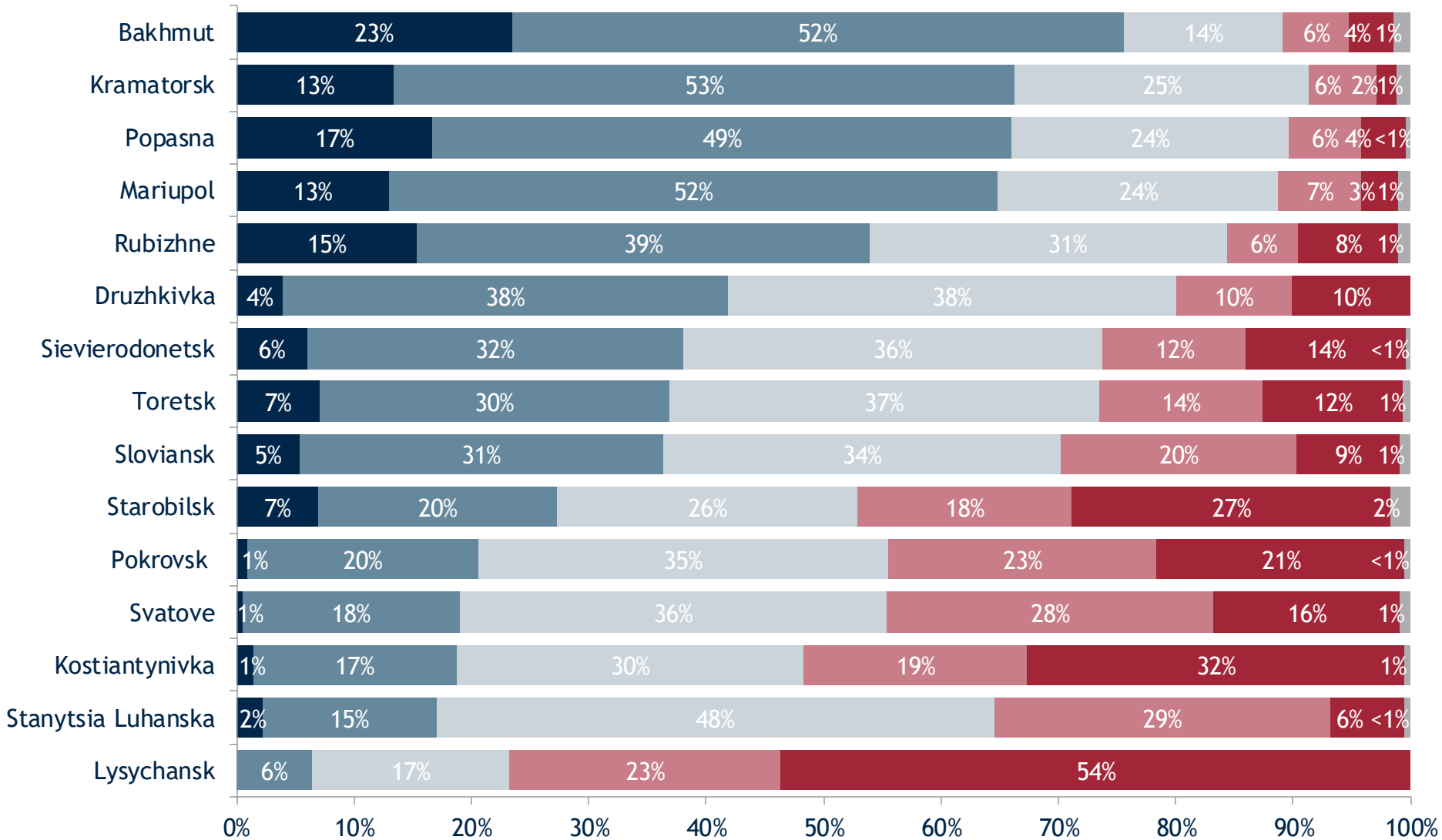
Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Mariupol	31%	52%	10%	3%	2%	2%
Kramatorsk	12%	54%	19%	7%	3%	6%
Bakhmut	12%	53%	20%	6%	3%	5%
Druzhkivka	9%	51%	24%	8%	5%	3%
Pokrovsk	3%	54%	23%	9%	6%	5%
Sievierodonetsk	6%	50%	27%	11%	5%	1%
Sloviansk	4%	47%	33%	7%	3%	5%
Toretsk	1%	46%	36%	7%	7%	2%
Rubizhne	3%	33%	33%	19%	6%	7%
Popasna	2%	33%	42%	16%	4%	3%
Kostiantynivka	1%	30%	39%	15%	11%	3%
Svatove	2%	22%	32%	23%	16%	4%
Lysychansk	2%	21%	39%	20%	13%	4%
Starobilsk	3%	14%	24%	26%	20%	12%
Stanytsia Luhanska	<1%	2%	25%	42%	29%	1%

How would you rate the quality of each of the following public goods and services that are available in your local community?

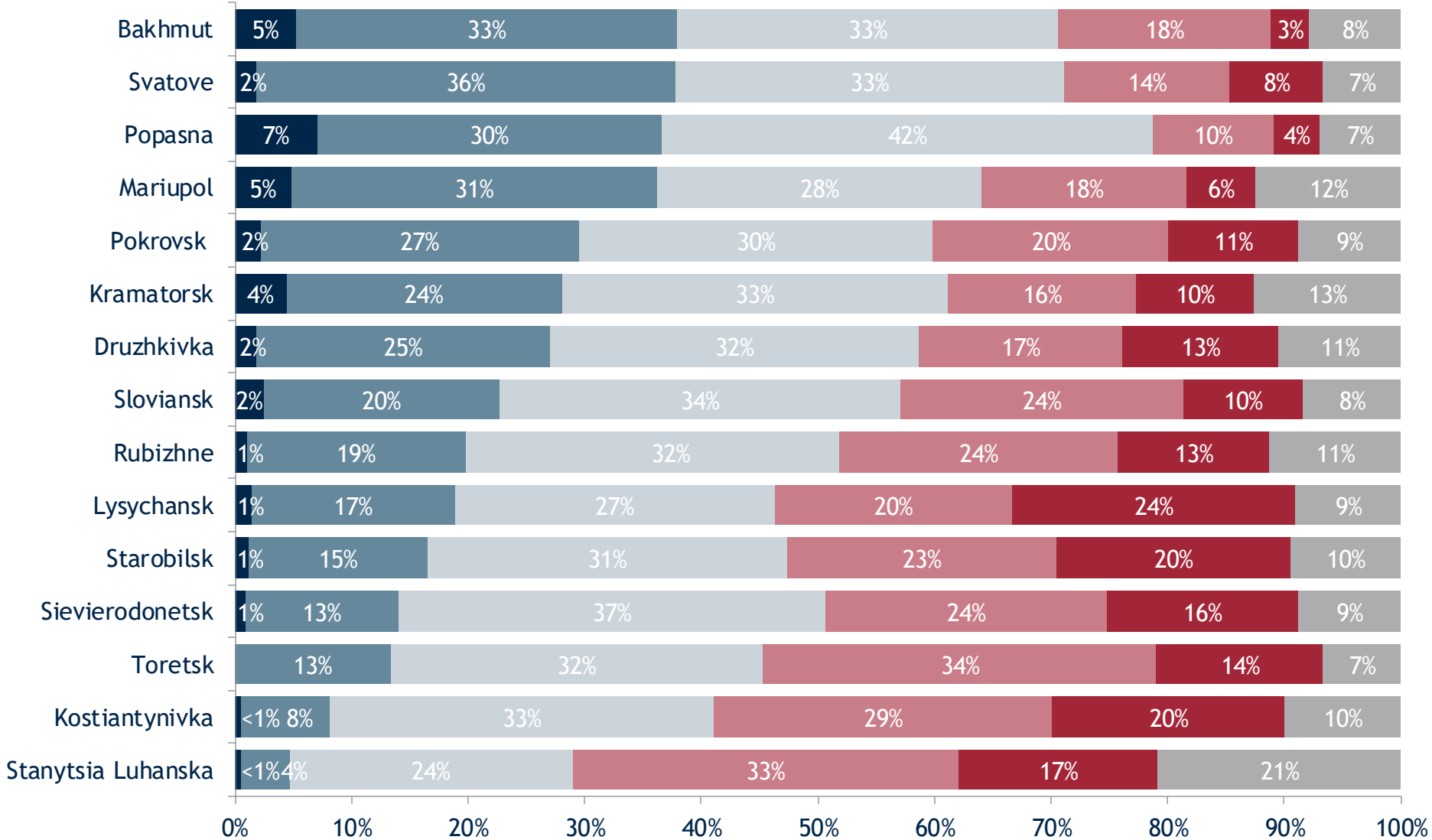## Universities, technical institutes, colleges

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Mariupol	11%	51%	20%	4%	1%	14%
Rubizhne	11%	46%	23%	6%	4%	10%
Starobilsk	6%	44%	28%	9%	2%	12%
Bakhmut	6%	43%	24%	7%	2%	17%
Pokrovsk	6%	43%	24%	4%	1%	22%
Kramatorsk	7%	38%	24%	5%	2%	22%
Sievierodonetsk	4%	40%	31%	4%	3%	18%
Sloviansk	6%	37%	31%	8%	2%	15%
Druzhkivka	5%	37%	29%	9%	1%	20%
Lysychansk	4%	35%	31%	8%	3%	19%
Kostiantynivka	<1%	30%	33%	11%	6%	20%
Toretsk	2%	24%	43%	18%	2%	11%
Popasna	2%	23%	35%	22%	2%	15%
Svatove	<1%	16%	48%	17%	5%	13%
Stanytsia Luhanska	<1%	3%	16%	9%	8%	64%

How would you rate the quality of each of the following public goods and services that are available in your local community?

Environment

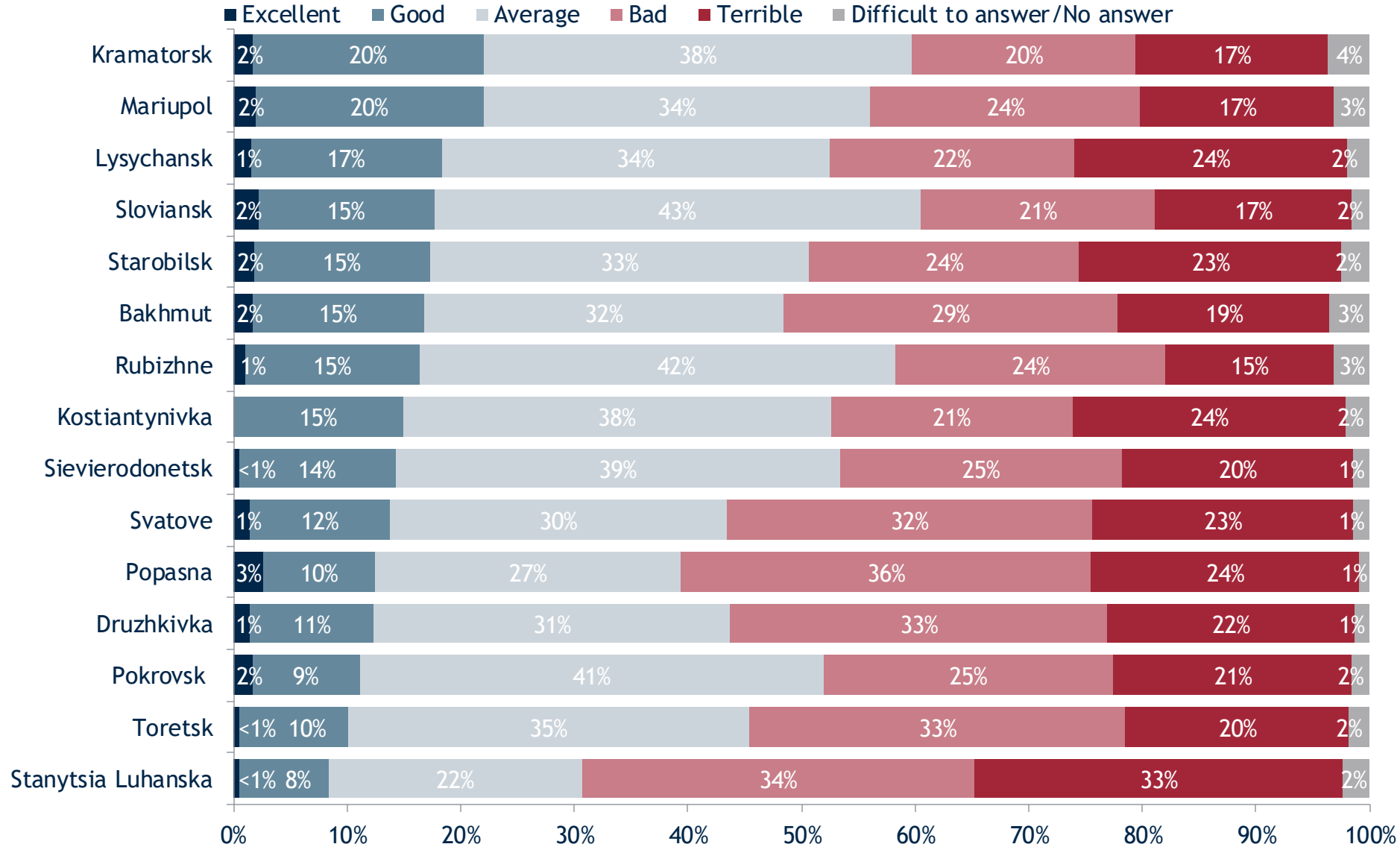■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Bakhmut	12%	51%	20%	13%	2%	1%
Popasna	8%	40%	39%	11%	2%	1%
Starobilsk	8%	36%	28%	19%	7%	2%
Svatove	6%	37%	32%	22%	2%	1%
Druzhkivka	7%	34%	31%	16%	9%	2%
Sloviansk	6%	34%	40%	12%	5%	2%
Pokrovsk	7%	27%	36%	16%	13%	1%
Severodonetsk	<1%	34%	33%	19%	12%	1%
Rubizhne	4%	29%	42%	18%	7%	1%
Lysychansk	4%	27%	34%	22%	13%	
Kramatorsk	4%	25%	34%	15%	17%	4%
Stanytsia Luhanska	2%	19%	39%	35%	2%	2%
Kostiantynivka	4%	16%	32%	22%	23%	2%
Toretsk	<1%	18%	31%	32%	18%	
Mariupol	3%	11%	19%	26%	40%	2%

53
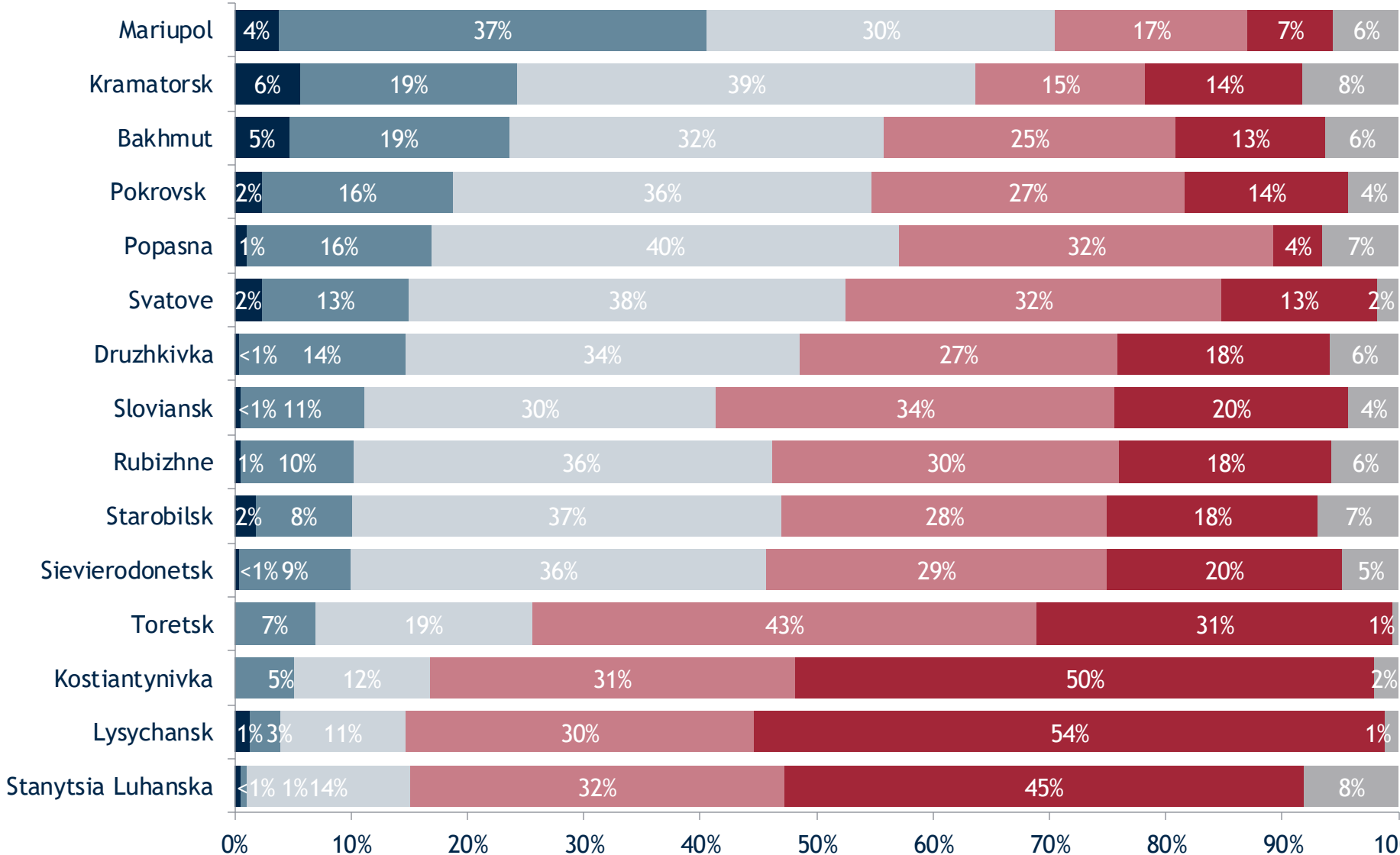
How would you rate the quality of each of the following public goods and services that are available in your local community?
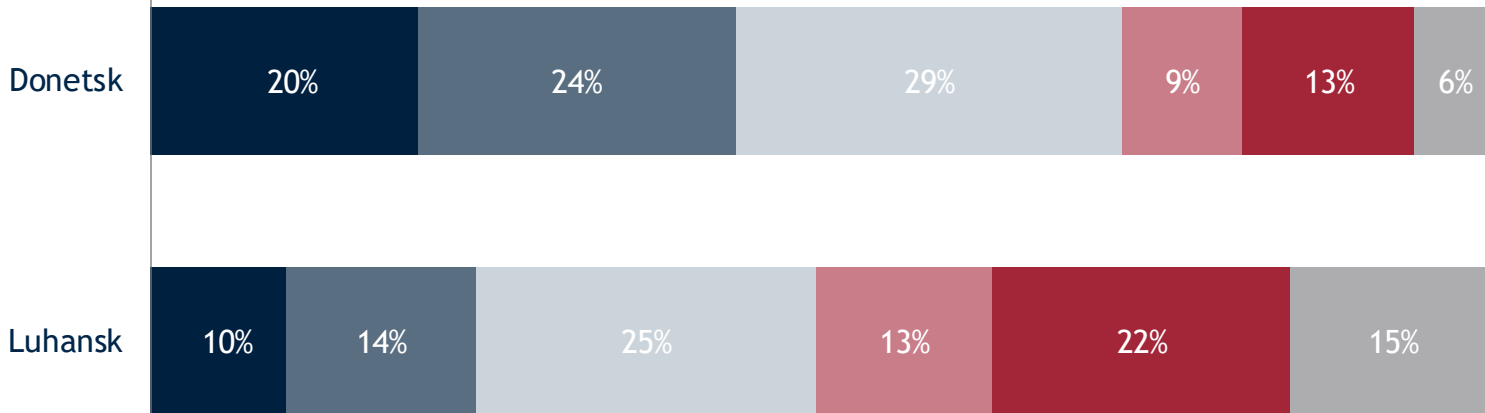
Police activities

Legend
■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Toretsk	11%	40%	30%	8%	4%	7%
Mariupol	6%	40%	30%	8%	5%	11%
Stanytsia Luhanska	4%	38%	39%	10%	1%	7%
Sloviansk	7%	33%	38%	9%	7%	6%
Popasna	6%	33%	38%	12%	3%	8%
Sievierodonetsk	3%	34%	33%	12%	8%	10%
Bakhmut	3%	34%	32%	12%	9%	10%
Lysychansk	5%	32%	37%	13%	7%	7%
Kramatorsk	6%	30%	32%	12%	9%	11%
Pokrovsk	5%	29%	32%	18%	5%	11%
Rubizhne	5%	28%	36%	16%	7%	8%
Starobilsk	6%	25%	33%	12%	11%	13%
Druzhkivka	2%	27%	35%	16%	8%	12%
Kostiantynivka	3%	23%	34%	13%	9%	16%
Svatove	2%	24%	25%	28%	16%	6%

How would you rate the quality of each of the following public goods and services that are available in your local community?

Sewage

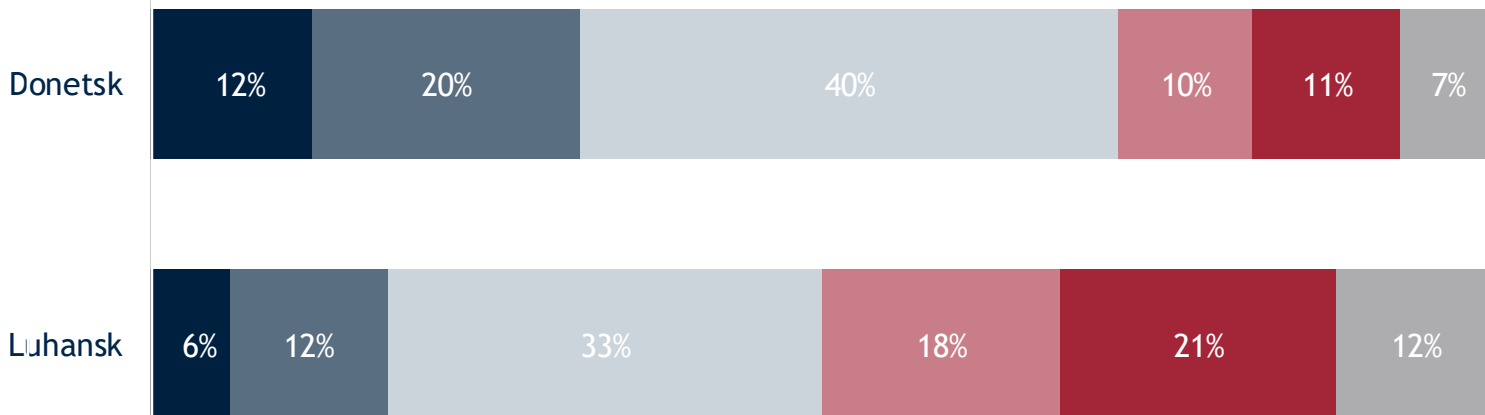Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Bakhmut	10%	43%	29%	11%	3%	5%
Severodonetsk	6%	46%	27%	8%	11%	2%
Toretsk	7%	45%	26%	11%	6%	5%
Kramatorsk	4%	46%	29%	7%	4%	9%
Mariupol	8%	42%	28%	10%	7%	5%
Popasna	4%	43%	33%	9%	4%	8%
Stanytsia Luhanska	6%	39%	29%	10%	3%	13%
Rubizhne	6%	36%	33%	9%	11%	4%
Pokrovsk	4%	36%	27%	16%	8%	9%
Druzhkivka	3%	35%	26%	14%	13%	9%
Svatove	5%	27%	45%	12%	7%	5%
Sloviansk	3%	25%	33%	15%	12%	11%
Kostiantynivka	4%	24%	32%	17%	15%	8%
Starobilsk	2%	17%	30%	20%	14%	17%
Lysychansk	2%	15%	17%	23%	36%	7%

How would you rate the quality of each of the following public goods and services that are available in your local community?

Heating

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Pokrovsk	9%	41%	20%	8%	5%	16%
Bakhmut	10%	40%	22%	8%	4%	17%
Mariupol	9%	39%	26%	6%	8%	12%
Sloviansk	6%	42%	23%	10%	4%	15%
Kramatorsk	4%	40%	29%	9%	8%	9%
Toretsk	13%	30%	27%	11%	8%	11%
Sievierodonetsk	4%	35%	28%	16%	13%	3%
Svatove	5%	30%	33%	10%	4%	18%
Druzhkivka	4%	30%	28%	16%	8%	14%
Popasna	7%	25%	25%	6%	2%	34%
Starobilsk	2%	26%	21%	11%	11%	28%
Lysychansk	4%	21%	27%	12%	12%	24%
Rubizhne	7%	16%	11%	15%	27%	24%
Kostiantynivka	4%	18%	26%	16%	18%	18%
Stanytsia Luhanska	1%	18%	36%	20%	13%	12%

How would you rate the quality of each of the following public goods and services that are available in your local community?

Roads

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Bakhmut	23%	52%	14%	6%	4%	1%
Kramatorsk	13%	53%	25%	6%	2%	1%
Popasna	17%	49%	24%	6%	4%	<1%
Mariupol	13%	52%	24%	7%	3%	1%
Rubizhne	15%	39%	31%	6%	8%	1%
Druzhkivka	4%	38%	38%	10%	10%	
Sievierodonetsk	6%	32%	36%	12%	14%	<1%
Toretsk	7%	30%	37%	14%	12%	1%
Sloviansk	5%	31%	34%	20%	9%	1%
Starobilsk	7%	20%	26%	18%	27%	2%
Pokrovsk	1%	20%	35%	23%	21%	<1%
Svatove	1%	18%	36%	28%	16%	1%
Kostiantynivka	1%	17%	30%	19%	32%	1%
Stanytsia Luhanska	2%	15%	48%	29%	6%	<1%
Lysychansk		6%	17%	23%	54%	

How would you rate the quality of each of the following public goods and services that are available in your local community?

Accessibility for persons with disabilities

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Bakhmut	5%	33%	33%	18%	3%	8%
Svatove	2%	36%	33%	14%	8%	7%
Popasna	7%	30%	42%	10%	4%	7%
Mariupol	5%	31%	28%	18%	6%	12%
Pokrovsk	2%	27%	30%	20%	11%	9%
Kramatorsk	4%	24%	33%	16%	10%	13%
Druzhkivka	2%	25%	32%	17%	13%	11%
Sloviansk	2%	20%	34%	24%	10%	8%
Rubizhne	1%	19%	32%	24%	13%	11%
Lysychansk	1%	17%	27%	20%	24%	9%
Starobilsk	1%	15%	31%	23%	20%	10%
Sievierodonetsk	1%	13%	37%	24%	16%	9%
Toretsk		13%	32%	34%	14%	7%
Kostiantynivka	<1%	8%	33%	29%	20%	10%
Stanytsia Luhanska	<1%	4%	24%	33%	17%	21%

How would you rate the quality of each of the following public goods and services that are available in your local community?

Medical institutions

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Kramatorsk	2%	20%	38%	20%	17%	4%
Mariupol	2%	20%	34%	24%	17%	3%
Lysychansk	1%	17%	34%	22%	24%	2%
Sloviansk	2%	15%	43%	21%	17%	2%
Starobilsk	2%	15%	33%	24%	23%	2%
Bakhmut	2%	15%	32%	29%	19%	3%
Rubizhne	1%	15%	42%	24%	15%	3%
Kostiantynivka		15%	38%	21%	24%	2%
Sievierodonetsk	<1%	14%	39%	25%	20%	1%
Svatove	1%	12%	30%	32%	23%	1%
Popasna	3%	10%	27%	36%	24%	1%
Druzhkivka	1%	11%	31%	33%	22%	1%
Pokrovsk	2%	9%	41%	25%	21%	2%
Toretsk	<1%	10%	35%	33%	20%	2%
Stanytsia Luhanska	<1%	8%	22%	34%	33%	2%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

59

How would you rate the quality of each of the following public goods and services that are available in your local community?

Economic development

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

City	Excellent	Good	Average	Bad	Terrible	Difficult to answer/No answer
Mariupol	4%	37%	30%	17%	7%	6%
Kramatorsk	6%	19%	39%	15%	14%	8%
Bakhmut	5%	19%	32%	25%	13%	6%
Pokrovsk	2%	16%	36%	27%	14%	4%
Popasna	1%	16%	40%	32%	4%	7%
Svatove	2%	13%	38%	32%	13%	2%
Druzhkivka	<1%	14%	34%	27%	18%	6%
Sloviansk	<1%	11%	30%	34%	20%	4%
Rubizhne	1%	10%	36%	30%	18%	6%
Starobilsk	2%	8%	37%	28%	18%	7%
Sievierodonetsk	<1%	9%	36%	29%	20%	5%
Toretsk		7%	19%	43%	31%	1%
Kostiantynivka		5%	12%	31%	50%	2%
Lysychansk	1%	3%	11%	30%	54%	1%
Stanytsia Luhanska	<1%	1% 14%	32%	45%		8%

60

To what degree are you satisfied or dissatisfied with the activities of the council and chief official of your local community?

- ■ Strongly satisifed
- ■ Somewhat satisfied
- ■ Neither satisfied nor dissatisfied
- ■ Somewhat dissatisfied
- ■ Strongly dissatisfied
- ■ Difficult to answer/No answer

Chief Official

Donetsk: 20% | 24% | 29% | 9% | 13% | 6%

Luhansk: 10% | 14% | 25% | 13% | 22% | 15%

Council

Donetsk: 12% | 20% | 40% | 10% | 11% | 7%

Luhansk: 6% | 12% | 33% | 18% | 21% | 12%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

To what degree are you satisfied or dissatisfied with the activities of the council and chief official of your local community?

Chief Official

- ■ Strongly satisfied
- ■ Somewhat satisfied
- ■ Neither satisfied nor dissatisfied
- ■ Somewhat dissatisfied
- ■ Strongly dissatisfied
- ■ Difficult to answer/No answer

City	Strongly satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Strongly dissatisfied	Difficult to answer/No answer
Mariupol	32%	35%	21%	6%	4%	3%
Bakhmut	32%	33%	21%	9%	4%	1%
Svatove	14%	32%	33%	10%	9%	1%
Toretsk	23%	20%	27%	8%	7%	15%
Popasna	14%	26%	46%	9%	4%	2%
Sloviansk	7%	27%	37%	12%	12%	4%
Kramatorsk	10%	22%	36%	15%	10%	8%
Starobilsk	12%	19%	39%	10%	12%	9%
Pokrovsk	10%	17%	27%	20%	19%	7%
Druzhkivka	6%	19%	32%	12%	16%	15%
Rubizhne	4%	13%	25%	16%	28%	13%
Lysychansk	2%	7%	16%	17%	30%	29%
Sievierodonetsk	1%	8%	28%	20%	19%	24%
Stanytsia Luhanska	1%	7%	36%	18%	28%	10%
Kostiantynivka	1%	2%	13%	12%	64%	7%
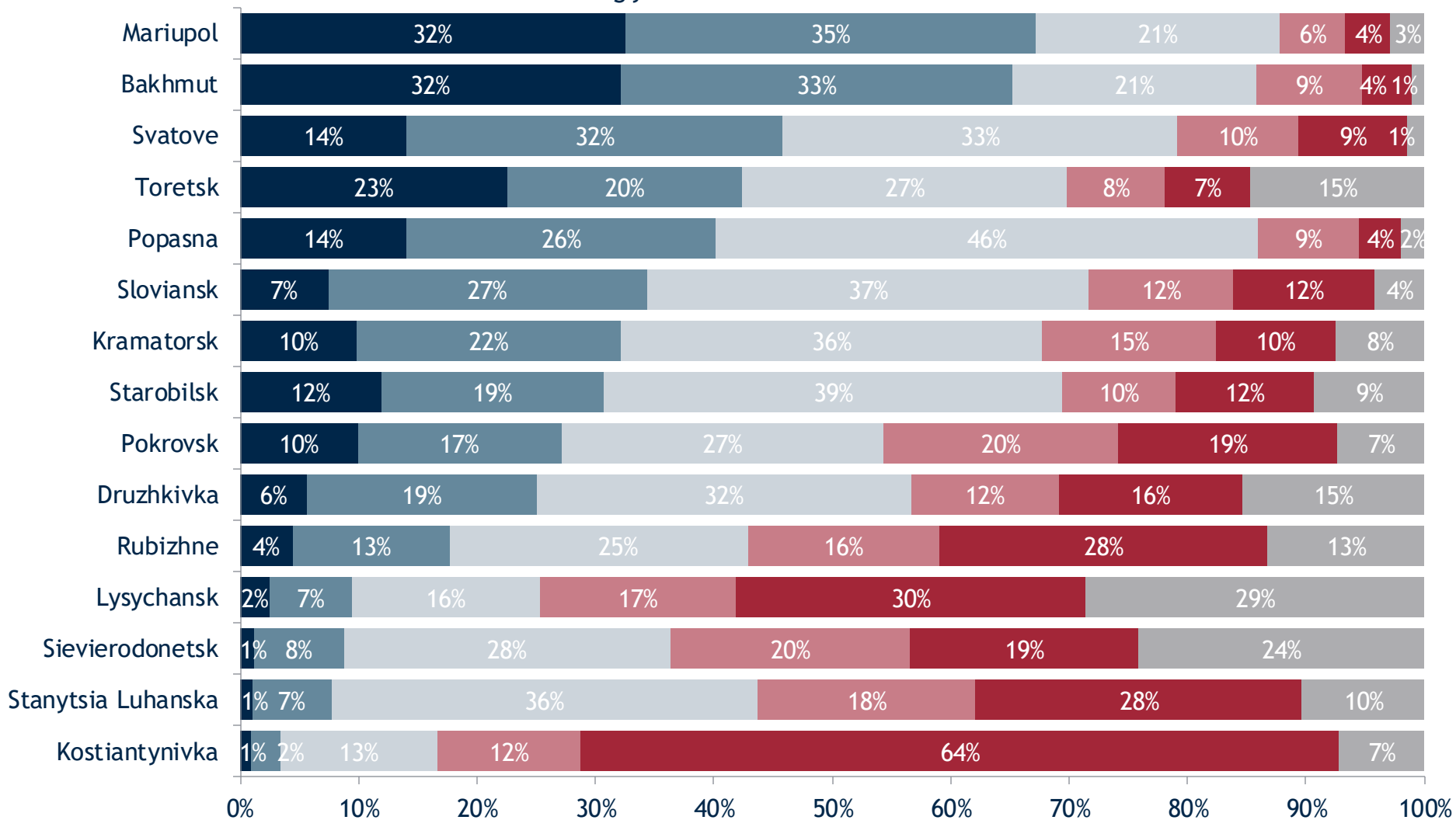
To what degree are you satisfied or dissatisfied with the activities of the council and chief official of your local community?

Council

- ■ Strongly satisfied
- ■ Somewhat satisfied
- □ Neither satisfied nor dissatisfied
- ■ Somewhat dissatisfied
- ■ Strongly dissatisfied
- ■ Difficult to answer/No answer

City	Strongly satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Strongly dissatisfied	Difficult to answer/No answer
Mariupol	19%	34%	31%	7%	5%	5%
Bakhmut	19%	22%	38%	12%	4%	4%
Svatove	14%	25%	39%	12%	8%	3%
Popasna	6%	22%	54%	12%	3%	3%
Toretsk	5%	21%	46%	10%	7%	11%
Kramatorsk	5%	19%	45%	13%	8%	10%
Sloviansk	4%	19%	47%	15%	8%	6%
Pokrovsk	4%	18%	42%	16%	16%	4%
Starobilsk	5%	16%	44%	18%	7%	11%
Druzhkivka	3%	18%	40%	17%	13%	10%
Rubizhne	1%	14%	38%	23%	22%	2%
Sievierodonetsk	2%	6%	34%	23%	20%	15%
Kostiantynivka	1%	4%	21%	23%	44%	6%
Stanytsia Luhanska	<1%	5%	42%	20%	25%	8%
Lysychansk	2%	3%	24%	23%	34%	14%

In your opinion, which of the following best reflects your attitude toward the chief official of your local community?

- They should be re-elected for the next term
- They should be given the opportunity to finalize their term and be replaced for the next term
- They should be removed from power as soon as possible
- Difficult to answer/No answer

	They should be re-elected	They should be given the opportunity	They should be removed	Difficult to answer
Donetsk oblast	41%	41%	11%	7%
Luhansk oblast	19%	45%	22%	14%

In your opinion, which of the following best reflects your attitude toward the chief official of your local community?

- They should be re-elected for the next term
- They should be given the opportunity to finalize their term and be replaced for the next term
- They should be removed from power as soon as possible
- Difficult to answer/No answer

City	Re-elected	Finalize & replaced	Removed	Difficult/No answer
Mariupol	61%	29%	3%	7%
Bakhmut	59%	32%	6%	2%
Popasna	41%	46%	5%	8%
Svatove	36%	54%	8%	1%
Kramatorsk	30%	57%	6%	7%
Sloviansk	26%	57%	12%	5%
Pokrovsk	24%	46%	21%	9%
Starobilsk	24%	58%	8%	11%
Toretsk	22%	49%	7%	22%
Druzhkivka	21%	48%	15%	16%
Rubizhne	16%	47%	29%	8%
Lysychansk	11%	27%	34%	28%
Stanytsia Luhanska	8%	42%	29%	21%
Sievierodonetsk	7%	39%	29%	25%
Kostiantynivka	4%	29%	63%	4%

In the past two years, have you had to interact with the following local authorities?

■ Yes   ■ No   ■ Difficult to answer/No answer

Communal Enterprise
- Donetsk: Yes 53%, No 47%, <1%
- Luhansk: Yes 45%, No 55%, <1%

Rayon Administration
- Donetsk: Yes 20%, No 79%, 1%
- Luhansk: Yes 21%, No 78%, 1%

Mayoral Office
- Donetsk: Yes 17%, No 82%, 0
- Luhansk: Yes 21%, No 79%, <1%

City Council
- Donetsk: Yes 18%, No 81%, 0%
- Luhansk: Yes 19%, No 80%, <1%

Executive Committee
- Donetsk: Yes 16%, No 82%, 1%
- Luhansk: Yes 20%, No 79%, 1%

Rayon Council
- Donetsk: Yes 14%, No 85%, 1%
- Luhansk: Yes 15%, No 84%, 1%

Other local authority
- Donetsk: Yes 30%, No 69%, <1%
- Luhansk: Yes 32%, No 67%, 0%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
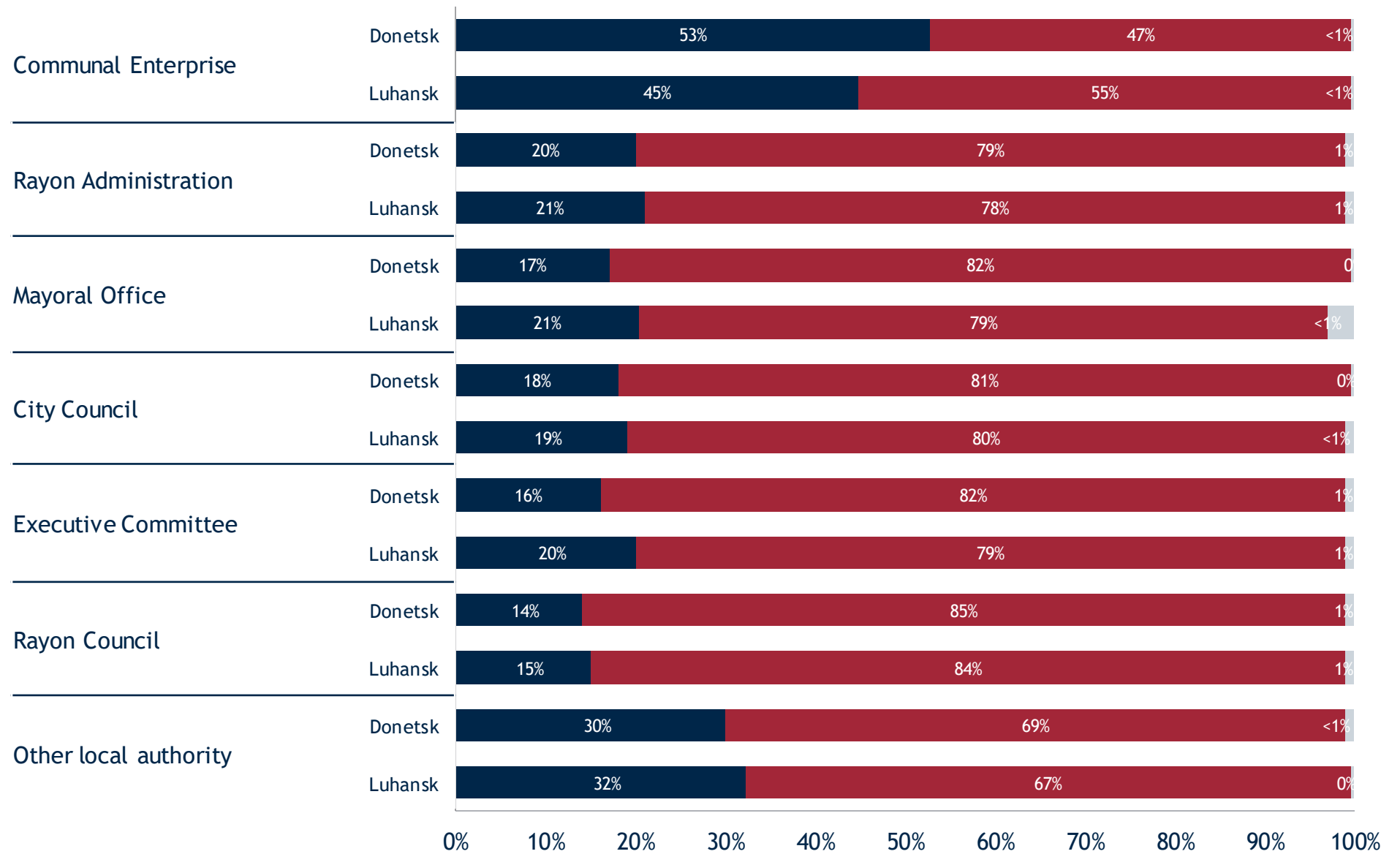
In the past two years, have you had to interact with the following local authorities?

Communal Enterprise

■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Druzhkivka	63%	37%	
Sievierodonetsk	62%	38%	
Kramatorsk	61%	39%	
Lysychansk	60%	40%	<1%
Bakhmut	59%	41%	
Rubizhne	57%	43%	<1%
Sloviansk	55%	45%	
Mariupol	53%	46%	1%
Kostiantynivka	50%	50%	
Starobilsk	49%	50%	<1%
Pokrovsk	45%	55%	
Stanytsia Luhanska	39%	61%	<1%
Toretsk	37%	63%	
Svatove	31%	69%	1%
Popasna	19%	80%	<1%
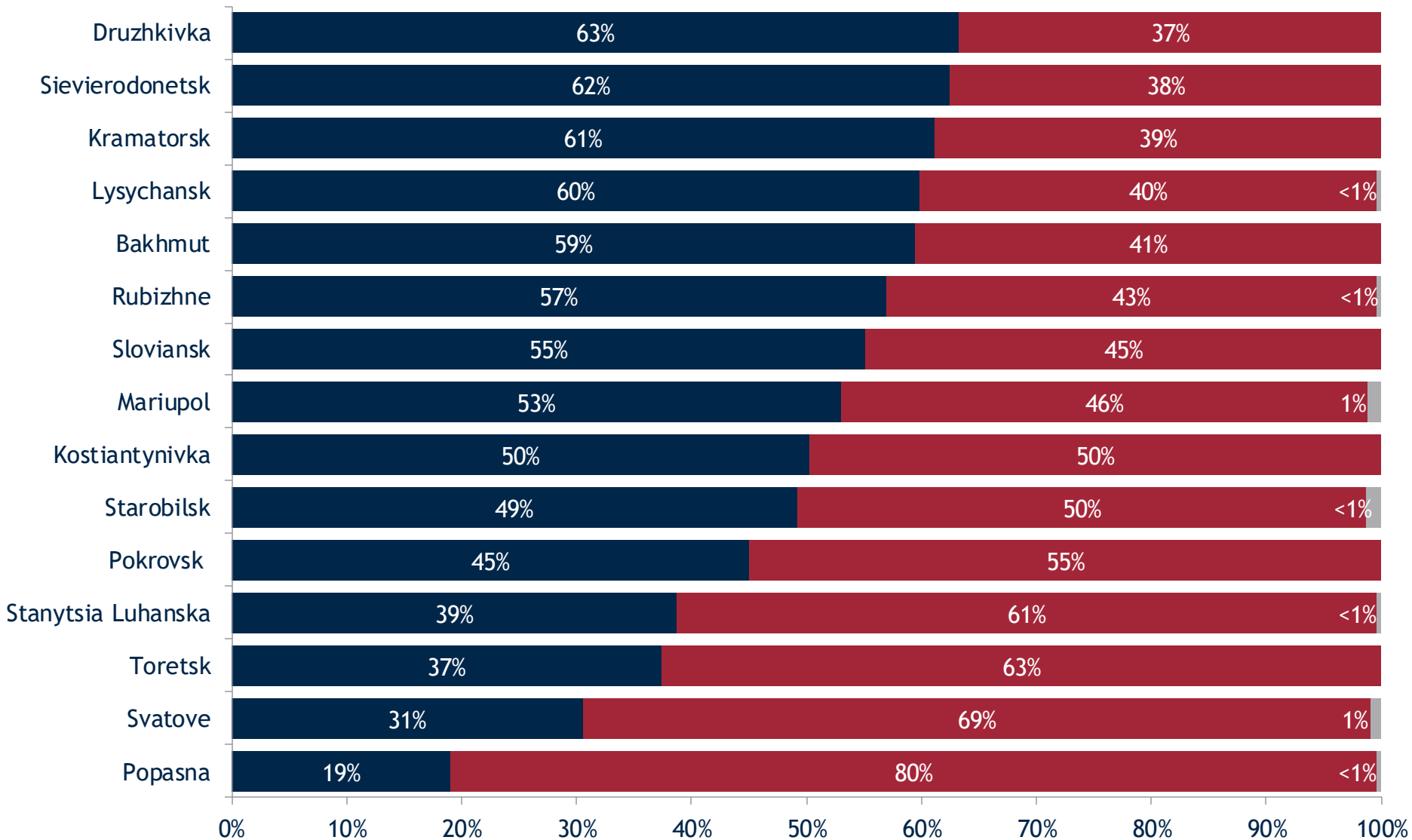
In the past two years, have you had to interact with the following local authorities?

Rayon Administration

■ Yes　■ No　■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Starobilsk	23%	76%	1%
Mariupol	19%	81%	
Bakhmut	14%	85%	1%
Sievierodonetsk	12%	87%	1%
Svatove	12%	88%	
Rubizhne	11%	88%	1%
Lysychansk	9%	89%	1%
Sloviansk	9%	91%	
Kostiantynivka	9%	91%	
Popasna	8%	91%	1%
Kramatorsk	8%	91%	2%
Stanytsia Luhanska	7%	92%	1%
Toretsk	7%	92%	1%
Druzhkivka	7%	93%	1%
Pokrovsk	4%	95%	1%

0%　10%　20%　30%　40%　50%　60%　70%　80%　90%　100%
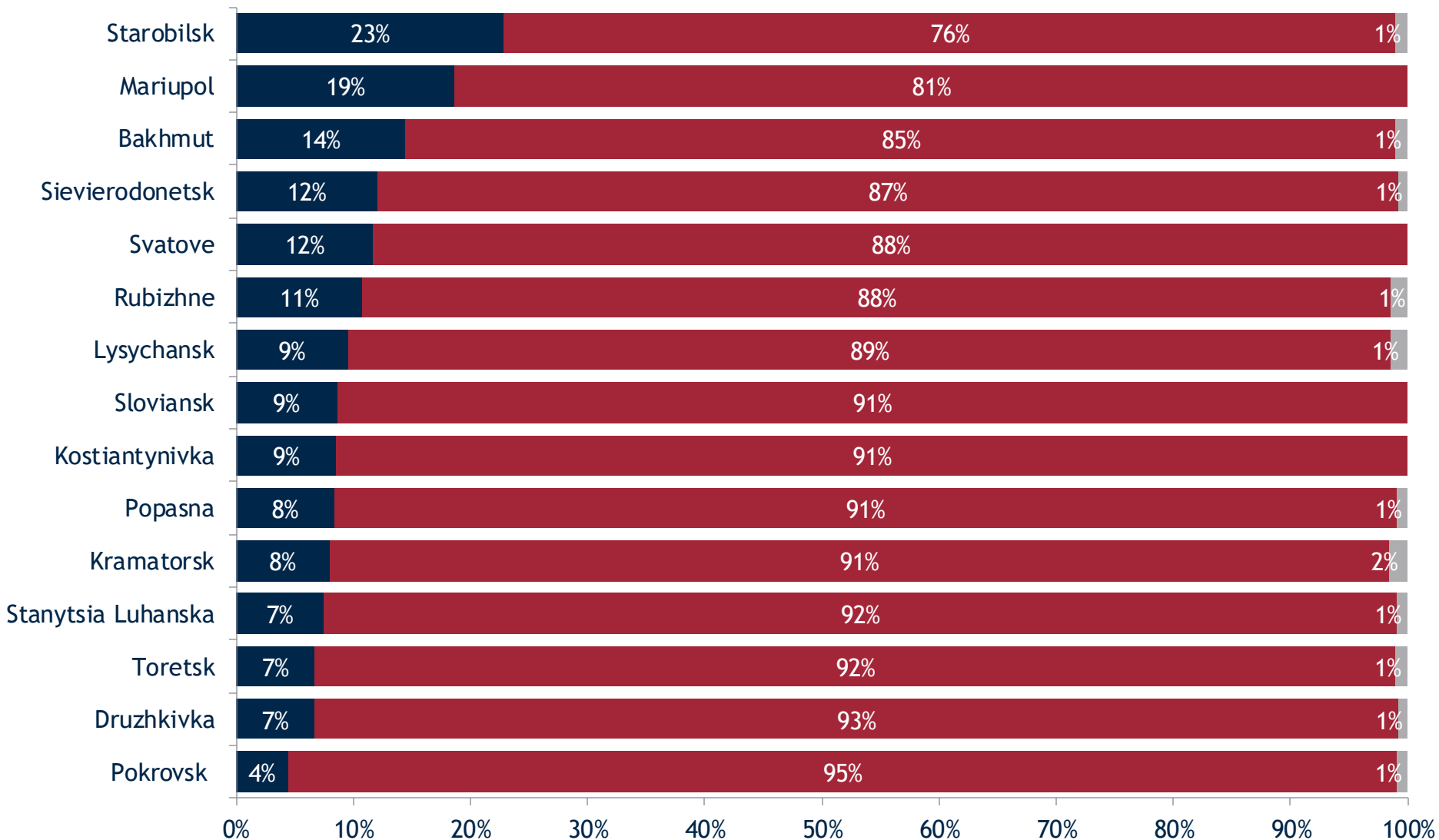
In the past two years, have you had to interact with the following local authorities?

Mayoral Office

■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Svatove	29%	70%	1%
Rubizhne	24%	75%	<1%
Starobilsk	24%	76%	<1%
Bakhmut	21%	79%	
Sloviansk	17%	83%	
Sievierodonetsk	17%	83%	
Kramatorsk	16%	84%	<1%
Mariupol	15%	85%	
Pokrovsk	15%	84%	<1%
Kostiantynivka	15%	85%	
Popasna	14%	86%	
Druzhkivka	14%	86%	
Lysychansk	14%	86%	<1%
Toretsk	10%	89%	1%
Stanytsia Luhanska	5%	94%	1%
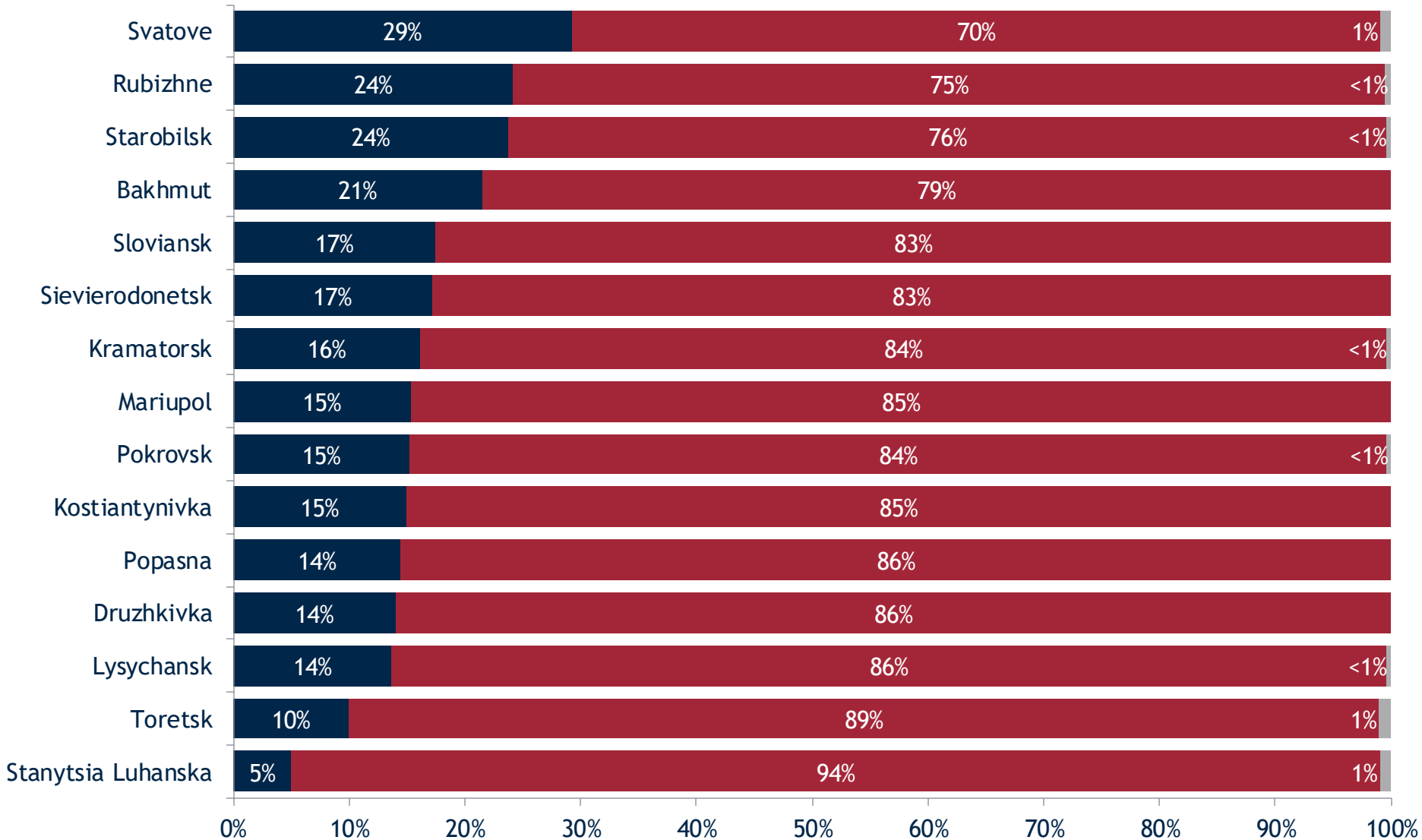
In the past two years, have you had to interact with the following local authorities?

City Council

■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult
Starobilsk	25%	75%	1%
Bakhmut	22%	78%	
Mariupol	21%	79%	
Rubizhne	21%	79%	
Svatove	21%	78%	1%
Sievierodonetsk	17%	83%	
Pokrovsk	17%	82%	1%
Druzhkivka	17%	83%	<1%
Kostiantynivka	15%	85%	
Kramatorsk	15%	85%	
Lysychansk	14%	85%	<1%
Sloviansk	13%	87%	
Popasna	12%	86%	2%
Toretsk	11%	89%	
Stanytsia Luhanska	5%	94%	1%
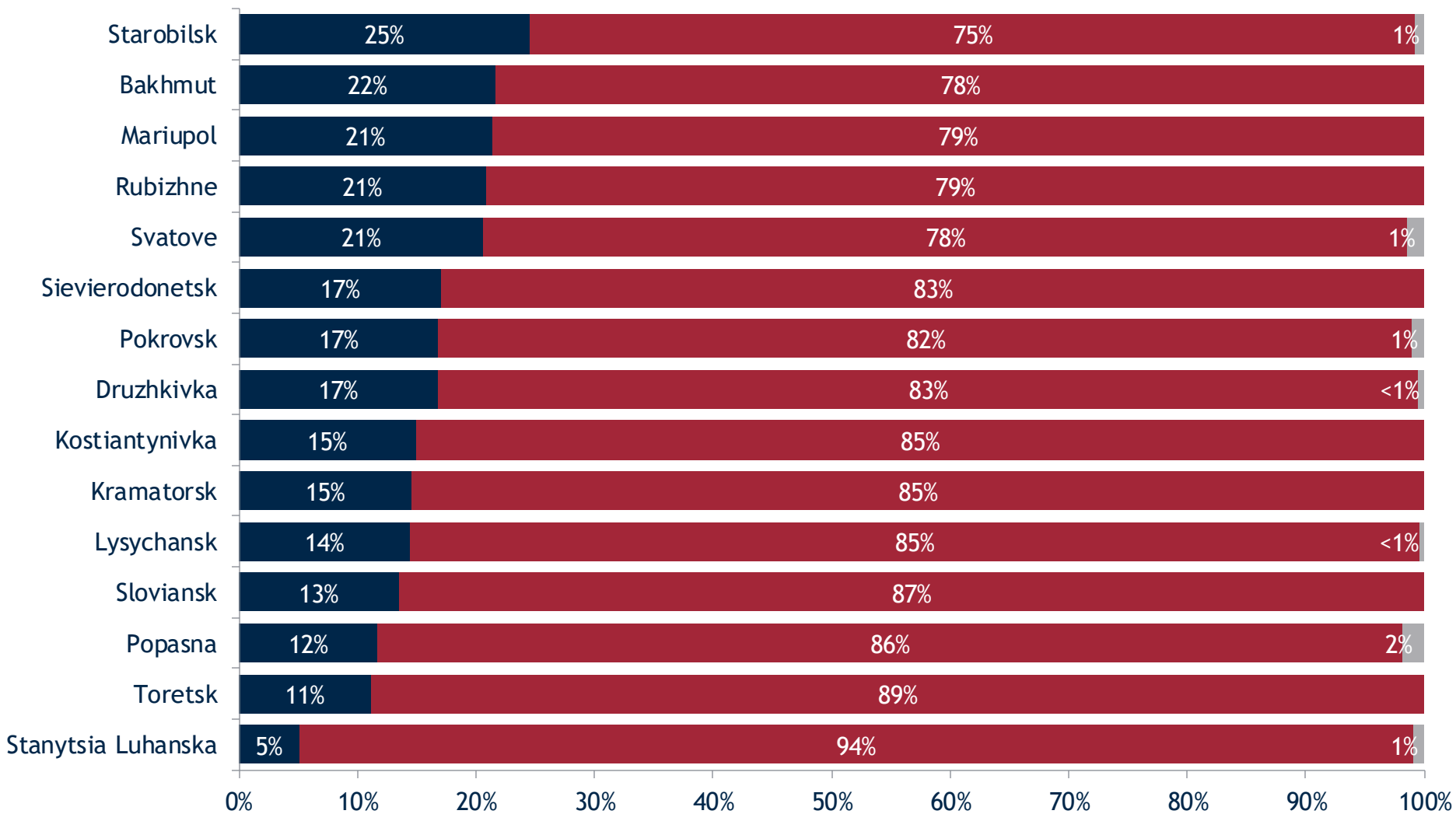
In the past two years, have you had to interact with the following local authorities?

Executive Committee

■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Rubizhne	24%	76%	
Kostiantynivka	22%	78%	
Druzhkivka	20%	79%	1%
Bakhmut	17%	82%	1%
Pokrovsk	16%	84%	
Lysychansk	16%	84%	<1%
Sievierodonetsk	15%	84%	1%
Mariupol	15%	84%	1%
Sloviansk	15%	84%	1%
Svatove	14%	85%	1%
Kramatorsk	14%	85%	1%
Starobilsk	12%	87%	1%
Toretsk	11%	87%	2%
Popasna	9%	90%	1%
Stanytsia Luhanska	7%	92%	1%
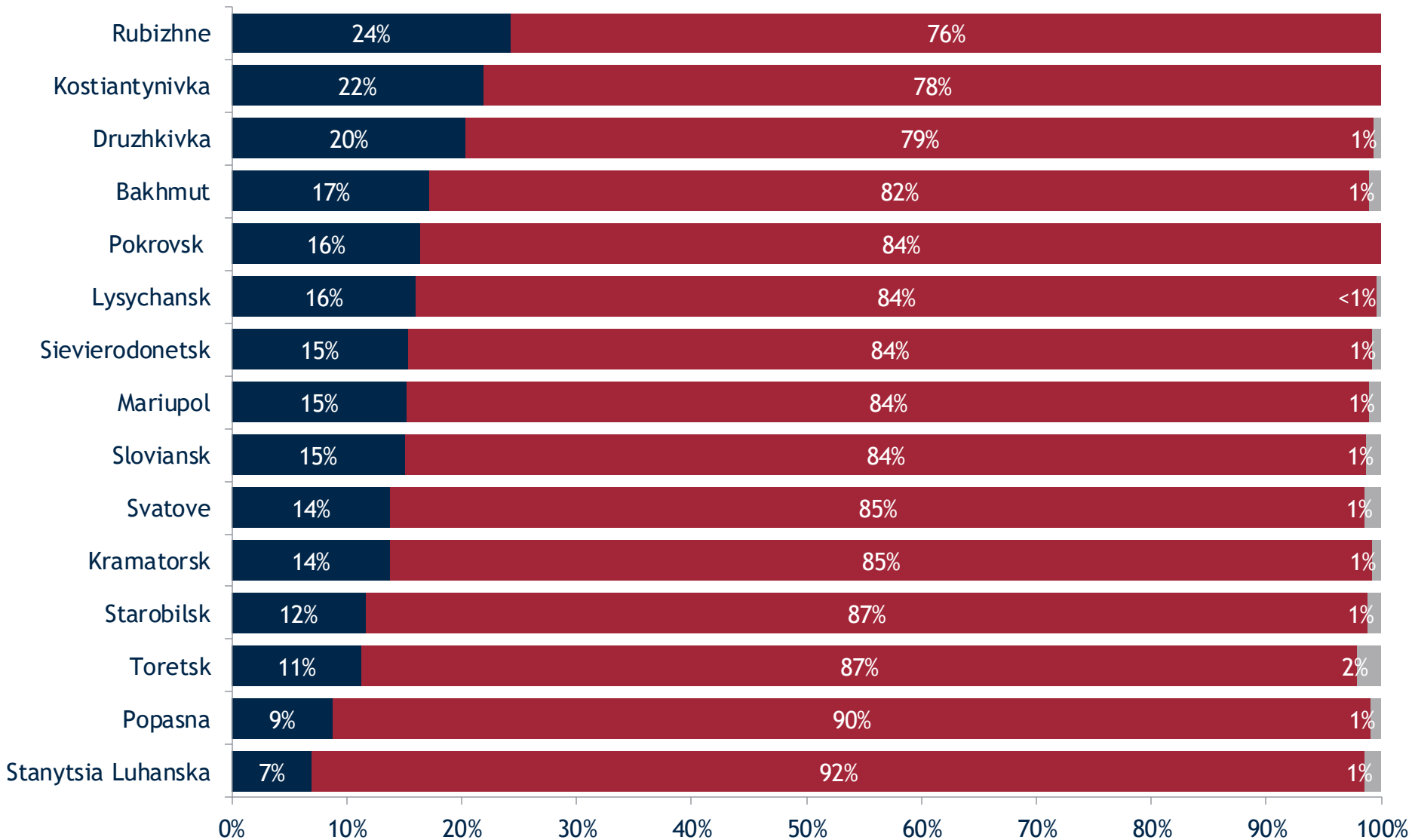
In the past two years, have you had to interact with the following local authorities?

Rayon Council

■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Starobilsk	17%	82%	1%
Bakhmut	14%	85%	1%
Svatove	12%	88%	<1%
Mariupol	11%	89%	
Popasna	7%	91%	2%
Kostiantynivka	7%	92%	<1%
Severodonetsk	6%	93%	1%
Stanytsia Luhanska	6%	94%	1%
Sloviansk	6%	94%	1%
Toretsk	5%	94%	1%
Druzhkivka	5%	94%	1%
Lysychansk	5%	94%	1%
Rubizhne	4%	94%	1%
Kramatorsk	4%	94%	2%
Pokrovsk	4%	96%	
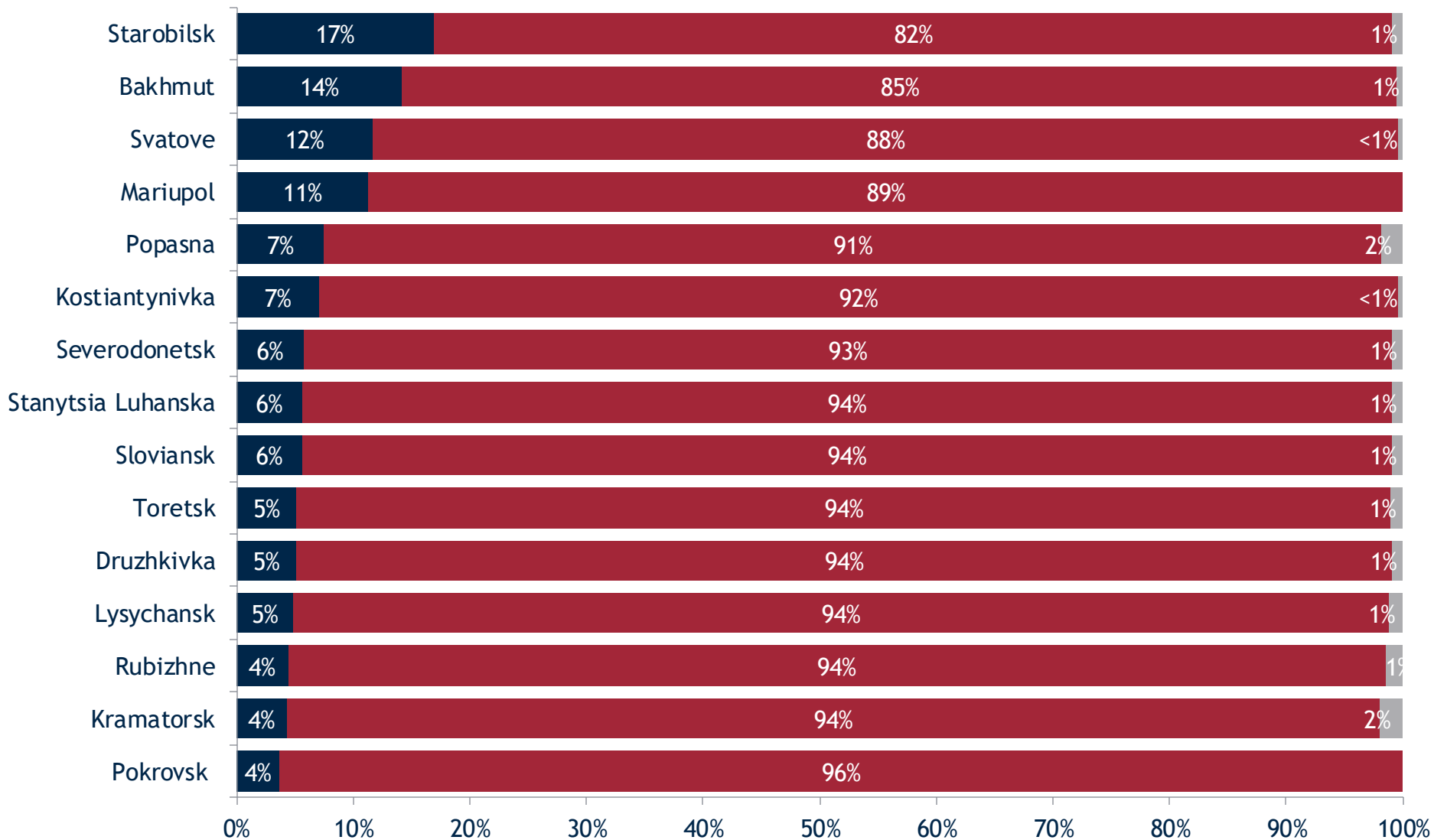
In the past two years, have you had to interact with the following local authorities?

Other local authority

■ Yes ■ No ■ Difficult to answer/No answer

City	Yes	No	Difficult to answer/No answer
Mariupol	30%	70%	
Bakhmut	30%	70%	
Sloviansk	29%	70%	1%
Rubizhne	29%	69%	2%
Starobilsk	26%	72%	2%
Druzhkivka	26%	73%	1%
Kostiantynivka	23%	75%	1%
Lysychansk	23%	75%	1%
Severodonetsk	23%	76%	1%
Kramatorsk	19%	79%	2%
Pokrovsk	18%	81%	2%
Toretsk	17%	82%	1%
Svatove	10%	90%	
Popasna	10%	90%	<1%
Stanytsia Luhanska	8%	88%	4%
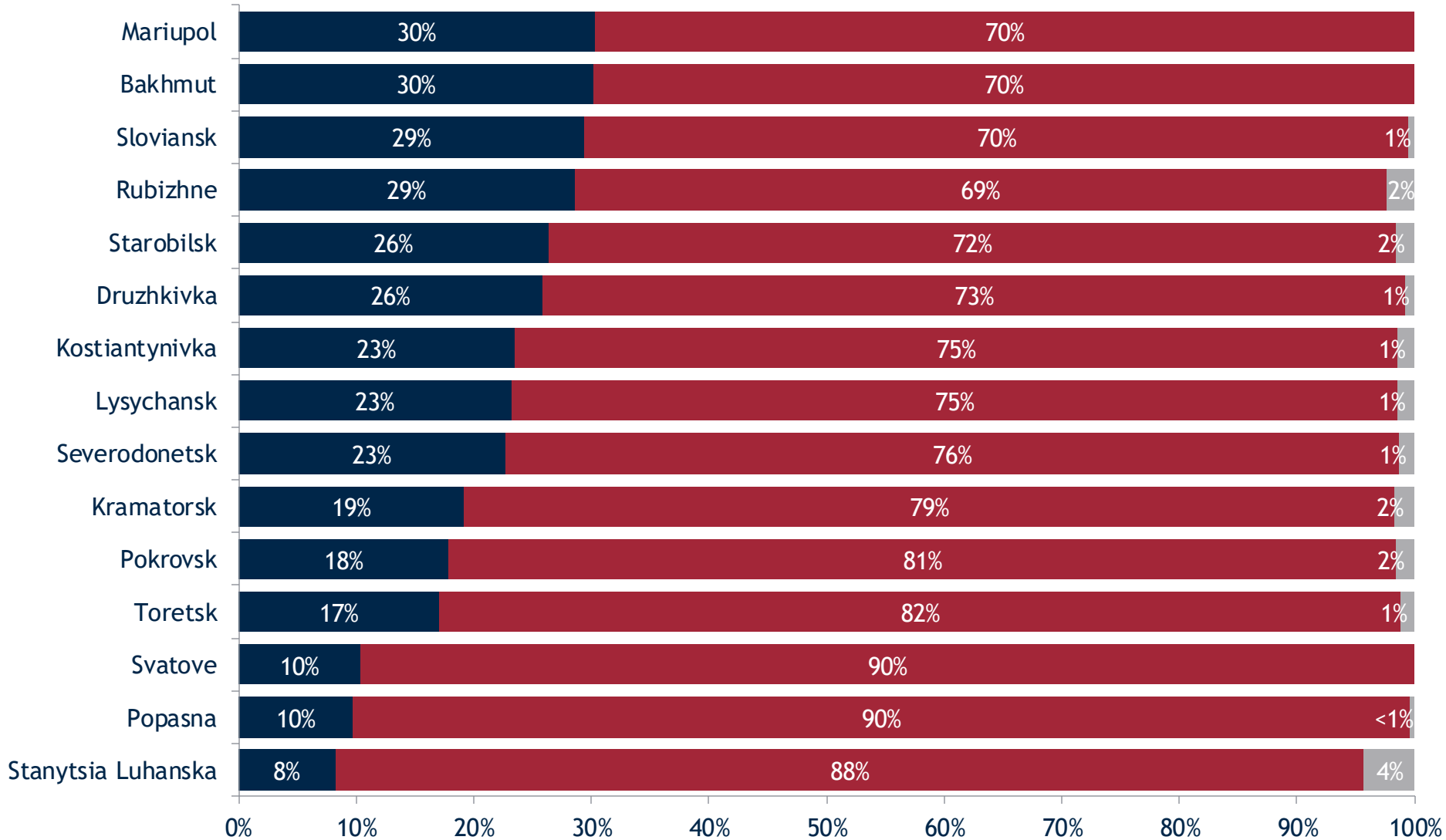
How would you rate the average level of service you receive from the local authorities?

Among those who interacted with this local authority in the past two years

Legend: ■ Excellent ■ Good ■ Average ■ Bad ■ Terrible ■ Difficult to answer/No answer

Communal Enterprise
- Luhansk (n=358): Excellent 5%, Good 27%, Average 38%, Bad 21%, Terrible 8%, Difficult 2%
- Donetsk (n=456): Excellent 4%, Good 34%, Average 38%, Bad 13%, Terrible 9%, Difficult 1%

Rayon Administration
- Luhansk (n=168): Excellent 3%, Good 38%, Average 39%, Bad 12%, Terrible 6%, Difficult 2%
- Donetsk (n=175): Excellent 3%, Good 45%, Average 34%, Bad 8%, Terrible 6%, Difficult 4%

Mayoral Office
- Luhansk (n=167): Excellent 7%, Good 36%, Average 30%, Bad 12%, Terrible 12%, Difficult 3%
- Donetsk (n=149): Excellent 7%, Good 41%, Average 33%, Bad 9%, Terrible 7%, Difficult 3%

City Council
- Luhansk (n=150): Excellent 9%, Good 38%, Average 31%, Bad 15%, Terrible 6%, Difficult 2%
- Donetsk (n=158): Excellent 6%, Good 36%, Average 41%, Bad 11%, Terrible 5%, Difficult 2%

Executive Committee
- Luhansk (n=162): Excellent 5%, Good 39%, Average 38%, Bad 11%, Terrible 5%, Difficult 2%
- Donetsk (n=142): Excellent 3%, Good 42%, Average 36%, Bad 10%, Terrible 6%, Difficult 3%

Rayon Council
- Luhansk (n=117): Excellent 6%, Good 37%, Average 39%, Bad 11%, Terrible 8%
- Donetsk (n=121): Excellent 6%, Good 40%, Average 36%, Bad 12%, Terrible 4%, Difficult 3%

Other local authority
- Luhansk (n=124): Excellent 7%, Good 35%, Average 40%, Bad 12%, Terrible 3%, Difficult 3%
- Donetsk (n=259): Excellent 5%, Good 38%, Average 42%, Bad 7%, Terrible 3%, Difficult 5%

Political and Social Engagement

Do you plan to vote in the local elections scheduled for October 2020

Among those who are 18+

■ Definitely yes
■ Probably yes
■ Probably no
■ Definitely no
■ I am not registered, but I will write an application to change my voting address
■ I am not registered, and I am not going to write an application to change my voting address
■ Difficult to answer/No answer

Donetsk oblast (n=857): 61%, 22%, 4%, 5%, 3%, 1%, 4%

Luhansk oblast (n=791): 58%, 18%, 6%, 6%, 1%, 2%, 9%

Do you plan to vote in the local elections scheduled for October 2020
Among those who are 18+

- ■ Definitely yes
- ■ Probably yes
- ■ Probably no
- ■ Definitely no
- ■ I am not registered, but I will write an application to change my voting address
- ■ I am not registered, and I am not going to write an application to change my voting address

City	Definitely yes	Probably yes	Probably no	Definitely no	Not registered (will apply)	Not registered (won't apply)
Sloviansk (n=199)	61%	28%	5%	1% 2% 1%		1%
Kostiantynivka (n=205)	64%	23%	6%	5%	<1%	2%
Rubizhne (n=199)	67%	19%	5%	6% 1%	1%	1%
Mariupol (n=204)	61%	25%	5%	5% 1%	2%	1%
Kramatorsk (n=208)	58%	26%	6%	6% 1%	2%	<1%
Pokrovsk (n=203)	60%	23%	3%	9% 2%	2%	<1%
Bakhmut (n=206)	64%	18%	6%	3% 3%	<1%	4%
Starobilsk (n=212)	53%	28%	6%	6% 2%	2%	3%
Druzhkivka (n=220)	57%	23%	7%	6% 1%	3%	2%
Svatove (n=211)	53%	25%	9%	10% <1%		3%
Popasna (n=212)	50%	23%	9%	11% 1%	<1%	6%
Sievierodonetsk (n=205)	52%	19%	5%	9% 1%	2%	12%
Lysychansk (n=197)	43%	21%	5%	10% 2%	1%	17%
Stanytsia Luhanska (n=208)	15%	26%	19%	25%	1% 1%	14%
Toretsk (n=191)	24%	12%	5%	46%	<1% 2%	11%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Which, if any, of the following activities have you participated in over the last two years?

Multiple responses accepted

■ Donetsk ■ Luhansk

Activity	Donetsk	Luhansk
Donating goods, services or money	36%	41%
Participating in public opinion polls, either in person or on the Internet	24%	27%
Supporting volunteers	22%	29%
Collecting signatures for a petition, either electronically or by paper	21%	14%
Participating in public hearings, either in person or on the Internet	10%	11%
Voting for public or participatory budget projects	7%	9%
Writing personal appeals through a city contact center	8%	6%
Participating in public consultations for draft decisions, either in person or through the internet	7%	7%
Participating in rallies or demonstrations	7%	5%
Participating in non-government organization (NGO)s' activities	6%	8%
Participating in political parties' activities	4%	8%
Boycotting or refusing to comply with local authorities' decisions	1%	2%
None of these	36%	36%
Difficult to answer/No answer	0%	0%

Which, if any, of the following activities have you participated in, over the last two years?

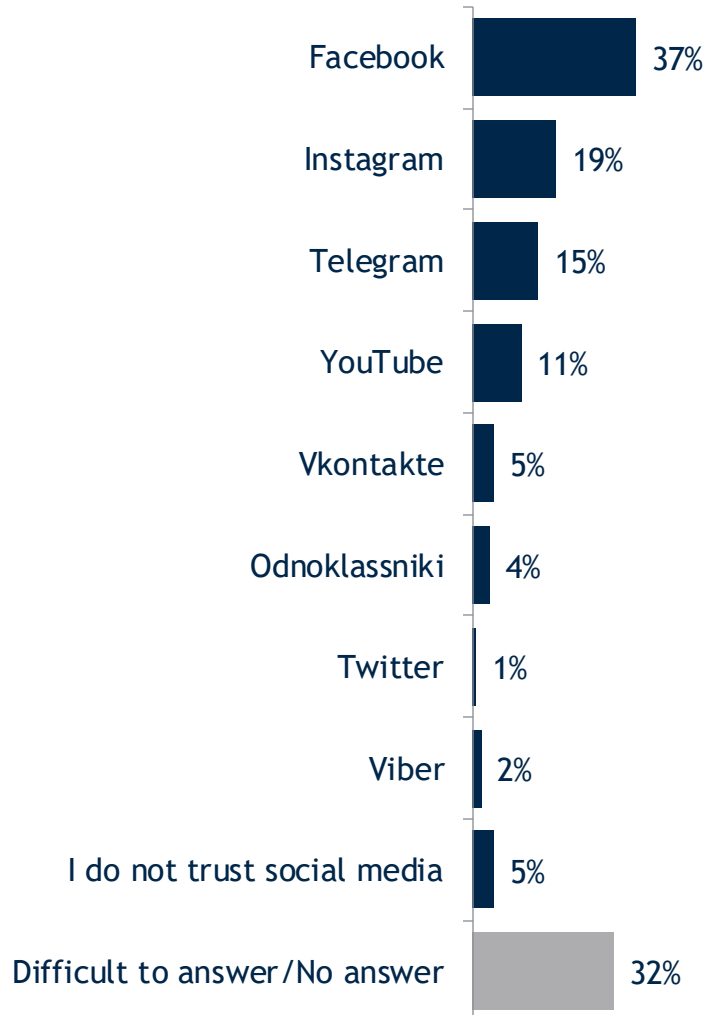*Multiple responses accepted*

	Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
Writing personal appeals through a city contact center	6%	15%	7%	3%	3%	5%	6%	5%	4%	29%	3%	6%	1%	1%	3%
Collecting signatures for a petition, either electronically or by paper	24%	24%	23%	27%	21%	16%	27%	18%	18%	18%	10%	17%	5%	4%	3%
Participating in public hearings, either in person or on the Internet	6%	8%	10%	15%	10%	18%	10%	7%	8%	13%	3%	11%	3%	3%	3%
Participating in public consultations for draft decisions, either in person or through the internet	7%	8%	10%	10%	7%	7%	6%	5%	6%	8%	4%	8%	1%	2%	2%
Participating in public opinion polls, either in person or on the Internet	32%	25%	34%	31%	29%	28%	26%	23%	25%	32%	13%	30%	11%	7%	8%
Voting for public or participatory budget projects	8%	8%	17%	16%	2%	5%	7%	4%	5%	7%	2%	6%	1%	0%	1%
Participating in rallies or demonstrations	10%	11%	6%	6%	9%	10%	7%	10%	4%	8%	8%	7%	1%	0%	1%
Boycotting or refusing to comply with local authorities' decisions	0%	0%	4%	1%	1%	2%	1%	2%	0%	3%	1%	1%	1%	0%	0%
Participating in non-government organization (NGO)s' activities	7%	8%	8%	6%	6%	11%	6%	5%	9%	2%	3%	11%	2%	1%	1%
Participating in political parties' activities	6%	4%	3%	4%	5%	10%	4%	7%	5%	4%	3%	5%	1%	0%	3%
Supporting volunteers	26%	25%	33%	26%	27%	30%	29%	16%	22%	20%	17%	43%	9%	11%	11%
Donating goods, services or money	42%	40%	56%	42%	43%	46%	40%	37%	39%	37%	29%	50%	19%	12%	12%
None of these	39%	35%	24%	29%	38%	30%	35%	38%	37%	31%	60%	30%	62%	78%	76%
Difficult to answer/No answer	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	3%	0%	4%

Information and Media Environment

Which of these sources of information do you use for obtaining political information?

Multiple responses accepted

■ Donetsk ■ Luhansk

Source	Donetsk	Luhansk
TV	61%	65%
Internet – News websites	61%	55%
Social media	36%	37%
Relatives and friends	26%	23%
Newspapers and magazines	21%	25%
Radio	13%	14%
Meetings with politicians	5%	7%
Other	1%	0%
Other: Internet (without specifying)	2%	1%
None	1%	1%
Difficult to answer/No answer	0%	1%
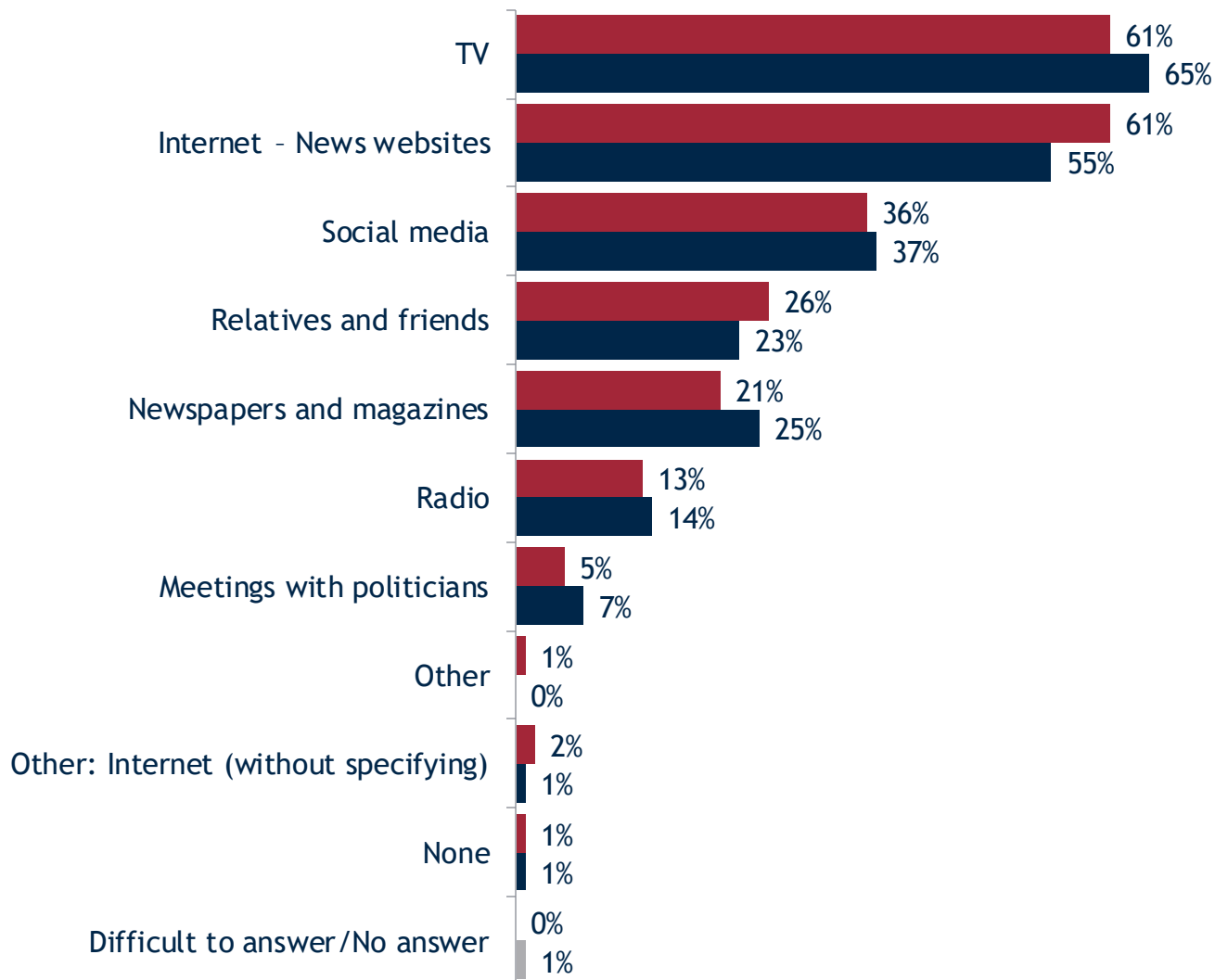
Which of these sources of information do you use for obtaining political information?

Multiple responses accepted

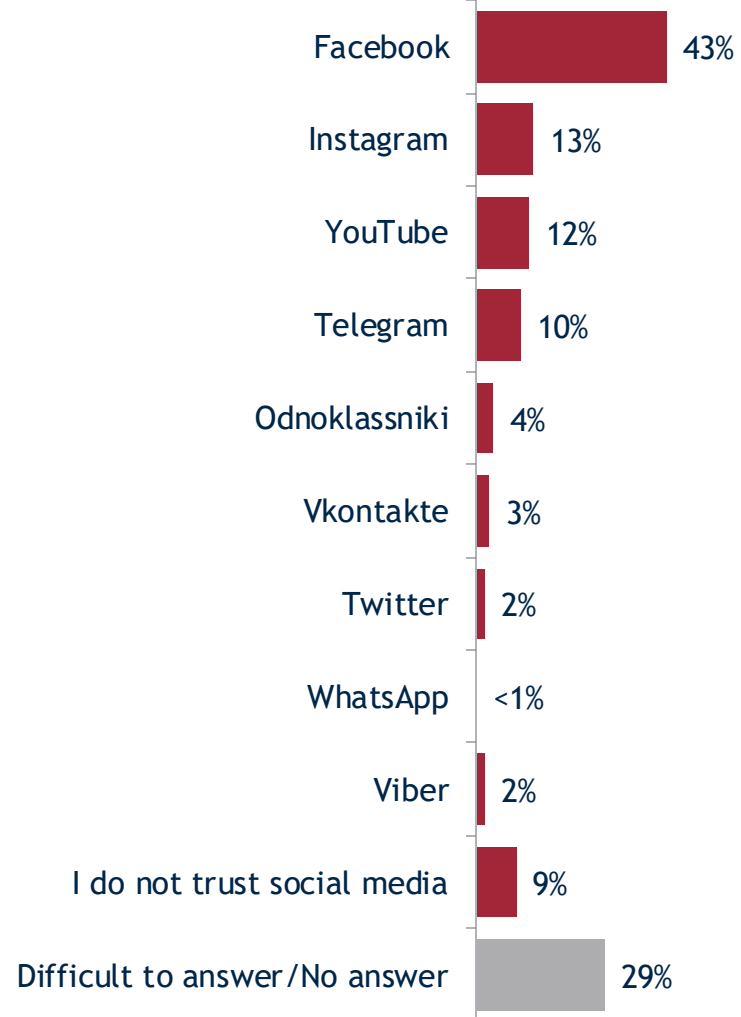|	Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
TV	49%	53%	62%	52%	63%	60%	56%	62%	53%	63%	46%	58%	48%	61%	67%
Radio	12%	6%	11%	8%	12%	15%	11%	12%	12%	6%	12%	14%	17%	10%	17%
Newspapers and magazines	27%	18%	17%	20%	13%	22%	16%	21%	25%	13%	12%	22%	4%	18%	22%
Internet – News websites	63%	60%	62%	65%	65%	65%	75%	65%	68%	63%	64%	63%	50%	47%	49%
Social media	25%	30%	34%	40%	35%	34%	30%	38%	34%	36%	38%	36%	28%	29%	23%
Meetings with politicians	6%	4%	3%	6%	5%	12%	4%	9%	5%	5%	1%	6%	3%	2%	3%
Relatives and friends	22%	23%	28%	15%	20%	22%	26%	21%	24%	17%	16%	29%	26%	21%	17%
Other	0%	1%	2%	0%	0%	0%	1%	0%	1%	1%	1%	1%	1%	0%	0%
Other: Internet (without specifying)	1%	2%	0%	0%	1%	2%	1%	1%	1%	1%	1%	2%	0%	1%	0%
None	2%	1%	0%	1%	0%	1%	0%	0%	1%	3%	1%	2%	4%	1%	0%
Difficult to answer/No answer	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%

Which specific channels do you trust for information on political developments in your local community?

Among those who cited TV as a source of political information, spontaneous response, up to three responses accepted

■ Donetsk (n=528) ■ Luhansk (n=520)

Channel	Donetsk	Luhansk
1+1	19%	27%
112 channel	21%	22%
Inter	23%	18%
TRK Ukraine	17%	19%
ICTV	13%	13%
NewsOne	12%	13%
ZIK	9%	11%
STB	5%	7%
Ukraine 24	3%	5%
Pryamyy	4%	3%
Nash	4%	3%
TRC Sigma (SigmaTV)	6%	0%
UA: Pershyy	2%	3%
5 channel	2%	3%
Espreso TV	2%	3%
Other*	26%	16%
I do not trust TV	5%	9%
Named more than 3 channels	2%	2%
Difficult to answer/No answer	16%	13%
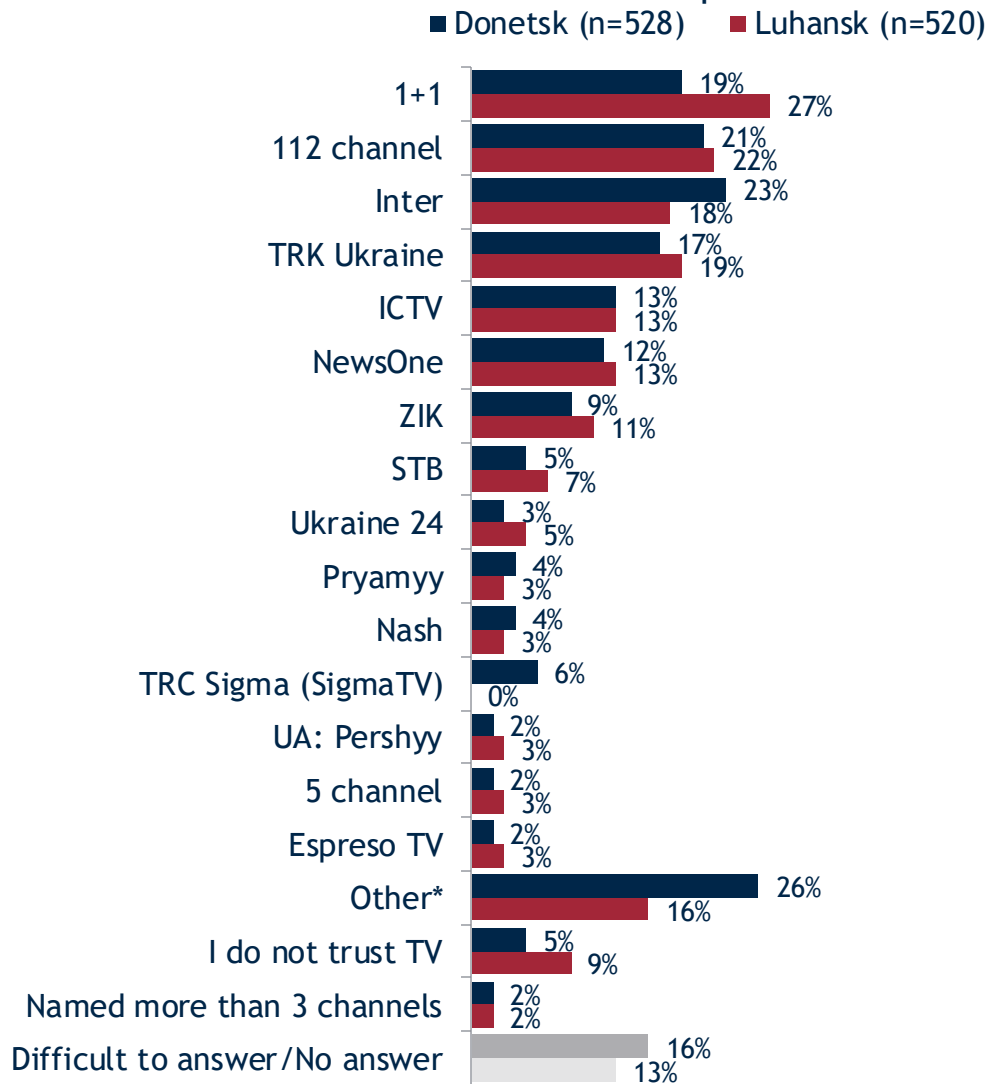
Mentions named by less than 2% were merged into other

Which specific channels do you trust for information on political developments in your local community?*

Among those who cited TV as a source of political information, spontaneous response, up to three responses accepted

	Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
n=	103	109	127	104	125	121	124	127	109	128	87	121	101	131	141
Inter	28%	25%	16%	25%	18%	22%	18%	15%	24%	19%	19%	27%	34%	39%	40%
1+1	12%	15%	18%	14%	24%	23%	18%	10%	18%	13%	34%	26%	41%	36%	47%
112 channel	30%	27%	32%	16%	18%	25%	27%	27%	12%	15%	14%	15%	-	-	1%
TRK Ukraine	13%	22%	17%	20%	25%	25%	20%	14%	17%	13%	19%	14%	4%	12%	3%
NewsOne	23%	15%	15%	13%	24%	18%	17%	19%	16%	15%	7%	5%	2%	4%	2%
ICTV	10%	11%	7%	18%	10%	3%	16%	11%	12%	15%	19%	13%	14%	12%	13%
ZIK	15%	9%	8%	9%	13%	14%	9%	18%	11%	10%	3%	14%	3%	2%	3%
STB	2%	5%	11%	5%	9%	7%	5%	4%	5%	8%	13%	6%	11%	4%	5%
Russian channels (Russia 1\Russia 24)	3%	2%	2%	1%	3%	4%	3%	2%	3%	1%	4%	1%	37%	7%	1%
Pryamyy	8%	4%	4%	8%	8%	6%	5%	2%	3%	6%	-	3%	-	2%	-
Nash	9%	5%	3%	-	5%	1%	5%	3%	4%	1%	1%	3%	-	1%	2%
5 channel	9%	1%	3%	5%	6%	3%	5%	4%	1%	3%	-	1%	-	-	-
Ukraine 24	1%	4%	5%	2%	3%	2%	3%	3%	1%	2%	2%	7%	1%	1%	1%
Orbita	-	-	-	-	-	-	-	-	-	22%	-	-	-	-	-
TRC Sigma (SigmaTV)	0%	14%	0%	0%	1%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%
Kapri	-	-	-	-	-	-	-	1%	-	16%	-	-	-	-	-
LOT (Luhansk Regional Television)	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	3%	1%	7%
Mariupol TV	0%	11%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
STV (Sievierodonetsk)	-	-	9%	-	-	-	-	-	-	-	-	1%		-	-
TV7 Mariupol	0%	7%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	26%	18%	24%	26%	23%	23%	21%	19%	24%	20%	18%	21%	19%	19%	24%
Named more than 3 channels	2%	-	1%	-	-	-	1%	-	1%	-	-	1%	-	-	-
I do not trust TV	3%	8%	11%	11%	7%	10%	8%	9%	11%	12%	9%	5%	3%	3%	-
Difficult to answer/No answer	13%	7%	9%	17%	13%	12%	13%	20%	17%	12%	11%	16%	6%	13%	13%

*Only channels that were named by at least 5% in at least one city displayed

Which specific social media sites do you trust for information on political developments in your city?

Among those who cited social media as a source of political information
Spontaneous response, up to three responses accepted

Donetsk (n=309)

Facebook	37%
Instagram	19%
Telegram	15%
YouTube	11%
Vkontakte	5%
Odnoklassniki	4%
Twitter	1%
Viber	2%
I do not trust social media	5%
Difficult to answer/No answer	32%

Luhansk (n=292)

Facebook	43%
Instagram	13%
YouTube	12%
Telegram	10%
Odnoklassniki	4%
Vkontakte	3%
Twitter	2%
WhatsApp	<1%
Viber	2%
I do not trust social media	9%
Difficult to answer/No answer	29%

Which specific social media sites do you trust for information on political developments in your city?

Among those who cited social media as a source of political information

Spontaneous response, up to three responses accepted

	Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
n=	52	61	70	81	70	67	67	78	69	72	191	76	59	61	49*
Facebook	57%	53%	55%	54%	43%	44%	44%	38%	42%	52%	52%	47%	71%	72%	47%
Vkontakte	6%	5%	0%	6%	2%	5%	5%	4%	3%	2%	7%	1%	21%	3%	2%
Instagram	15%	11%	9%	16%	11%	15%	17%	14%	13%	15%	13%	7%	15%	16%	23%
YouTube	14%	19%	14%	15%	15%	23%	12%	14%	13%	7%	43%	9%	51%	22%	14%
Twitter	2%	0%	1%	1%	5%	3%	2%	0%	1%	2%	0%	1%	0%	0%	0%
Odnoklassniki	6%	7%	1%	0%	3%	6%	4%	1%	4%	3%	6%	2%	26%	7%	2%
WhatsApp	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
Telegram	10%	15%	14%	7%	21%	13%	8%	5%	11%	13%	21%	5%	5%	8%	4%
Viber	-	2%	-	1%	1%	-	-	-	-	1%	1%	-	-	-	-
Other	4%	10%	5%	5%	0%	6%	2%	1%	8%	2%	7%	7%	0%	1%	0%
I do not trust social media	9%	9%	15%	9%	12%	8%	14%	17%	4%	12%	6%	11%	-	3%	2%
Difficult to answer/No answer	18%	11%	13%	15%	25%	19%	20%	28%	30%	20%	14%	30%	2%	9%	36%

Due to the small sample size, results should be interpreted with caution.

Demographics

		Donetsk oblast	Luhansk oblast
SEX	Male	44%	46%
	Female	56%	54%
AGE	16-29	15%	15%
	30-39	19%	19%
	40-49	16%	16%
	50-59	17%	17%
	60+	33%	33%
SETTLEMENT SIZE	village	13%	31%
	0-50	28%	25%
	50-100	16%	26%
	100-500	43%	17%
EDUCATION	Primary	1%	<1%
	Non-complete secondary	3%	3%
	General secondary	12%	11%
	Vocational secondary	26%	29%
	Non-complete higher	17%	19%
	Higher	42%	37%
IDP STATUS	Yes	9%	8%
	No	88%	90%
	Difficult to answer/No answer	4%	2%

Demographics

		Donetsk oblast	Luhansk oblast
LANGUAGE	Ukrainian	5%	16%
	Russian	79%	55%
	Ukrainian and Russian	14%	23%
	Other	1%	0%
	Other: Mixed Russian-Ukrainian dialect (syrzhyk)	2%	6%
RELIGION	Orthodox UPC (Kyiv Patriarchate, Local Orthodox Church in Ukraine)	24%	25%
	Orthodox UPC MP (Ukrainian Orthodox Church, Moscow Patriarchate)	24%	22%
	Greek Catholic	0%	0%
	Catholic	1%	0%
	Protestant	1%	1%
	Judaism	0%	0%
	Muslim	0%	1%
	Atheist	12%	12%
	I believe in God, but do not belong to any religion	6%	6%
	Other: Orthodox (without specifying)	16%	18%
	Other: Christianity (without specifying)	11%	10%
	Other	2%	1%
	Difficult to answer/No answer	3%	5%

Demographics

FINANCIAL SITUATION OF THE FAMILY		Donetsk oblast	Luhansk oblast
	We need to save money for food	18%	20%
	We have enough money for food, but we need to save or borrow money for buying clothes and shoes	23%	26%
	We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone or a vacuum cleaner	24%	24%
	We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	21%	18%
	We have enough money for food, clothes, shoes and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	10%	7%
	I can buy anything at any time	1%	2%
	Difficult to answer/No answer	2%	2%

Demographics

		Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
SEX	Male	44%	44%	44%	45%	44%	45%	45%	45%	45%	44%	45%	45%	45%	45%	44%
	Female	56%	56%	56%	55%	56%	55%	55%	55%	55%	56%	55%	55%	55%	55%	56%
AGE	16-29	15%	14%	15%	14%	14%	15%	15%	15%	14%	14%	15%	14%	14%	14%	14%
	30-39	19%	19%	19%	20%	20%	20%	19%	20%	19%	20%	20%	20%	20%	20%	20%
	40-49	16%	16%	17%	17%	16%	17%	17%	16%	17%	16%	17%	16%	17%	17%	17%
	50-59	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%	17%
	60+	33%	33%	33%	33%	32%	32%	32%	32%	32%	32%	32%	32%	32%	33%	32%
EDUCATION	Primary	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Non-complete secondary	1%	0%	0%	1%	1%	1%	0%	1%	2%	1%	2%	3%	3%	3%	1%
	General secondary	5%	9%	5%	8%	10%	10%	7%	9%	8%	18%	10%	10%	11%	9%	6%
	Vocational secondary	20%	23%	25%	18%	30%	24%	35%	28%	23%	28%	40%	28%	33%	42%	40%
	Non-complete higher	16%	19%	15%	22%	21%	22%	18%	27%	18%	19%	26%	11%	27%	21%	25%
	Higher	57%	49%	55%	51%	39%	43%	40%	35%	49%	36%	21%	48%	26%	25%	27%
IDP status	Yes	7%	8%	7%	5%	5%	3%	6%	1%	6%	5%	7%	6%	7%	4%	3%
	No	89%	92%	91%	92%	94%	95%	89%	97%	91%	91%	90%	89%	92%	95%	96%
	Difficult to answer/No answer	4%	0%	1%	2%	1%	2%	5%	2%	3%	4%	3%	5%	1%	1%	0%

Demographics

		Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
LANGUAGE	Ukrainian	2%	2%	1%	3%	2%	6%	3%	0%	6%	5%	0%	10%	0%	2%	30%
	Russian	79%	89%	82%	78%	81%	76%	77%	83%	81%	80%	85%	54%	90%	79%	28%
	Ukrainian and Russian	17%	8%	15%	14%	12%	16%	18%	14%	12%	13%	13%	33%	9%	18%	41%
	Other	1%	1%	1%	0%	0%	0%	1%	1%	1%	0%	0%	0%	0%	0%	0%
	Other: Mixed Russian-Ukrainian dialect (syrzhyk)	1%	0%	1%	3%	4%	2%	1%	1%	1%	1%	0%	2%	0%	1%	2%
RELIGION	Orthodox UPC (Kyiv Patriarchate, Local Orthodox Church in Ukraine)	26%	26%	20%	19%	28%	19%	25%	24%	26%	27%	25%	26%	7%	39%	39%
	Orthodox UPC MP (Ukrainian Orthodox Church, Moscow Patriarchate)	25%	25%	24%	30%	23%	24%	21%	32%	26%	21%	28%	22%	24%	36%	42%
	Greek Catholic	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%
	Catholic	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Protestant	1%	1%	0%	4%	1%	0%	2%	1%	2%	1%	3%	1%	0%	0%	0%
	Judaism	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
	Muslim	0%	0%	2%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%
	Atheist	15%	15%	14%	13%	10%	18%	12%	5%	12%	9%	8%	10%	14%	5%	3%
	I believe in God, but do not belong to any religion	5%	4%	7%	5%	6%	6%	6%	7%	5%	5%	14%	8%	49%	9%	9%
	Other: Orthodox (without specifying)	17%	15%	19%	14%	16%	20%	14%	18%	15%	20%	10%	9%	2%	6%	3%
	Other: Christianity (without specifying)	7%	6%	10%	7%	9%	8%	7%	8%	10%	9%	5%	8%	0%	1%	2%
	Other	2%	1%	1%	1%	1%	2%	4%	1%	1%	2%	1%	1%	0%	2%	0%
	Difficult to answer/No answer	1%	6%	2%	8%	4%	3%	8%	3%	3%	5%	5%	14%	4%	1%	1%

Demographics

FINANCIAL SITUATION OF THE FAMILY	Kramatorsk	Mariupol	Sievierodonetsk	Sloviansk	Lysychansk	Rubizhne	Druzhkivka	Kostiantynivka	Bakhmut	Pokrovsk	Toretsk	Starobilsk	Stanytsia Luhanska	Popasna	Svatove
We need to save money for food	19%	20%	18%	21%	19%	18%	16%	23%	16%	14%	13%	18%	24%	21%	17%
We have enough money for food, but we need to save or borrow money for buying clothes and shoes	23%	20%	24%	24%	26%	28%	30%	28%	28%	23%	30%	20%	23%	31%	21%
We have enough money for food and necessary clothing and shoes, but we need to save or borrow money for other purchases like a good suit, a mobile phone or a vacuum cleaner	24%	25%	25%	24%	23%	26%	26%	24%	19%	26%	36%	30%	30%	34%	38%
We have enough money for food, clothing, shoes, and other purchases, but we need to save or borrow money for purchasing more expensive things (e.g., appliances)	17%	17%	18%	15%	22%	15%	15%	12%	18%	20%	16%	18%	18%	8%	17%
We have enough money for food, clothes, shoes and expensive purchases, but we need to save or borrow money for purchases like a car or an apartment	13%	16%	12%	11%	9%	9%	8%	8%	11%	15%	3%	9%	3%	4%	7%
I can buy anything at any time	1%	2%	1%	2%	0%	2%	2%	1%	5%	1%	1%	2%	0%	1%	0%
Difficult to answer/No answer	3%	2%	2%	3%	2%	2%	4%	3%	2%	1%	2%	3%	2%	1%	0%

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